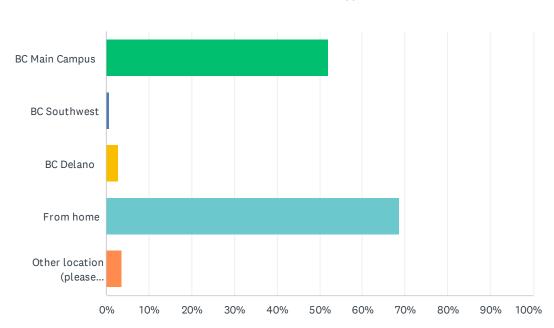
Q1 Where do you access BC technology?



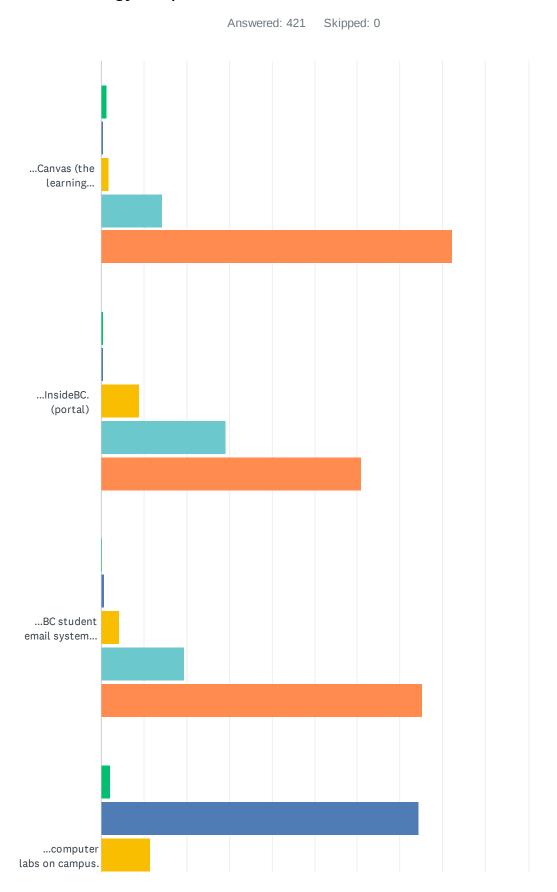


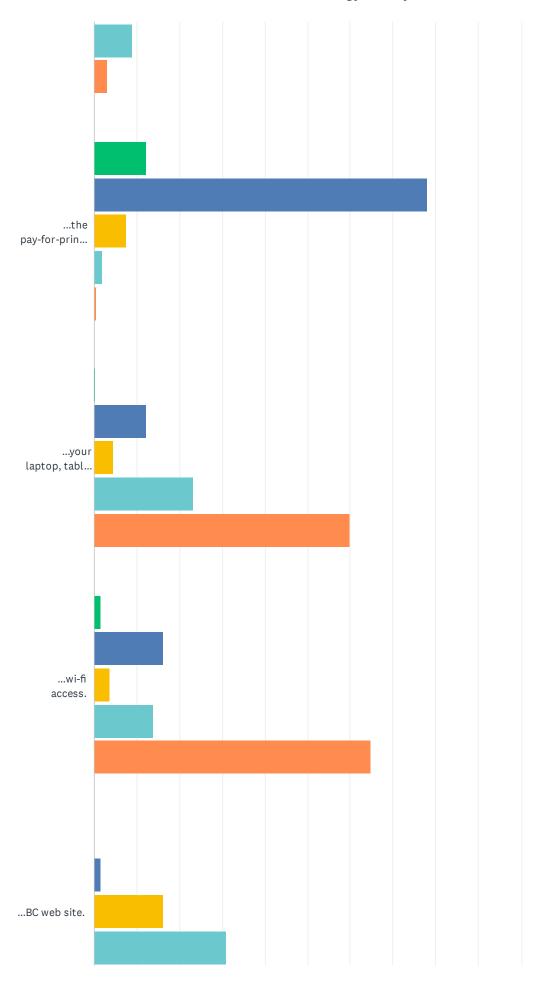
ANSWER CHOICES	RESPONSES	
BC Main Campus	52.02%	219
BC Southwest	0.71%	3
BC Delano	2.85%	12
From home	68.65%	289
Other location (please specify)	3.56%	15
Total Respondents: 421		

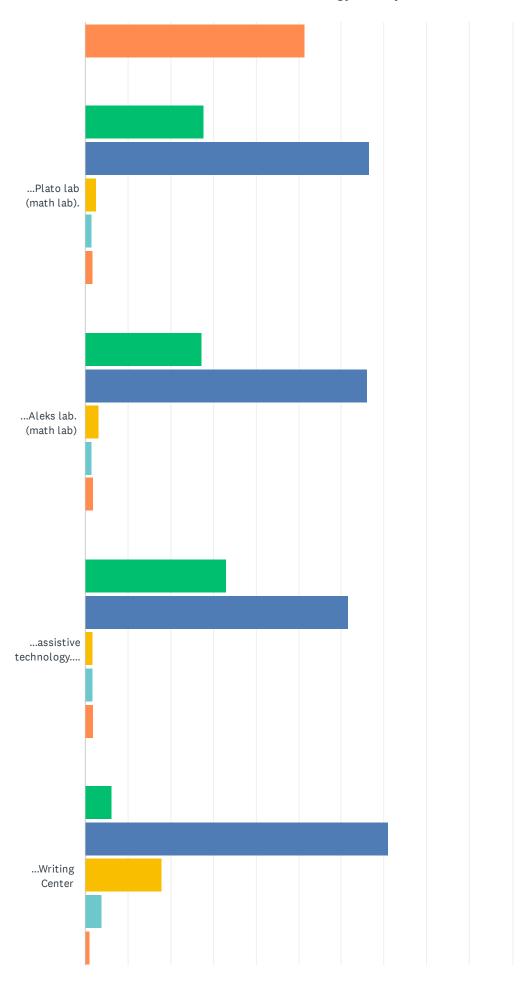
#	OTHER LOCATION (PLEASE SPECIFY)	DATE
1	Get rid of the vaccine mandate	11/18/2021 1:38 PM
2	High Schools	11/18/2021 1:11 PM
3	Weill	11/18/2021 12:54 PM
4	Online classes	11/18/2021 12:31 PM
5	None	11/18/2021 11:55 AM
6	CTEC	11/18/2021 11:09 AM
7	home	11/15/2021 7:56 AM
8	work	11/12/2021 4:10 PM
9	Office	11/11/2021 5:04 PM
10	Work	11/10/2021 5:17 PM
11	Wiell	11/10/2021 5:04 PM

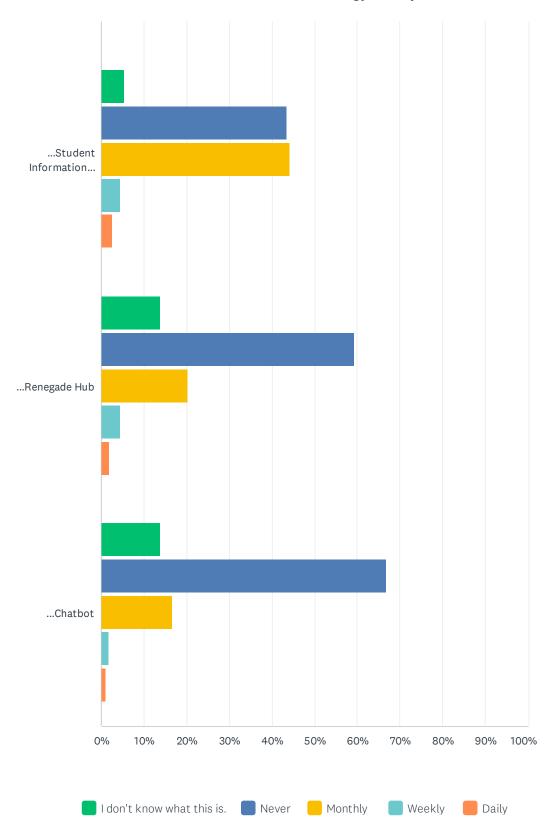
12	CTEC	11/10/2021 4:55 PM
13	Wherever with iPhone	11/10/2021 3:37 PM
14	Online	11/10/2021 3:30 PM
15	BC Downtown Campus	11/10/2021 3:29 PM

Q2 In the past year, to what extent have you used...(If you don't know what a technology is, please check the box "I don't know what this is")







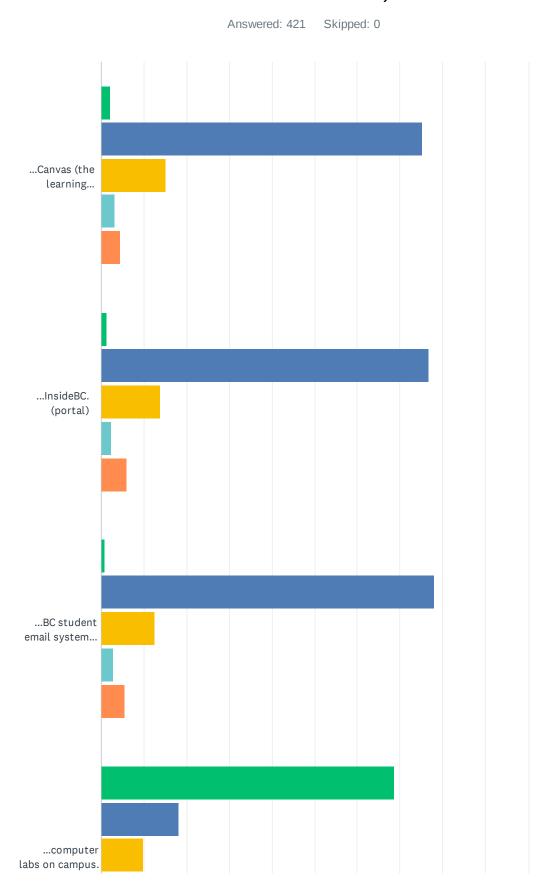


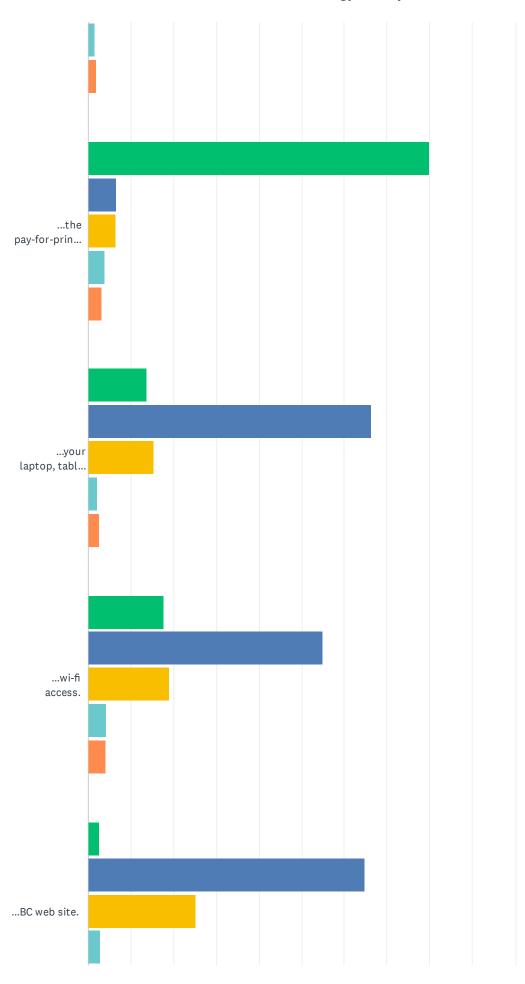
	I DON'T KNOW WHAT THIS IS.	NEVER	MONTHLY	WEEKLY	DAILY	TOTAL
Canvas (the learning management system used for online classes and some face-to-face classes).	1.19% 5	0.48%	1.67% 7	14.29% 60	82.38% 346	420
InsideBC. (portal)	0.48%	0.48%	8.85% 37	29.19% 122	61.00% 255	418
BC student email system. (i.e. @email.bakersfieldcollege.edu)	0.24% 1	0.72%	4.31% 18	19.38% 81	75.36% 315	418
computer labs on campus.	2.17% 9	74.46% 309	11.57% 48	8.92% 37	2.89% 12	415
the pay-for-print system.	12.05% 50	78.07% 324	7.47% 31	1.93%	0.48%	415
your laptop, tablet, or phone during class (for class related purposes).	0.24%	12.17% 51	4.53% 19	23.15% 97	59.90% 251	419
wi-fi access.	1.44% 6	16.31% 68	3.60% 15	13.91% 58	64.75% 270	417
BC web site.	0.00%	1.44%	16.27% 68	30.86% 129	51.44% 215	418
Plato lab (math lab).	27.82% 116	66.43% 277	2.64% 11	1.44%	1.68% 7	417
Aleks lab. (math lab)	27.29% 113	66.18% 274	3.14%	1.45% 6	1.93%	414
assistive technology. (i.e. Kurzweil, Jaws, etc.)	33.01% 138	61.72% 258	1.67% 7	1.67% 7	1.91%	418
Writing Center	6.27% 26	71.08% 295	17.83% 74	3.86% 16	0.96%	415
Student Information Desk (SID)	5.28% 22	43.41% 181	44.12% 184	4.56% 19	2.64%	417
Renegade Hub	13.94% 58	59.38% 247	20.19%	4.57% 19	1.92%	416
Chatbot	13.94% 58	66.83% 278	16.59% 69	1.68%	0.96%	416

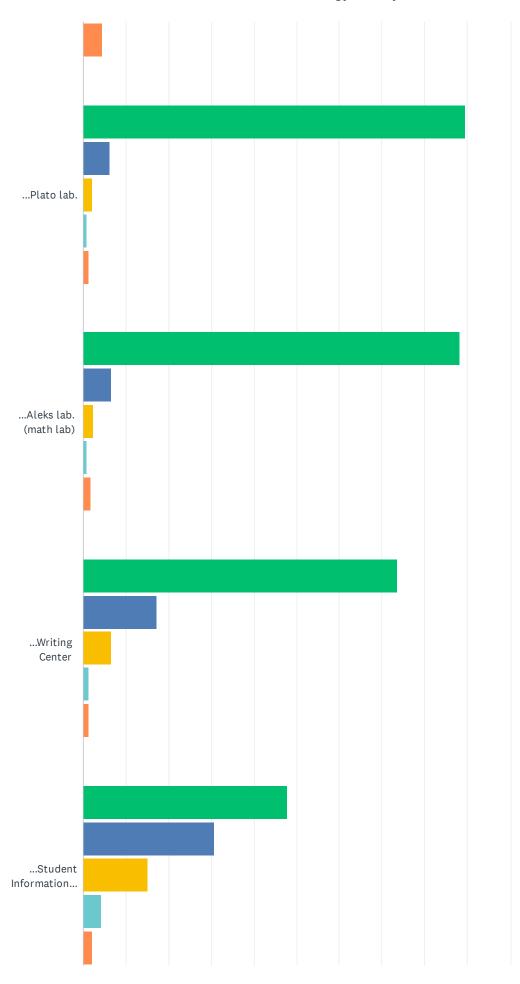
#	OTHER (PLEASE SPECIFY)	DATE
1	I need computer class on line because i don't know to much of technology.	11/20/2021 11:30 AM
2	I am considering not attending Bakersfield College because its COVID Mandate is discriminatory and unconstitutional.	11/18/2021 3:35 PM
3	Tutoring center	11/18/2021 12:36 PM
4	Some of the schools services I only use every other month.	11/18/2021 11:53 AM
5	I take classes online since 2020, and had to update my home wi-fi to access campus information.	11/18/2021 11:21 AM
6	Webassign daily	11/18/2021 10:58 AM
7	None	11/18/2021 10:54 AM
8	observation, technology not better then face to face teaching, according to me and 99% of students. they say, not only me. hope you pay attention.	11/11/2021 11:26 AM
9	I used math lab about 4 years ago.	11/11/2021 9:39 AM

10	EOPS and Nextup	11/11/2021 12:07 AM
11	Aleks and Writing Center have not been used in the past year but have used them when I took the classes. Chatbot-I tried to use once and and was not helpful for what I was searching for at the time.	11/10/2021 7:42 PM
12	Can't use what is not accessible.	11/10/2021 6:57 PM
13	Sometimes when needed	11/10/2021 6:49 PM
14	Thank you so much for the chatbot it's very helpful.	11/10/2021 6:05 PM
15	Once	11/10/2021 3:27 PM
16	I use whatever tech needed as needed	11/10/2021 3:19 PM

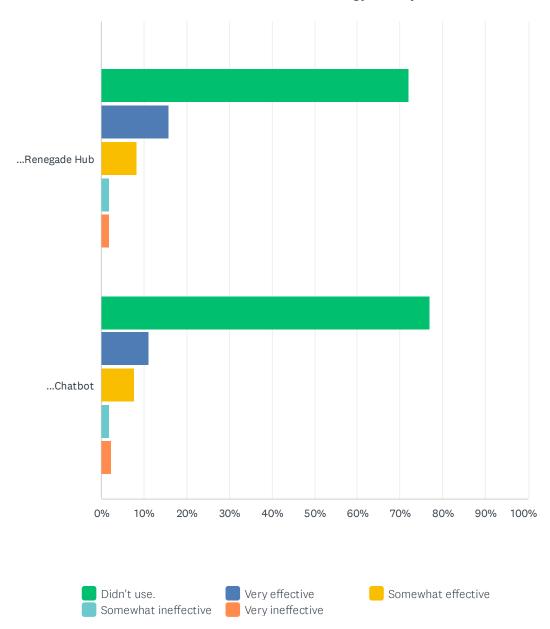
Q3 Rate the effectiveness of ...(If you did not use the technology, please check "Didn't Use")







ISIT: 2021 Student Technology Survey



	DIDN'T USE.	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	TOTAL
Canvas (the learning management system used for online classes and some face-to-face classes).	2.15%	75.18% 315	15.04% 63	3.10%	4.53% 19	419
InsideBC. (portal)	1.19% 5	76.67% 322	13.81% 58	2.38% 10	5.95% 25	420
BC student email system (i.e. @email.bakersfieldcollege.edu)	0.95% 4	78.04% 327	12.65% 53	2.86% 12	5.49% 23	419
computer labs on campus.	68.66% 287	18.18% 76	9.81% 41	1.44%	1.91%	418
the pay-for-print system.	79.90% 334	6.70% 28	6.46% 27	3.83% 16	3.11%	418
your laptop, tablet, or phone during class (for class related purposes).	13.60% 57	66.35% 278	15.27% 64	2.15%	2.63% 11	419
wi-fi access.	17.75% 74	54.92% 229	18.94% 79	4.32% 18	4.08% 17	417
BC web site.	2.64%	64.75% 270	25.18% 105	2.88% 12	4.56% 19	417
Plato lab.	89.47% 374	6.22% 26	2.15% 9	0.96% 4	1.20% 5	418
Aleks lab. (math lab)	88.33% 371	6.67% 28	2.38% 10	0.95% 4	1.67% 7	420
Writing Center	73.62% 307	17.27% 72	6.71% 28	1.20% 5	1.20% 5	417
Student Information Desk (SID)	47.72% 199	30.70% 128	15.11% 63	4.32% 18	2.16%	417
Renegade Hub	72.08% 302	15.75% 66	8.35% 35	1.91%	1.91%	419
Chatbot	76.98% 321	11.03% 46	7.67% 32	1.92%	2.40%	417

#	OTHER (PLEASE SPECIFY)	DATE
1	wifi acess on campus blocks VPN's and I'm not fond of letting BC "Be" responsible for my security. Also, you setting security standards for my PERSONAL devices just because I have my BC email go to it is bull shit. It's BC email not national security.	11/18/2021 7:15 PM
2	Chat bot didn't really help with the real questions I've had.	11/18/2021 6:17 PM
3	I can't use these assistant services because of discrimination from Bakersfield College.	11/18/2021 3:35 PM
4	I feel like some of the problems with canvas have to do with the teachers	11/18/2021 1:38 PM
5	Being an online student, I do not get to use a majority of the technology provided by this college.	11/18/2021 11:21 AM
6	None	11/18/2021 10:54 AM
7	Starfish is very confusing and was difficult to navigate.	11/12/2021 12:38 AM
8	It is difficult to get software updates to computer labs (or even faculty desktop computers) since they are not on a network. It seems very inefficient to have IT staff have to run all over campus to update software to the latest version when the technology exists that allows it to be done remotely.	11/11/2021 2:28 PM
9	Can't use what is not accessible.	11/10/2021 6:57 PM

10	Linkland, VDNs on spen vifi. Open vifi somethe tweeted in any singurators.	11/10/2021 2:16 DM
10	Unblock VPNs on open wifi. Open wifi cannot be trusted in any circumstance.	11/10/2021 3:16 PM

Q4 If you had problems related to any of the technologies in question #2, please specifically state the problem with the technology so we can address the issue.Please tell us:-The technology you had a problem with. Specific problem-Location (site/building)

Answered: 115 Skipped: 306

#	RESPONSES	DATE
1	Canvas just isn't that good. A simple button next to assignments that a user could activate or de activate would be useful in self reporting completed assignments.	11/21/2021 9:15 PM
2	None	11/20/2021 10:01 PM
3	The wifi is not that strong or quick. The BC website could become confusing to use.	11/20/2021 2:33 PM
4	I had a problem with the digital book and assignment portal from Sage Publishing that my Lifespan Development teacher assigned. The company took full responsibility for the issues however after losing 5 days to this issue my teacher expected the assignments to be turned in within little more than a 24h extension for the assignments due. I was forced to drop the class.	11/20/2021 2:17 PM
5	BC website is difficult to navigate for some things; like finding where to sign into student health counseling account.	11/19/2021 9:45 PM
6	N/A	11/18/2021 9:54 PM
7	No problems	11/18/2021 9:37 PM
8	n/a	11/18/2021 7:24 PM
9	N/A	11/18/2021 7:04 PM
10	N/A	11/18/2021 6:17 PM
11	None	11/18/2021 5:35 PM
12	Wifi is not always working on campus	11/18/2021 5:26 PM
13	Quality of the technology is very inefficient.	11/18/2021 5:20 PM
14	Printers were sometimes not loading at the time of student logins. Changes were made to the login sequence but then some computers began to have difficulty login on.	11/18/2021 5:13 PM
15	I had no problems with any of the technologies	11/18/2021 3:53 PM
16	Bakersfield College has engaged in medical discrimination against the students constitutional rights and personal liberties.	11/18/2021 3:35 PM
17	N/A	11/18/2021 3:23 PM
18	None	11/18/2021 3:04 PM
19	-The technology you had a problem with. A: I had an issue with Inside BC, and Starfish Specific problem A: Inside BC to add classes is too complicated. I don't like how each action requires a separate website. For example, if you want to add a class, you get kicked out of the Main BC website, and enter another website, that does not have a U.I that is up to date. To add a class is too complicated when most students have modern iPhones and you can drag and drop. As a student who attended BC before Starfish, I don't like how I am forced to used Starfish. I am not a fan of the U.I, it appears to be a little outdated, and can be confusing at times to use. When you compare the Starfish Calendar to Google Calendar, the Google Calendar is easier to use. And I do not understand why appointments are made in Starfish when you automatically get at Google Calendar appointmentLocation (site/building) A: Inside BC, and Starfish	11/18/2021 2:45 PM

20	Inconsistencies between classes on canvas	11/18/2021 1:38 PM
21	N/A	11/18/2021 12:58 PM
22	I have used remote access on several occasions and it's not unusual to be kicked out of the access and have to sign back in	11/18/2021 12:54 PM
23	I did not have any problems with the technology provided at the top	11/18/2021 12:34 PM
24	None	11/18/2021 12:19 PM
25	why do we need to pay for print?	11/18/2021 12:16 PM
26	WiFi issue on campus, can never connect to canvas or websites used in class. Server always delays access	11/18/2021 11:55 AM
27	No	11/18/2021 11:45 AM
28	I had no problem.	11/18/2021 11:31 AM
29	Wi-fi in humanities	11/18/2021 11:30 AM
30	When I am trying to sign up for classes there was alot of glitches saying I wasn't vaccinated when I was now I'm suppose to be in the upper engine class now that class is gone all the way it's suppose to be there now idk where it went	11/18/2021 11:26 AM
31	Taking classes online, I have had a variety of technology issues relating to my classes. Some of these issues include: me paying for material more than twice per semester due to campus/private industry miscommunications, assignments not showing up when instructors indicate they are available, I have missed assignments due to technology issues and professors not willing to comprehend these issues (0 score), it has been the biggest anxiety I have faced attending a college.	11/18/2021 11:21 AM
32	N/A	11/18/2021 11:20 AM
33	SID and BC website are not always updated and still say that things will be "available when campus closure ends" however, campus has been available for some time. It also needs to update for the new buildings.	11/18/2021 11:17 AM
34	We have a problem with WiFi in FA23 - We still connect the computer to the network using an ethernet cable.	11/18/2021 11:11 AM
35	Not Applicable	11/18/2021 11:04 AM
36	The printer was not working in MS 9	11/18/2021 11:02 AM
37	N/A	11/18/2021 10:58 AM
38	N/a	11/18/2021 10:54 AM
39	None	11/18/2021 10:54 AM
40	No technology specific to Bakersfield College per se. Internet connection and speeds at home are an issue. Would appreciate the campus to reopen for support such as live in-person counseling and tutoring in person instead of relying on zoom meetings.	11/17/2021 7:11 PM
41	N/A	11/17/2021 10:14 AM
42	NA	11/16/2021 2:51 PM
43	None	11/16/2021 2:29 PM
44	N/A	11/16/2021 1:38 PM
45	No problems with the technologies I use related to Bakersfied College	11/16/2021 12:09 PM
46	Pay for print, The process is annoying and difficult	11/16/2021 11:57 AM
47	-BC website does not update information quickly, although this is most likely due to the ineffectiveness of those maintaining the website and inputting dataStudent Information Desk - Incredibly hard to get a real person on the phone. The "virtual lobby" is a joke, it has never worked for me, I always get sent to a black screen or disconnected (whether contacting through computer or phone). I wish I could go in person, but due to your draconian vaccine	11/15/2021 11:56 PM

	mandates and outright ridiculous cOvId policies (including the "health pass app" - completely pointless), I refuse to step foot on campusChatBot - Nearly useless A competent search engine works MUCH better.	
48	Some professors are very unfamiliar with Canvas and rarely respond to its messaging system even though they do not provide any other means of contact besides in-person. This is an issue for asynchronous (online) classes.	11/15/2021 7:15 PM
49	N/A	11/15/2021 4:36 PM
50	There wasn't any problem, actually I never had to use some of them or used less.	11/15/2021 10:47 AM
51	n/a	11/15/2021 9:27 AM
52	I did not any issues	11/14/2021 6:34 PM
53	Student Information Desk Audio issues but it could have been my AirPods mic being partially broken or the person I was talking to had a broken mic or computer or the IPad I was using. The audio was off or muted. However, this was like a while ago, maybe a year ago	11/14/2021 6:32 PM
54	No real posing problems	11/13/2021 5:01 PM
55	Often times with the use of canvas and other apps to acquire and use textbooks, it is too much for tablets or phones. These tools are ok for some studying and email related items, and good for on the go audio books. But the best system when learning from home has been a PC.	11/13/2021 12:12 PM
56	Maybe not your issue but a class related issue, I am wondering when students use shared computers for a class, how much of information is being shared between the different accounts that are being accessed through that computer terminal. That is, I was having a problem with a licensing agreement with one of the programs that I was using; if a student in another class improperly closed out or saved the program another student has to use in another class, would that affect the licensing situation for other students. Or, here is one, since cookies probably cannot be erased between session on the computer, how does that affect the shared experience between different users of a public terminal. I go to school for the intended class, but that does not mean the person after me will or the person before me either; so, how can a student protect their computer account from unwanted things that may affect their computer account. After all, it does not take much for something to become a trojan, keylogger, or other type of malware.	11/13/2021 10:48 AM
57	Campus WiFi - Have been kicked off of wifi or have had a slow connection. Wifi will not work with my mobile VPN, or any VPN.	11/12/2021 8:49 AM
58	Wifi and cell service could be better.	11/12/2021 2:09 AM
59	The website can be hard to navigate and frustrating when it comes to trying to find things, our course add/drop pages are very outdated and make things difficult to find certain classes.	11/12/2021 1:55 AM
60	I once used ALEKS and I had many answers right when the ALEKS program would mark them as wrong. With one wrong answer it makes you start all over again in that specific category. In the end, I gave up on the class because of this constant error. It was frustrating, I couldn't keep up with the errors. There was no way of proving the errors either because I worked from home and once it marked it wrong, all my progress would erase. ALEKS is a horrible program in all honesty.	11/12/2021 12:08 AM
61	No real problems, but I have developed some ergonomic issues (numbness and pain) in my neck and shoulders from working on my laptop at home the past 18 months. I am still at home, so I am in the process of trying to get a better work station set up so I have correct ergonomics per my doctor's request. Hopefully, I will have a monitor (so I can elevate it to avoid neck pain) and a normal keyboard (so I am no longer working on a small laptop keyboard with my arms forced inward to type) soon.	11/11/2021 10:41 PM
62	none	11/11/2021 7:24 PM
63	WiFi access on campus can be spotty and ineffective at times. Does not matter the location, it has happened in several different locations on campus.	11/11/2021 2:28 PM
64	N/A	11/11/2021 12:10 PM
65	I could not get access to the wifi at BC.	11/11/2021 12:07 PM

66	The WiFi in Humanities is slow	11/11/2021 11:08 AM
67	NA	11/11/2021 10:10 AM
68	N/A	11/11/2021 9:06 AM
69	No problems	11/11/2021 7:26 AM
70	None	11/11/2021 6:11 AM
71	N/A	11/11/2021 12:07 AM
72	none	11/10/2021 10:02 PM
73	Connecting to wifi, clear instructions about how to connect to it, more interactive learning in classes to where no materials needed to be brought, at the beginning of class tablets are handed out and everyone is to follow along, and tests/quizzes/exams are given, grades are known immediately so students have no concerns about why they did so poorly which means less grading for teachers. So more time could be spent on instruction instead of fundling around for materials when tons of students are late.	11/10/2021 9:47 PM
74	Everything is great !	11/10/2021 9:42 PM
75	N/A	11/10/2021 9:29 PM
76	NA	11/10/2021 9:29 PM
77	N/a	11/10/2021 9:14 PM
78	No issues	11/10/2021 8:45 PM
79	I can't get acess to a computer that has adobe programs (illustrator, photoshop, etc.) in the computer lab.	11/10/2021 8:37 PM
80	The school Wi-Fi is sometimes spotty during my classes. For example the business building I may have trouble accessing google to get to my online textbook. I'm not sure if the location is as big of a problem as the Wi-Fi in general.	11/10/2021 8:30 PM
81	At the moment I have a past class of Into to Microsoft CRN 31123 showing up on current canvas and can not remove it.	11/10/2021 7:42 PM
82	N/A	11/10/2021 6:58 PM
83	I have not been back on campus since the closure of campus. I did not have access to any technologies on campus.	11/10/2021 6:57 PM
84	None	11/10/2021 5:49 PM
85	N/A	11/10/2021 5:39 PM
86	Nah, bruh.	11/10/2021 5:36 PM
87	N/A	11/10/2021 5:18 PM
88	BC website is not user-friendly and very outdated	11/10/2021 5:07 PM
89	The mask mandate if vaccinated. Why get the vaccine if you have to wear a mask?	11/10/2021 5:04 PM
90	Computers in IT-7A CIMLAB for PLC courses are very slow. Sometimes I have to wait for several minutes for the computer to work after trying to start a program or use a feature of the program. The programs relate to the Rockwell Suite of software.	11/10/2021 4:52 PM
91	I'm having issues with the WiFi. Nothing loads at all when I'm connected to the wifi on my phone/ipad. It's happening across the whole main campus. The wifi works fine on my laptop just not my phone or ipad	11/10/2021 4:41 PM
92	the printer on campus is hard to use because multiple transfer into account have to be made for one time print. A credit card charge machine or even better a link to PayPal for paying to print would really help.	11/10/2021 4:29 PM
93	WiFi access, there are days simply too many people are on or something causing problems with connectivity during the semester. When internet goes down we lose points an a good deal	11/10/2021 4:27 PM

of Professors (most likely from abuse by students) have been uncompromising in late assignments/testing times.

	assignments/testing times.	
94	Wi-fi at home is bad.	11/10/2021 4:21 PM
95	Web assign only allows you one chance to get a problem right on a test and doesn't give any partial credit.	11/10/2021 4:17 PM
96	The library computer lab PCs lack important software like zoom, or chrome. Most students use these to seamlessly continue their schoolwork from any platform. Zoom has a usuable web version but I can't log into my chrome account to automatically load my usual school profile/services.	11/10/2021 4:05 PM
97	My computer-sometimes is slow.	11/10/2021 4:04 PM
98	None	11/10/2021 4:03 PM
99	No issues	11/10/2021 3:56 PM
100	N/A	11/10/2021 3:46 PM
101	None	11/10/2021 3:43 PM
102	None	11/10/2021 3:42 PM
103	Na	11/10/2021 3:30 PM
104	No problems at all, just hardly used.	11/10/2021 3:29 PM
105	no problems at this moment.	11/10/2021 3:29 PM
106	Lab computers are slow	11/10/2021 3:28 PM
107	I bought my computer from BC the only problem i had was proctorio but later it worked after restarting it.	11/10/2021 3:27 PM
108	n/a	11/10/2021 3:26 PM
L09	Nothing	11/10/2021 3:26 PM
L10	N/A	11/10/2021 3:25 PM
111	On canvas, I have had posts that I submitted disappear. I had to re do them. This has happened a few times .	11/10/2021 3:24 PM
112	N/A	11/10/2021 3:22 PM
113	N/A	11/10/2021 3:21 PM
14	My laptop isn't working because it's slow	11/10/2021 3:19 PM
L15	poor internet connection on camopus	11/10/2021 3:18 PM

Q5 Tell us what Bakersfield College can do with technology to better support your academic success.

Answered: 159 Skipped: 262

#	RESPONSES	DATE
1	Bc requires me to have a phone for on campus pass, to use a QR code when entering buildings but not all students have a phone, this makes them unable to do the daily check ins or scan their QR codes.	11/22/2021 2:51 PM
2	Add that button	11/21/2021 9:15 PM
3	Make sure ALL teachers allow use of laptops etc. For taking notes, class work, etc.	11/20/2021 10:01 PM
4	Make it more accessible	11/20/2021 2:33 PM
5	Keep up the good work.	11/20/2021 1:14 PM
6	Have presentation related to how to use technology (like how to use a cloud for storage, how to use Microsoft suite provided by the school, etc.)	11/19/2021 9:45 PM
7	I think they should continue doing what there doing I had nothing but good experiences.	11/19/2021 1:02 PM
8	Perhaps expand the wifi use to hit the courtyard more, but I'm sure that when the new building is built it will help with that.	11/19/2021 12:48 PM
9	There very good	11/19/2021 7:17 AM
10	It's all good to me	11/19/2021 5:47 AM
11	Give small description when computer mouse is over a clickable link	11/18/2021 11:50 PM
12	It feels like Instructors should have more formal training with Canvas, especially those very familiar with an in person semester.	11/18/2021 10:19 PM
13	N/A	11/18/2021 9:54 PM
14	Upgrade the Wi-Fi system, as it appears to be much slower than desired when attending classes at the main campus.	11/18/2021 8:45 PM
15	STARFISH DEGREE PLANNER I miss the what if options for degrees	11/18/2021 7:24 PM
16	Don't make me put a pin on my phone just so I can read my BC email. It won't be the end of the world if someone reads my BC email Besides, if I lose my phone I know how to find it, and the person who has it	11/18/2021 7:15 PM
17	Please add better wifi	11/18/2021 7:04 PM
18	Does our school offer wifi for homeless or people unable to obtain high speed internet access for school?	11/18/2021 6:28 PM
19	I likes the original degree planner because it was easier to navigate so I was very disappointed when you guys changed it to starfish. I don't speak for everyone but I think the first degre eplanner was easier to understand and navigate.	11/18/2021 6:18 PM
20	I really like Canvas and the Inside Portal. But it would be nice if teachers could be taught to use Canvas. Some are really good with Canvas, and some professors I've had struggle with Canvas and it can make the class/assignments confusing.	11/18/2021 6:17 PM
21	Nothing	11/18/2021 5:35 PM
22	Modern easy to maneuver programs.	11/18/2021 5:20 PM
23	Better communication when an issue is being worked on and when resolved.	11/18/2021 5:13 PM
24	No comment	11/18/2021 3:53 PM

25	Stop enforcing tyrannical covid response toward Safety-ism. Stop discriminating against people not wanting to take the shot, and punishing for not doing so. It is unconstitutional, and against my civil liberties. That vaccine doesn't protect you from covid or stop the spread. This is about control and government money.	11/18/2021 3:35 PM
26	Bakersfield College should emphasize the technology resources that are available to students to help better support academic success.	11/18/2021 3:23 PM
27	None	11/18/2021 3:04 PM
28	As a student with ADHD BC can better support my academic success by offering an easier to use modern Text to speech software such as Speechify, or natural text reader. And also offer a faster and stronger wifi signal. And also offer BC support with student who use apple devices.	11/18/2021 2:45 PM
29	I think that the way things are currently are more then good enough and that they should remain the same.	11/18/2021 1:41 PM
30	Bakersfield college (Delano) needs better computers, they freeze and they have slow internet access.	11/18/2021 1:19 PM
31	I think everything is good, just wish I had a MI-fi card for our high school work some districts dont allow us on their wifi.	11/18/2021 1:11 PM
32	N/A	11/18/2021 12:58 PM
33	I think this department is extremely helpful and supportive. One of my students had an issue and it wasn't getting resolved through the help line, so I called and someone from the department fixed the problem in about 5 min. the student was hugely grateful and appreciative. I appreciate the responsiveness of this department.	11/18/2021 12:54 PM
34	Speed up loading	11/18/2021 12:51 PM
35	So far it's been perfect	11/18/2021 12:34 PM
36	At the moment I have no problems with my technology.	11/18/2021 12:33 PM
37	WiFi access	11/18/2021 12:19 PM
38	not pay for print, the whole process is so stupid	11/18/2021 12:16 PM
39	Having more time to test and only take 2 or 3 chapter to review and have a study guide and paper charts or lab figures on paper to label on our own and have 2 an half hour to test and be o all on line	11/18/2021 12:15 PM
40	Classes some student are unable to attend inperson class and has limited open online class and some are unfortunate student that arent priority and wanting to finish there classes but then they cant due to no open alot for the class they are needing.	11/18/2021 11:45 AM
41	N/A	11/18/2021 11:43 AM
42	ensure that professors that conduct classes via online platforms are involved with the class. In one class alone, there are ZERO weekly recorded lectures, the ppt's for the course are copy pasted from another university and instructor, over 70% of the included or provided hyperlinks for additional or supplemental instruction are dead or not supported because we are not students at that university, the message board for students has not been monitored or the professor has never deemed any question posed worthy of a response, email response from the professor is hit or miss, it comes no where near the stated time frames in the syllabus, nor is feedback provided if asked for. The professor only sends out a weekly email stating use your schools resources if you have a problem. Well the problem is the professor is not teaching anything, everything is completely left up to the student, except the test, no study guides provided.	11/18/2021 11:31 AM
43	Sometimes the sites [Canvas and InsideBC] crash and so will just restart again.	11/18/2021 11:31 AM
44	Improve Wi-fi	11/18/2021 11:30 AM
45	Required professors to pre-test any technology programs they use for their curriculum. Actually have a person available to assistant students with technology issues - I have had email responses sent after deadline dates, and professors unwilling to accept documented	11/18/2021 11:21 AM

46	N/A	11/18/2021 11:20 AM
47	Update the BC website	11/18/2021 11:17 AM
48	A ceiling projector and wireless connection in FA23 would be great.	11/18/2021 11:11 AM
49	BC college can try and work on better service and performance of stable connection when students take quizzes and final exams. Sometimes students have issues with their wifi at home or with their computers and have to rely on wifi somewhere else and may have to use their phones or other devices. When taking a quiz/exam online, the connection on phones is slow. Sometimes we can't finish the quiz or it's to slow.	11/18/2021 11:08 AM
50	As an employee of the Student Services Department (tutoring CSS building) we get a lot of students coming to us to learn the basics of canvas or access to their MyBanWeb, and we do not offer any services related to this. Now we can answer their questions because we as students utilize these services daily, but redirecting technologically-illiterate students to the Renegade Student Hub leads one to think that the R.S.H. is not a well-known service on campus. Perhaps professors who have any sort of online materials or requirements for their class should have informational fliers or brochures to hand out to students in need.	11/18/2021 11:04 AM
51	I don't have any complaints or suggestions for improvement. I think the technology is already helpful and effective.	11/18/2021 11:04 AM
52	I didn't experience any problems with BC technology, it's fine the way it is	11/18/2021 10:56 AM
53	WiFi boxes to use while not at home or campus (portable WiFi box)	11/18/2021 10:55 AM
54	Inform people more about these options and explain to them how your able to use them or apply or sign up for.	11/18/2021 10:54 AM
55	N/a	11/18/2021 10:54 AM
56	None	11/18/2021 10:54 AM
57	Continuing to improve the Bc website, as we'll as the user interface of the inside bc portal, would be beneficial.	11/18/2021 10:41 AM
58	I am sure the technology is fine, but earlier on, in the Fall 2021, resources were not available because of Covid restrictions. Technology, though greatly helpful, does not replace the human factor. Being able to seek help in person would be immensely appreciated especially since we are all supposed to be vaccinated.	11/17/2021 7:11 PM
59	N/A	11/17/2021 10:14 AM
60	Canvas can be glitchy.	11/16/2021 7:27 PM
61	NA	11/16/2021 2:51 PM
62	None	11/16/2021 2:29 PM
63	I recently got an iPad, and I don't know how others use it but I think it's method of note taking and I love it	11/16/2021 11:57 AM
64	Make it easier to contact counselors, advisors, financial aid, etc. through the phone instead of forcing people to use the "virtual lobby" or email. Get rid of any and all cOvId mandates/restrictions. They are pointless and prevent students from being able to access the campus. Masks don't work, not everyone wants a vaccine, and I'm not letting the school track me by being forced to use an application on my phone to step foot on campus. Also, making students sanitize work areas is ridiculous, you employ janitors, make them do their job.	11/15/2021 11:56 PM
65	Educate asynchronous professors on the Canvas messaging system or including an email in their syllabus for students to contact.	11/15/2021 7:15 PM
66	N/A	11/15/2021 4:36 PM
67	Well, in my opinion, it would be much better if there is a quick tour video or guide with in the specific program.	11/15/2021 10:47 AM
68	n/a	11/15/2021 9:27 AM
69	Have more online classes for students who are working on their degree remotely.	11/14/2021 8:59 PM

70	WiFi for student at home	11/14/2021 7:21 PM
71	A way to improve the technology at BC would be to have better wifi connections.	11/14/2021 6:34 PM
72	The college should inform students about the technologies. I do know that the professor put the information on the syllabus or emails. I only know of the tech because of the syllabus or emails. So, advertising on how the technology works and supports students should be a priority.	11/14/2021 6:32 PM
73	So far no real concerns.	11/13/2021 5:01 PM
74	Hopefully Bakersfield College will continue to strive for the best technology whether on campus or at home.	11/13/2021 12:12 PM
75	Nothing; the service seems top-notch, it is hard to forecast what you do not know you need. Rather, having the service available is better than not having anything at all. It is like saying we need the best and greatest for it to work; hold on, there, nobody should be a beta tester for anything because you would be investing probably money that you do not have or do not really want to waste. I think the best we can have is a reliable internet service, whether that is wifi, mifi, or a fast wired service, which all boils down to, if metering will be involved or not. A lot people 'back in the day' so to speak used university t1 to t3 connections in dorms to download movies or games, I guess the trick is how would technology services be able to throttle or completely shutdown things like this. I don't know, I do not have the answer to that one. And, the problem with that intensifies with the introduction of e-sports, online processing of graphics eats up bandwidth and a college, especially a community college's main purpose is not to purport games or gaming. But, then I am older now; I suppose the younger community would disagree.	11/13/2021 10:48 AM
76	Online classes should meet as a class with instructor at least twice a week. Not being taught the way it is now, do why pay thousands of dollars to just read a book to learn from?	11/12/2021 7:49 PM
77	Make it easier for professors to airdrop or cast from their laptops to the projection units. Having to hook up an HDMI cable is antiquated.	11/12/2021 8:49 AM
78	The wifi could be a little better.	11/12/2021 2:09 AM
79	Make it so that our enrollment pages are integrated with our degree planner on Star fish so we don't have to tab back and forth, also make a website more catered towards everyday students and try to get some student feedback when/if these changes are made.	11/12/2021 1:55 AM
80	Make starfish more user friendly. And allow for face to face in person appointments with counselors.	11/12/2021 12:38 AM
81	I feel the IT at support at BC is wonderful!! They have been fast and responsive whenever I have needed anything!! :)	11/11/2021 10:41 PM
82	You guys are doing a great job!!	11/11/2021 7:24 PM
83	Integrate the various systems to simplify our technological support. You need one GOOD computer system to serve students, not a bunch of relatively unknown, underused systems.	11/11/2021 5:21 PM
84	Provide faculty with laptop computers, even if we have a desktop one on campus. With the move to so many classes being held online or hybrid, there is the need for both.	11/11/2021 2:28 PM
85	Improve connection to the wifi. The one time I was able to connect the speed was horrendous. I could not load anything on my laptop when I tried to use it for my class.	11/11/2021 12:07 PM
86	more face to face teaching	11/11/2021 11:26 AM
87	Keep the WiFi up to date.	11/11/2021 10:11 AM
88	So far it's great.	11/11/2021 10:10 AM
89	N/A	11/11/2021 9:06 AM
90	Everything works as is, so don't change a thing.	11/11/2021 7:26 AM
91	writing lab did not respond to appointment	11/11/2021 7:20 AM
92	Nothing	11/11/2021 6:11 AM
93	N/A	11/11/2021 12:07 AM

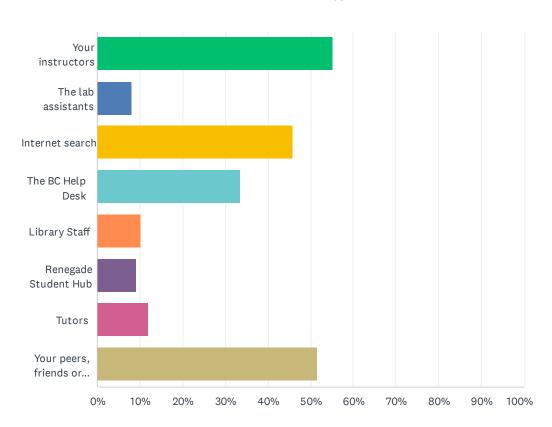
94	The desks in Microbiology class are too small for students to use their laptops.	11/10/2021 10:51 PM
95	Instead of craming everyone in a classroom to where only so many students can fit. Have more outdoor classes held, or if in a room, make more like the auto shop to where big wide doors can be open for heavy ventilation. And bigger desks such as the ones that architects or artists use that have bar style chairs.	11/10/2021 9:47 PM
96	N/A	11/10/2021 9:42 PM
97	In my opinion it is already amazing technology and very easy accessing it as a student. Thank you all so much.	11/10/2021 9:29 PM
98	NA	11/10/2021 9:29 PM
99	N/a	11/10/2021 9:14 PM
100	I would like to have more acess to the programs that I use for my digital art class outside of class time.	11/10/2021 8:37 PM
101	I'm not sure how Wi-Fi services work, but maybe a better provider?	11/10/2021 8:30 PM
102	provide unlimited zoom meetings for students to meet online for group sessions.	11/10/2021 8:08 PM
103	As a whole, most technology services and devices have been effective for my while attending BC.	11/10/2021 7:52 PM
104	ገ_('ツ)_ <i>厂</i>	11/10/2021 6:58 PM
105	Make technology accessible to students who do not own a computer or have access to wi-fi when campus is closed. The closure of the library has a higher impact then people think.	11/10/2021 6:57 PM
106	Offer all classes online	11/10/2021 6:49 PM
107	Canvas notifications are a bit weird, sending 6+ notifications when only one is necessary. But overall is effective.	11/10/2021 6:05 PM
108	All is fine	11/10/2021 5:49 PM
109	N/A	11/10/2021 5:39 PM
110	Keep your flyers posted around campus updated with current events along with access to tech. Old flyers give the campus an out-of-touch with current events vibe.	11/10/2021 5:36 PM
111	Maybe imporve that chat bot from the bc website for new comers to find and search their needs more spiecfically.	11/10/2021 5:28 PM
112	Provide tablets or laptops	11/10/2021 5:24 PM
113	N/A	11/10/2021 5:18 PM
114	It's not really a big concern or issue, but the internet at BC Delano Campus has shut down twice. The first time it was off for 40/50 minutes and the second time about 5/10 minutes. I was using it to access Zoom but I just switched to my phones data meanwhile it was being fixed.	11/10/2021 5:16 PM
115	Get rid of masks for the vaccinated. Faster internet	11/10/2021 5:04 PM
116	I am not sure.	11/10/2021 4:55 PM
117	Fix slow computer issues.	11/10/2021 4:52 PM
118	Please fix the wifi on the main campus!	11/10/2021 4:41 PM
119	cameras in classrooms to broadcast live lectures for students online	11/10/2021 4:33 PM
120	last time i needed a prerequisite cleared i had to email MULTIPLE people just to get it cleared. I feel mainly because the professor was reluctant to emphasize the urgency of the matter. Depending on the professor I get help from I get prerequisite clearance times from a week to over a month difference. A stream lined portal to the DIRECT PERSON who needs to clear the prerequisite would help a lot. especially when prerequisites need to get cleared, after registration is open and classes fill up quick.	11/10/2021 4:29 PM

121	Better tools, Canvas is alright but not great and often messy depending on the level of instructor quality put into modules. We as students are expected to know every in and out of these systems it should only be fair that the instructors do as well.	11/10/2021 4:27 PM
122	Wi-fi at home	11/10/2021 4:21 PM
123	Web assign can be difficult as far as how to properly type in the right answers.	11/10/2021 4:17 PM
124	Please add more online zoom classes. I attempted to enroll into classes with early registration and 1 out of 7 options was online only.	11/10/2021 4:09 PM
125	Bakersfield college should offer more classes online and continue virtual lobby's through zoom.	11/10/2021 4:07 PM
126	It would be nice to see Bluetooth enabled on the library PCs since wired headphones are increasingly uncommon, but I understand this is probably a hardware/security/nightmare to support issue.	11/10/2021 4:05 PM
127	Offer more of the gen Ed classes after 5pm, either online or in person, as I work a 9-5 job making decent money but can't switch to a lower paid job to attend classes during the day. Education is basically on hold.	11/10/2021 4:05 PM
128	Continue offering many online classes	11/10/2021 4:03 PM
129	Stronger wifi signal so we don't have to use a personal hot spot for testing.	11/10/2021 4:02 PM
130	To have good internet at home also in person learning.	11/10/2021 3:56 PM
131	I gave top marks for the wifi because signal and speeds within the buildings is amazing, however it would be nice if wifi was available in the parking lot.	11/10/2021 3:49 PM
132	the printers in some labs don't work	11/10/2021 3:48 PM
133	Have more classes available online.	11/10/2021 3:48 PM
134	Be better about people who are not vaccinated.	11/10/2021 3:47 PM
135	N/A	11/10/2021 3:46 PM
136	Having free printing, but I know that's kinda unreasonable.	11/10/2021 3:43 PM
137	Find a way to bring internet access to all students no matter where they live.	11/10/2021 3:35 PM
138	Remove chatbox	11/10/2021 3:35 PM
139	Spread awareness about the technology resources that are available to us, and how to access/use them.	11/10/2021 3:31 PM
140	Na	11/10/2021 3:30 PM
141	New batteries for the clocks	11/10/2021 3:30 PM
142	Nothing comes to mind at this particular moment.	11/10/2021 3:29 PM
143	technology is supporting my academic success at the moment.	11/10/2021 3:29 PM
144	Answer more fast the emails.	11/10/2021 3:28 PM
145	More active / interactive technology in classrooms so that students working remotely can have the same quality of experience as those in the classroom.	11/10/2021 3:28 PM
146	I don't know because I've been doing good with the sites I use. The BC library online is a little confusing but its usable for the data needed.	11/10/2021 3:27 PM
147	n/a	11/10/2021 3:26 PM
148	Nope	11/10/2021 3:26 PM
149	N/A	11/10/2021 3:25 PM
150	Better wi fi connection.	11/10/2021 3:24 PM
151	I feel like y'all offer plenty of services already that are extremely helpful, i can't think of anything else!	11/10/2021 3:23 PM

152	N/A	11/10/2021 3:22 PM
153	faster computers. free printing	11/10/2021 3:21 PM
154	Make the classes a little easier to take, from my schedule next semester, I'm going to need this to happen.	11/10/2021 3:21 PM
155	Allow me to borrow a laptop	11/10/2021 3:19 PM
156	bettter internet connections on campus	11/10/2021 3:18 PM
157	Have professors be better knowledgeable which I understand it's their first time or so but at least learn not to be so grade heavy with exam or quizzes cuz we all have technology issues or WiFi issues, especially for my Chemistry class using proctoral for using exams and it's horrible and she grades very heavily	11/10/2021 3:18 PM
158	I think it would be more easier if professors allowed the use of technology (tablets, laptops, etc.) while in class, but I understand that that decision is up to them.	11/10/2021 3:17 PM
159	For me the technology has never been a problem.	11/10/2021 3:16 PM

Q6 When you need support for campus provided technology, which sources do you typically use?





ANSWER CHOICES	RESPONSES	
Your instructors	55.16%	203
The lab assistants	8.15%	30
Internet search	45.92%	169
The BC Help Desk	33.42%	123
Library Staff	10.33%	38
Renegade Student Hub	9.24%	34
Tutors	11.96%	44
Your peers, friends or family	51.63%	190
Total Respondents: 368		

#	WHAT WAS THE TECHNOLOGY OR TECHNOLOGIES YOU NEEDED HELP WITH?	DATE
1	Canvas	11/22/2021 2:51 PM
2	Research	11/20/2021 1:14 PM
3	everything	11/20/2021 11:30 AM

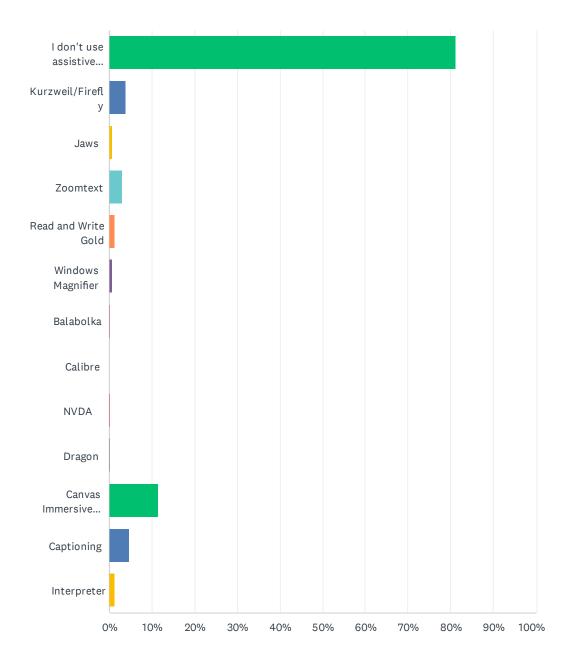
4	Zoom	11/19/2021 9:45 PM
5	Canvas, proctorio	11/19/2021 4:21 PM
6	Starfish and making a degree planner.	11/19/2021 12:48 PM
7	Location of where places are located on campus and how to use some of the technology at first.	11/19/2021 8:40 AM
8	Accessing the links for zoom but for some reason they don't work for me no matter how many times I've tried	11/19/2021 12:07 AM
9	I need help with Word documents and it's menus	11/18/2021 11:50 PM
10	Laptop	11/18/2021 11:38 PM
11	One day canvas was down for a few hours. But the school sent out an email shortly after.	11/18/2021 11:04 PM
12	No help needed because technology work well most of the time	11/18/2021 9:37 PM
13	I used to do tech support so myself	11/18/2021 7:24 PM
14	None recently	11/18/2021 6:28 PM
15	Appointment booking	11/18/2021 6:21 PM
16	Canvas	11/18/2021 6:18 PM
17	InsideBC	11/18/2021 3:53 PM
18	Sadly I feel discriminated against by the Bakersfield College Staff over medical tyranny on experimental drugs.	11/18/2021 3:35 PM
19	N/A	11/18/2021 3:23 PM
20	I don't need any techonology help	11/18/2021 2:49 PM
21	Studio 5000	11/18/2021 1:38 PM
22	N/A	11/18/2021 12:58 PM
23	Simple help with how to get to this page on the website or how to do this and that for research.	11/18/2021 11:46 AM
24	Accessing library website	11/18/2021 11:43 AM
25	Canvas	11/18/2021 11:30 AM
26	Biggest technology help needed was in regards to specific programs used for a class's curriculum.	11/18/2021 11:21 AM
27	Sometimes zoom meetings have issues.	11/18/2021 11:14 AM
28	1- Access to Adobe CC software for our digital art students 2- Could not print using many of the Mac computers in FA9 and FA10. 3- We are in need to the remote desktop software to communicate with our students during class. It is hard for many students to see the small icons/tools when we teach software using the projector screen. The software also is very useful when we want to share a screen with our students as well as sending files or copying files between computers.	11/18/2021 11:11 AM
29	None.	11/18/2021 11:04 AM
30	Laser printer	11/18/2021 11:02 AM
31	How to navigate things on canvas	11/18/2021 11:00 AM
32	Microsoft spreadsheet	11/18/2021 11:00 AM
33	Connecting to the wifi	11/18/2021 10:58 AM
34	My computer	11/18/2021 10:55 AM
35	None	11/18/2021 10:54 AM
36	Did not require assistance	11/18/2021 10:41 AM

37	Spring session 2021, as I recall there were times when the Canvas Plat-form was down. Have not ran into the same problems this semester Fall 2021, thank you. Have a hybrid class this semester so not relying on a live canvas class (online).	11/17/2021 7:11 PM
38	Canvas	11/17/2021 10:14 AM
39	Finding important resources.	11/16/2021 2:51 PM
40	Canvas related issues with assignment uploads.	11/16/2021 12:09 PM
41	Navigating canvas	11/16/2021 11:57 AM
42	Contacting a counselor. It is a nightmare trying to get a hold of anyone now over the phone; not everyone wants to use the "virtual lobby" (mainly because it does not work correctly) or be forced to wear experimental medical devices/inject themselves with experimental medical treatments just to step foot on campus. Please see: 21 us code 360bbb-3 You can NOT force people to take an experimental treatment or wear an experimental medical device.	11/15/2021 11:56 PM
43	InsideBC	11/15/2021 7:15 PM
44	Almost all of them. First of all Canvas.	11/15/2021 10:47 AM
45	finding files on canvas	11/15/2021 9:27 AM
46	Canvas	11/14/2021 8:59 PM
47	The main thing I needed help with was the wifi connections	11/14/2021 6:34 PM
48	Questions about classroom activities or homework.	11/14/2021 2:54 PM
49	Navigation of course materials.	11/14/2021 1:07 PM
50	Nothing this semester. Previous semesters: logins, updates, random things not working right.	11/12/2021 5:19 PM
51	N/A	11/12/2021 11:56 AM
52	Bakersfield College Website	11/11/2021 12:07 PM
53	NA	11/11/2021 10:10 AM
54	N/A	11/11/2021 9:06 AM
55	Just the calculators because it was my first time using a scientific calculator	11/11/2021 7:26 AM
56	Canvas	11/10/2021 9:53 PM
57	Projector in classroom didn't work. Class was waiting for 1 hour of a 2 hour class	11/10/2021 9:47 PM
58	Most often , it is a Canvas related issue.	11/10/2021 8:01 PM
59	In the past I have accessed BC Help Desk	11/10/2021 7:42 PM
60	none	11/10/2021 6:58 PM
61	N/A (didn't use campus provided technology)	11/10/2021 6:58 PM
62	Appstream	11/10/2021 6:57 PM
63	When I first started started using canvas it was very confusing to check updated due dates and changes that instructors had made during the week. Most instructors are not online friendly for working students so I needed check it daily and I would email or call professors for help.	11/10/2021 6:05 PM
64	Using different apps or using the BC Library printer.	11/10/2021 6:05 PM
65	Desktop computer	11/10/2021 5:39 PM
66	Nothing but when I did need help. The instructor and the lab assistants were well versed.	11/10/2021 5:36 PM
67	canvas issue when trying to submit/do work (it was fixed)	11/10/2021 5:28 PM
68	Canvas	11/10/2021 5:07 PM
69	Canvas and a computer in my classroom	11/10/2021 5:01 PM

70	Canvas & InsideBC	11/10/2021 4:41 PM
71	Computers, general homework or textbook website issues.	11/10/2021 4:27 PM
72	Access to homework was providing error messages.	11/10/2021 4:09 PM
73	Registering for class	11/10/2021 4:07 PM
74	VScode compiler errors. Thank God for obscure forum posts from 2008 with someone else who had the exact same issue :)	11/10/2021 4:05 PM
75	None	11/10/2021 4:05 PM
76	Registering for next semester	11/10/2021 4:03 PM
77	How to print comments made to assignments submitted to Canvas.	11/10/2021 4:02 PM
78	None	11/10/2021 3:48 PM
79	Didn't thats just who I would	11/10/2021 3:43 PM
80	Don't need help most the time.	11/10/2021 3:42 PM
81	Signing up for on campus classes and having a restriction due to Covid. The problem was solved but I had to talk to people in the student information center to get the help.	11/10/2021 3:37 PM
82	There were a few times Canvas was down.	11/10/2021 3:31 PM
83	Nothing, but these are people and resources I will use.	11/10/2021 3:29 PM
84	this is if i need help or have questions. there has been no fault in the technology services provided.	11/10/2021 3:29 PM
85	My computer for proctorio	11/10/2021 3:27 PM
86	WiFi access	11/10/2021 3:25 PM
87	Canvas would kit load	11/10/2021 3:23 PM
88	Printing	11/10/2021 3:21 PM
89	How to do stuff on my laptop	11/10/2021 3:19 PM
90	Codes	11/10/2021 3:19 PM
91	I used mastering chemistry a lot for chem cuz there were a lot of issues with that so I had to use google to find way to get around issues	11/10/2021 3:18 PM

Q7 Tell us what assistive technology you've used in your classroom or lab.





ANSWER CHOICES	RESPONSES	
I don't use assistive technology	81.25%	273
Kurzweil/Firefly	3.87%	13
Jaws	0.60%	2
Zoomtext	2.98%	10
Read and Write Gold	1.19%	4
Windows Magnifier	0.60%	2
Balabolka	0.30%	1
Calibre	0.00%	0
NVDA	0.30%	1
Dragon	0.30%	1
Canvas Immersive Reader (Text to talk, change translations into other languages)	11.61%	39
Captioning	4.76%	16
Interpreter	1.19%	4
Total Respondents: 336		

#	OTHER (PLEASE SPECIFY)	DATE
1	None	11/20/2021 10:01 PM
2	google translate	11/20/2021 11:30 AM
3	Never use a lab	11/19/2021 7:17 AM
4	I have been online classes	11/18/2021 2:49 PM
5	I use Natural Text Reader, Speechify, Mac Text to Speech, and an iPad.	11/18/2021 2:45 PM
6	Studio 5000 autocad electrical factory io	11/18/2021 1:38 PM
7	Not sure which titles but they usually do not help - formatted FAQ statements.	11/18/2021 11:21 AM
8	None	11/18/2021 10:54 AM
9	I didn't use them in classroom or in lab.	11/15/2021 10:47 AM
10	Immersive reader as well as "read aloud" from my own computer.	11/14/2021 2:54 PM
11	None	11/12/2021 7:49 PM
12	NA	11/11/2021 10:10 AM
13	None	11/10/2021 4:05 PM
14	I don't know	11/10/2021 3:56 PM
15	n/a	11/10/2021 3:26 PM
16	none	11/10/2021 3:21 PM
17	Pearson	11/10/2021 3:19 PM
18	Headphones	11/10/2021 3:18 PM
19	Mastering chemistry	11/10/2021 3:18 PM