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|  | Amanda Anguiano      Bakersfield, CA 93308            (661) 808‑0084            amandagrac04@gmail.com      |

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| **Education** |

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|  | Associate of Science | Criminal Justice  *Expected in 06/2024* **Bakersfield College, Bakersfield**  |

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|  | High School Diploma  *06/2022* **Centennial High School, Bakersfield, CA** |

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| **Professional Summary** |

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|  | Motivated Ten Gu Ramen with engaging personality and flexible approach. Upbeat, friendly and anticipating customer needs to facilitate enjoyable dining experiences. |

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| **Skills** |

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| * Specials Promotion and Upselling
* Warm and Friendly
* Customer Service and Rapport
* Transactions and Cash Handling
 | * Order Accuracy and Delivery
* Team Player
* Cool Under Pressure
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| **Work History** |

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|  | Server *02/2022 to Current* **Ten Gu Ramen | Bakersfield, CA** * Cultivated warm relationships with regular customers.
* Worked with POS system to place orders, manage bills and handle complimentary items.
* Explained menu items and suggested appropriate options for food allergy concerns.
* Bussed and reset tables to keep dining room and work areas clean.
* Kept register accurate through correct billing, payment processing and cash management practices.
* Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.
* Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.
* Resolved guest and employee complaints to maintain complete customer satisfaction and workforce effectiveness.
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|  | Cashier *07/2020 to 09/2020* **Raising Cane's Chicken Fingers | Bakersfield, CA** * Operated cash register for cash, check and credit card transactions with excellent accuracy levels.
* Worked closely with shift manager to solve problems and handle customer concerns.
* Worked flexible schedule and extra shifts to meet business needs.
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