|  |  |
| --- | --- |
|  | Amanda Anguiano      Bakersfield, CA 93308            (661) 808‑0084            amandagrac04@gmail.com |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Education** | |  |  | | --- | --- | |  | Associate of Science | Criminal Justice  *Expected in 06/2024*  **Bakersfield College, Bakersfield** |  |  |  | | --- | --- | |  | High School Diploma  *06/2022*  **Centennial High School, Bakersfield, CA** | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Professional Summary** | |  |  | | --- | --- | |  | Motivated Ten Gu Ramen with engaging personality and flexible approach. Upbeat, friendly and anticipating customer needs to facilitate enjoyable dining experiences. | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Skills** | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | * Specials Promotion and Upselling * Warm and Friendly * Customer Service and Rapport * Transactions and Cash Handling | * Order Accuracy and Delivery * Team Player * Cool Under Pressure | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Work History** | |  |  | | --- | --- | |  | Server *02/2022 to Current*  **Ten Gu Ramen | Bakersfield, CA**   * Cultivated warm relationships with regular customers. * Worked with POS system to place orders, manage bills and handle complimentary items. * Explained menu items and suggested appropriate options for food allergy concerns. * Bussed and reset tables to keep dining room and work areas clean. * Kept register accurate through correct billing, payment processing and cash management practices. * Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs. * Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business. * Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness. |  |  |  | | --- | --- | |  | Cashier *07/2020 to 09/2020*  **Raising Cane's Chicken Fingers | Bakersfield, CA**   * Operated cash register for cash, check and credit card transactions with excellent accuracy levels. * Worked closely with shift manager to solve problems and handle customer concerns. * Worked flexible schedule and extra shifts to meet business needs. | |

.