Updates on Student Communication
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The way students communicate with BC has changed. Once, the department phone number was the way in. Then it was the email address.

Our institutional adjustments to the COVID-19 pandemic have changed communication again. Who do you call when the department number isn't the best option? Email takes longer with recent influxes. Face-to-face is not an option.

Life is different now. But even before the pandemic, technology had evolved beyond phone and email. So, what are we doing?

A team is evaluating how BC can bring communication to students. BC does not wait for a hiccup to become a problem. Over the last weeks and days, several solutions have been implemented and piloted to bring communication to the places students already are. That is the BC Way.

How do we continue to remove traditional barriers with communication? Things are evolving rapidly and there is likely not one solution. However, the team is exploring maybe an overarching solution that can work in concert with several other tools.

Beef up our chatbots
Explore an institutional live chat
One-size does not fit all
...More to come!
Traditional barriers to communication access, with few options.

Meeting our students where they are; bringing communication to them.