

ISIT: 2016 Student Technology Survey

**Q1 In the past year, to what extent have you USED...**

Answered: 762 Skipped: 0

	I don't know what this is.	Never	Monthly	Weekly	Daily	Total
...the learning management system called Moodle (Used for online classes and some face-to-face classes).	18.34% 139	24.14% 183	12.14% 92	28.10% 213	17.28% 131	758
...the learning management system called Canvas (Used for online classes and some face-to-face classes).	33.47% 253	20.24% 153	6.08% 46	20.37% 154	19.84% 150	756
...InsideBC. (portal)	1.32% 10	0.53% 4	6.73% 51	35.75% 271	55.67% 422	758
...BC student email system. (i.e. @email.bakersfieldcollege.edu)	0.26% 2	0.66% 5	4.77% 36	23.97% 181	70.33% 531	755
...computer labs on campus.	1.20% 9	31.24% 234	25.37% 190	25.10% 188	17.09% 128	749
...the pay-for-print system.	6.23% 47	50.20% 379	22.91% 173	13.77% 104	6.89% 52	755
...your laptop, tablet, or phone during class (for class related purposes).	1.19% 9	19.53% 148	14.64% 111	25.99% 197	38.65% 293	758
...wi-fi access.	1.05% 8	18.55% 141	4.74% 36	14.61% 111	61.05% 464	760
...BC web site.	0.40% 3	3.31% 25	15.34% 116	33.20% 251	47.75% 361	756
...Plato lab.	55.45% 417	31.25% 235	7.31% 55	3.99% 30	1.99% 15	752
...Aleks lab. (math lab)	38.62% 290	44.61% 335	6.79% 51	5.06% 38	4.93% 37	751
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	59.42% 448	35.94% 271	1.99% 15	0.40% 3	2.25% 17	754

#	Other (please specify)	Date
1	CengageBrain Aplia program, Phil B7 Intro to Logic. much better than blackboard learn used at National University.	11/28/2016 9:47 AM
2	Accounting classes should be teach on computer system(Ex-ell). So, students might be more prepared for real jobs challenges.	11/25/2016 10:08 PM
3	Access to wifi should be better and more accessible to students	11/21/2016 5:19 PM
4	Per the bullying acts, it is survival by each student, especially, the victims of these many bullying acts, unfortunately.	11/16/2016 1:41 PM
5	The pay to print system is very confusing. I have no idea how to use it and I've been here for 2 yrs now.	11/16/2016 9:42 AM
6	I would not have a use for a math lab at this time.	11/14/2016 8:47 PM
7	delano campus half if not more computers dont work in the main lobby and there is no paper ever in the printer making it very hard to ever print anything. and there is no one around to put any in it. the library is helpful with computers but dont open till 9. its frustrating when we got an early deadline.	11/13/2016 11:47 PM
8	our moodle is used to retrieve files for a class, currently and archived	11/12/2016 5:42 PM
9	I believe things shouldn't be done online so much. Even at the cost of consistency.	11/12/2016 5:22 PM
10	Aplia	11/12/2016 4:20 PM
11	I think the quality of interactive software at B.C is horrible and all the teachers are either drunks or drug addicts.	11/12/2016 1:05 PM
12	I have not used the Plato lab or Aleks lab since the summer but they were awesome.	11/10/2016 10:27 PM

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13	Wifi is really slow	11/10/2016 8:51 PM
14	wifi is very slow. need improvemet	11/10/2016 7:43 PM
15	Sonocent and Claro	11/10/2016 7:08 PM
16	computer programs that came with the bookPearson and Mindtap/Cenage (I'm in the culinary program)	11/10/2016 5:37 PM
17	Khan Academy	11/10/2016 4:42 PM
18	I NEED HELP WITH ALL THESE THINGS I am glad you ask! How do I get help?	11/10/2016 1:00 PM
19	Some of these answers are not very accurate, such as Moodle, pay-for-print, and Plato lab. I only accessed Moodle daily for a seven week summer course. I only used the pay-for-print on three occasions. I only used Plato lab on about four occasions.	11/10/2016 12:18 PM
20	English and H building do not have strong Wifi. It makes it hard to do work.	11/10/2016 11:14 AM
21	I wish you guys had a well working app to access mail, moddle and canvas !	11/10/2016 10:47 AM
22	STEM Center, weekly	11/10/2016 10:46 AM
23	The email won't work on iPhone mail app/ gmail app I have to manually go to safari and and go to the gmail website to check my emails :(	11/10/2016 10:19 AM
24	Canvas is a pain. I can't use it on my phone due to the fact that it restarts dozens of times and drains my battery.	11/10/2016 10:18 AM
25	Please put wifi in the art room i cant take notes in there without it so i have to use my phone right now. please im begging you	11/10/2016 10:13 AM
26	Department-specific devices (tablets, PCs, laptops)	11/10/2016 9:49 AM
27	Can you please fix the student email!! It will not allow me to add my email to my iPhone. It says there is a error connecting.	11/10/2016 9:45 AM
28	dragon, and Kurzweil	11/10/2016 9:36 AM
29	Globalyceum for Erin Miller's History B1	11/10/2016 9:30 AM
30	n/a	11/10/2016 9:11 AM
31	The wifi is only great in some areas I wish it was available through different parts of the campus with a strong connection.	11/10/2016 9:02 AM
32	I use the computers in the counseling building occasionally to access college related pursuits (class info, assignments, class registration lookups, etc )	11/10/2016 8:36 AM
33	N/A	11/10/2016 8:35 AM
34	the writing center daily	11/10/2016 8:24 AM

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## Q2 Rate the effectiveness of ...

Answered: 762 Skipped: 0

	Didn't use.	Very effective	Somewhat effective	Somewhat ineffective	Very ineffective	Total
...the learning management system called Moodle (Used for online classes and some face-to-face classes).	40.11% 304	27.57% 209	23.35% 177	5.80% 44	3.17% 24	758
...the learning management system called Canvas (Used for online classes and some face-to-face classes).	52.77% 400	25.99% 197	15.57% 118	2.90% 22	2.77% 21	758
...InsideBC. (portal)	1.06% 8	65.25% 492	24.93% 188	3.18% 24	5.57% 42	754
...BC student email system (i.e. @email.bakersfieldcollege.edu)	0.79% 6	74.18% 563	15.02% 114	3.82% 29	6.19% 47	759
...computer labs on campus.	30.83% 234	38.87% 295	21.48% 163	4.61% 35	4.22% 32	759
...the pay-for-print system.	51.12% 387	23.78% 180	14.00% 106	5.02% 38	6.08% 46	757
...your laptop, tablet, or phone during class (for class related purposes).	18.54% 140	57.35% 433	16.42% 124	3.58% 27	4.11% 31	755
...wi-fi access.	15.83% 120	43.54% 330	22.16% 168	10.69% 81	7.78% 59	758
...BC web site.	3.69% 28	62.93% 477	25.07% 190	2.90% 22	5.41% 41	758
...Plato lab.	85.09% 639	7.19% 54	4.79% 36	1.20% 9	1.73% 13	751
...Aleks lab. (math lab)	80.37% 602	10.68% 80	4.54% 34	1.74% 13	2.67% 20	749
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	94.27% 707	2.53% 19	1.20% 9	1.07% 8	0.93% 7	750

#	Other (please specify)	Date
1	having been around BC since 2008 the website has come a long way as well as the internal student platforms. look forward to the next build of InsideBC	11/28/2016 9:47 AM
2	The internet service on campus computers are too slow when connecting.	11/25/2016 10:08 PM
3	The College President is working on this issue of campus computer technologies. Especially, once each system is introduced by professor and learned by each student, unless the bullying acts have contaminated the campus atmosphere and learning becomes difficult, unfortunately!!!!	11/16/2016 1:41 PM
4	Alek program needs to show the exact problem missed and how to correct it. Too general in how it grade work, too random and never know how to study. "Throw on wall and hope it will stick"	11/14/2016 8:21 PM
5	the software and servers are somewhat slow compared to what I used to supply for customers such as Disney	11/12/2016 5:42 PM
6	The teachers don't know how to use these applications, that's why we don't use them. Also the teachers are like in the dark ages, they don't know how to use prescription glasses or technology. But the teachers have a degree so we can't ask them to use the technology services. Also they can't learn how to use a service so how can we be expected to learn from them?	11/12/2016 1:05 PM
7	Horrible wifi service	11/11/2016 9:45 PM
8	The BC Website could use an overhaul. The class scheduling is cumbersome and somewhat clunky. It totally lack any intuitive layout or navigation.	11/11/2016 9:05 AM
9	Too many WiFi "dead zones" throughout the campus	11/11/2016 1:31 AM

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10	We need new Apple computers, faster computers!! Preferably Apple only!! FAST internet highly important!!!! More Tutors Help!!	11/10/2016 1:59 PM
11	I have a hard time moving around the web site and finding things. I have not tried the others because I don't know how. The teacher has a lot of problems with the TV/ computer confections in the class room which makes it hard. It is not her fault.	11/10/2016 1:00 PM
12	None.	11/10/2016 12:18 PM
13	Dragon problems	11/10/2016 10:59 AM
14	I hope you can improve the accessibility of these things to improve the way we work with them, and how easy and simple to get through it!	11/10/2016 10:47 AM
15	STEM Center, very effective	11/10/2016 10:46 AM
16	Department-specific devices (tablets, PCs, laptops) - somewhat ineffective	11/10/2016 9:49 AM
17	Globalyceum- somewhat effective. My learning style isn't a good fit for the program.	11/10/2016 9:30 AM
18	The wifi has some weak access points around the campus.	11/10/2016 9:20 AM
19	n/a	11/10/2016 9:11 AM
20	N/A	11/10/2016 8:35 AM
21	Wi-Fi connection needs to be stronger	11/10/2016 8:34 AM
22	Here at the Delano Campus the connection and log-in are very slow, that needs improvement.	11/10/2016 8:30 AM
23	None	11/10/2016 8:29 AM
24	Aleks freezes up a lot and sometimes I would have a hard time getting it to log on.	11/10/2016 8:11 AM

**Q3 If you had problems related to one of the technologies in question #2, please specifically state the problem with the technology so we can address the issue.**

Answered: 253 Skipped: 509

#	Responses	Date
1	N/A	11/27/2016 7:06 PM
2	The moodle program accept only perfect answers and that make students frustrated during homework. For example is the math answer is correct but it has an extra space between numbers. It would say that it is wrong answer.	11/25/2016 10:08 PM
3	Wi-Fi doesn't reach all over campus	11/25/2016 3:02 AM
4	I was unaware the campus had WiFi. This is not something I was ever made aware of.	11/23/2016 9:26 AM
5	There were times that I was looking to find some information regarding my student status, and was unable to find it or any help with the issue.	11/22/2016 8:47 PM
6	none	11/21/2016 5:35 PM
7	sometime can't log into the wi-fi access from the labtop in the class room	11/21/2016 12:41 PM
8	No problem	11/20/2016 7:12 PM
9	N/A	11/19/2016 8:03 PM
10	WiFi is spotty and slow most of the time.	11/19/2016 12:25 PM
11	Computer constantly send my documents to the wrong printer	11/19/2016 6:28 AM
12	The WiFi has poor connectivity.	11/18/2016 2:32 PM
13	moodle is not very organized	11/18/2016 2:18 PM
14	In the computer common area gets crowded and some times their is a long line to print. The Wi-Fi issue for me is in the industrial technology building. I don't get good connection the few times I did need to use my phone for informational / class use.	11/18/2016 7:53 AM
15	Signing into my account twice just to get onto canvas is inconvenient.	11/17/2016 7:25 PM
16	Hi Tod Can you make it easier to log on to the BC wi fi	11/17/2016 5:12 PM
17	Took a long time finishing Plato assignments.	11/17/2016 3:19 PM
18	I wouldn't be able to turn in homework and when I was able it was to late and wouldn't get credit for it. My son was never able to sign in to his online class.	11/17/2016 12:56 PM
19	The gmail app on iPhone won't let me log into my BC email through the app, because it says there is an error with connecting to the lccd server.	11/17/2016 12:17 AM
20	None	11/16/2016 7:13 PM
21	When i conect my cellphone to the campus wifi i never could really do anything on the internet, it did not work for me.	11/16/2016 3:22 PM
22	The College President is working on this issue, also, therefore, see the next detailed question and answer #4; Thanks!!! The Inside BC have too many individual bias-photos, which are very boring and anti-social; there is not enough of the semester and current-college activities that should be daily and weekly advertised, instead!!!!	11/16/2016 1:41 PM
23	For the BC student email system, there was a time a professor's mail did not send to the class, and it happened only to the Delano campus students. We were unsure if it was the email itself or if it was the wifi	11/16/2016 1:08 PM
24	The pay to print system is confusing. Some people don't own a credit/ debit card to print.	11/16/2016 9:42 AM
25	have missed online exams due to Unspecified errors on the websites	11/15/2016 7:28 PM
26	always down, and very slow.	11/15/2016 2:41 PM
27	The WiFi is the only thing i've used that has cost me any problems and thats mainly because it's too slow.	11/15/2016 1:39 PM

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28	The "search for classes" option on the BC web site (banweb.kccd.edu) has different results than the "look up classes" option on the insideBC student portal (portal.kccd.edu). You need to make sure all the classes and instructors' names are exactly the same for both.	11/15/2016 12:43 PM
29	Registering for classes and viewing certain courses on insideBC is not easy to do and can be very confusing for someone who has never used it before.	11/14/2016 9:19 PM
30	Cannot get wifi	11/14/2016 8:21 PM
31	Wifi was not available in most parts on campus, some classes I could not use it.	11/14/2016 7:50 PM
32	The wifi in the library is open, not secure. The computers in the library need maintenance and defragmentation of the hard drive.	11/14/2016 6:18 PM
33	Wi-fi is slow.	11/14/2016 5:48 PM
34	Wi-Fi is a pain to connect	11/14/2016 4:30 PM
35	I don't really have any serious issues with the technology in question #2	11/14/2016 3:28 PM
36	At times we did not have the materials we needed.	11/14/2016 12:24 PM
37	Take away pay to print.	11/14/2016 12:04 PM
38	Sometimes the Wifi is just too slow or have no connection	11/14/2016 11:11 AM
39	The Wi-Fi that BC offers does not work well.	11/14/2016 10:53 AM
40	the wifi signals are bad.	11/14/2016 10:32 AM
41	I am not longer able to check email @email.bakersfieldcollege.edu (for students) using third party software such as: Apple Mail, Mozilla Thunderbird, Microsoft Outlook, iPhone Mail, or Gmail App for iPhone and iPad. Emailed tech support for assistance and they sent me instructions for Exchange setup for staff. Near as I can tell there is an issue with the API settings in verifying accounts on third party devices/applications	11/14/2016 9:16 AM
42	Wi-Fi works in all classrooms but not throughout campus. Pay-for-print - I would be interested in this but haven't seen any information on it.	11/14/2016 9:02 AM
43	The Wifi in a lot of the buildings, the free unlocked wifi, is a little slow and i cant use it to look up stuff for class when i need to so if you can make it faster that would be greatly appreciated.	11/14/2016 7:52 AM
44	Internet connection is very slow on campus.	11/14/2016 7:21 AM
45	The wi-fi tends to be of a low quality. It allows for many useful things such as access to email quickly but the quality itself is too low when needed to use videos for research as the videos will constantly buffer	11/14/2016 1:40 AM
46	its always crowded and I cant really use it	11/13/2016 11:54 PM
47	need more working computers at the delano campus. too many are down and never paper in the one printer we share in the main lobby and no one around to put any in it. its very frustrating and makes students feel as if the delano campus is uncared about.	11/13/2016 11:47 PM
48	I have had trouble logging into my email from my phone with the app. I have to manually log into inside BC first to view my emails .	11/13/2016 11:31 PM
49	The BC website is pretty professional and works pretty well to navigate. InsideBC is somewhat convoluted though, with different ways to access certain pages and functions and some pages that can't be accessed except by going into register and then navigating back out...	11/13/2016 9:57 PM
50	Wi-Fi access should be reconfigured to connect to devices more quickly and remain a stable and reliable internet connection.	11/13/2016 9:45 PM
51	Sometimes the wifi does not want to work on my phone. It says i'm connected, but when I try to use the internet it does not work.	11/13/2016 9:39 PM
52	theres no wifi connection in my english class in humanities, i need wifi the most in that class.	11/13/2016 8:47 PM
53	I didn't	11/13/2016 7:42 PM
54	N/A	11/13/2016 7:10 PM
55	Sometimes Moodle would not let me log into the portal, and I almost missed a final exam that I had to take. I eventually figured out how to resolve the issue, but it was stress inducing.	11/13/2016 6:47 PM
56	BC Email would sometimes go down.	11/13/2016 6:45 PM

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57	Wifi very slow	11/13/2016 3:13 PM
58	The Wi-fi on campus does not work very well for cell phones.	11/13/2016 3:02 PM
59	The computers take roughly 20 minutes just to boot up to the point that you can actually open a window. I hate that I have to use these crap computers every time I would like to print on campus. I dont mind paying because i understand things do cost money. However, there is no such thing as "printing something real quick". Make sure you have 30 minutes at least to accomplish this task.	11/13/2016 1:48 PM
60	wifi access always crashes and becomes unstable when you are close to the library and cafeteria	11/13/2016 12:33 PM
61	Most of the time I'm on campus, the wifi doesnt connect.	11/13/2016 10:42 AM
62	no	11/13/2016 9:01 AM
63	I feel that using an online program, you need to have access often, especially weekends. I work full time and often only have evenings and weekends to work of classes. It was very frustrating when I had designated time to work on an assignment or project and the website is down.	11/12/2016 8:28 PM
64	I understand BC wifi can only be so effective. Nonetheless, it could be better.	11/12/2016 6:37 PM
65	Access is slow even with my 100Mb connection to servers.	11/12/2016 5:42 PM
66	N/A	11/12/2016 5:33 PM
67	No problems. Just prefer to write everything by hand as opposed to type.	11/12/2016 5:22 PM
68	The computers in the library are paaaaiiifully slow; slow to start up; slow to access websites and open new windows.	11/12/2016 4:20 PM
69	Not enough computers available.	11/12/2016 3:45 PM
70	I asked my psych teacher to connect me to the psychology disk that I bought in the bookstore. Blew 60 dollars on it. And he couldn't. He doesn't even use the book to teach us, how can he be expected to use a technology disk? Also the bookstore won't sell biology disks, so I don't even get to play games or see pictures of what I'm learning.	11/12/2016 1:05 PM
71	The wifi in the school is very slow and blocks so many websites there's no point in using	11/12/2016 10:41 AM
72	The computers in the lab in Allied Health are chronically not working.	11/12/2016 9:24 AM
73	Wi-fi access is very limited around campus or at least that has been my experience. Hard time connecting. Also email address seems a bit long especially if you also have a long name.	11/11/2016 11:20 PM
74	Horrible wifi service and very spotty throughout the campus.	11/11/2016 9:45 PM
75	Wi-fi does not cover all areas of BC. Spotty service.	11/11/2016 7:07 PM
76	The email system is absolutely awful... Email are not always delivered!! I sign into porterville with .mail.edu but to get into my BC classes and email I ,use use .email.edu. Completely confusing since I use several different systems going to porterville college and Bakersfield college.	11/11/2016 7:01 PM
77	Wifi does not reach in some buildings at Bakersfield College. Such as the H building.	11/11/2016 7:01 PM
78	Wifi is a little slow, weak it depends where I am at on the campus	11/11/2016 5:54 PM
79	Art building does not have wireless access	11/11/2016 5:21 PM
80	The wifi range isn't too good. Sometimes, even when connected, it will not work.	11/11/2016 5:09 PM
81	I don't use the computer labs because they are always busy and I don't like paying for printing because I don't have a credit card I want to be able to pay with cash.	11/11/2016 5:04 PM
82	Lack of WiFi Access in some buildings on campus	11/11/2016 4:10 PM
83	Emails will sometimes fail sending/receiving in the BC student email system	11/11/2016 4:05 PM
84	N/A	11/11/2016 2:37 PM
85	ALEKS tends to run slow sometimes	11/11/2016 2:20 PM
86	The Wi-Fi is AWFUL on campus. All of the students make jokes with eachother about trying to connect to the Wi-Fi.	11/11/2016 2:04 PM
87	The school wifi often runs slow in certain areas of the campus or it just doesn't run at all.	11/11/2016 1:24 PM
88	Never enough instruction on how to use the printers in the library.	11/11/2016 12:31 PM
89	The wifi at times can be slow, or doesn't connect in certain areas.	11/11/2016 11:58 AM
90	N/A	11/11/2016 11:39 AM

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91	The printer didn't always work in the lobby to use the pay to print on the BC Delano Campus.	11/11/2016 10:52 AM
92	the wifi is awful and barely works in some classes. I know there are likely a lot of people using it, but starbucks can have 60 people on their wifi and still have it work fast.	11/11/2016 10:14 AM
93	*	11/11/2016 9:32 AM
94	I've never been able to fully connect To wifi on campus. Not sure what the problem is but it rarely works for me	11/11/2016 9:17 AM
95	I believe many students at BC are often having problems with their emails and being able to log on to them. Sometimes it's a hassle because we are desperate to check our emails and sometimes they work perfectly fine.	11/11/2016 9:14 AM
96	Need faster internet.	11/11/2016 8:38 AM
97	If my professor wouldn't wait until halfway through the week to post new assignments, Moodle would work better. It would also be nice to be able to set up text notifications for when new assignments have been posted, or when grades have been posted.	11/11/2016 7:07 AM
98	Printing from BC email or Inside BC is very harsh. When we printing, our class schedule don't print properly and when we print any of our research that involve a landscape format, not all information are on the paper. One way I over came this problem is to screen shot, paste in windows paint and then finally print. The process for one is fine but for large amount, it is very tedious.	11/11/2016 6:41 AM
99	Too many WiFi access "dead zones" throughout the campus	11/11/2016 1:31 AM
100	Sometimes the printer will not print papers, and sometimes the computers and wifi are too slow.	11/11/2016 12:00 AM
101	The wifi worked in my history class if you were in the first three rows...spotty @ best. Sucks when you take a full load and use a tablet for your books. on the BC website, the student tab would not allow to reenter the page, perhaps a security setting. was hard to navigate. i would think it could flow easier.	11/10/2016 11:09 PM
102	The wi-fi access in too many areas of the campus is laughable, even in places like the history building.	11/10/2016 10:48 PM
103	some of the computers in lab. lag to sign in.	11/10/2016 10:43 PM
104	The printing program online and prinyer access at delano campus	11/10/2016 10:34 PM
105	A lot of the links need to be updated on InsideBC.	11/10/2016 10:03 PM
106	Aleks is not user friendly or nice to use.The wifi is bad is spots around campus especially in the humanities buildings.	11/10/2016 9:56 PM
107	I Had No Problems	11/10/2016 9:35 PM
108	Wifi is slow	11/10/2016 8:51 PM
109	the wifi doesn't really respond to my phone, I will be inside the library and I have no wifi it signs in but I cant do anything with it.	11/10/2016 8:30 PM
110	Wifi on the campus is very slow. websites just keep buffering. definitely need improvement in that.	11/10/2016 7:43 PM
111	Computer Labs are slow and occasionally bog down	11/10/2016 7:16 PM
112	it shouldn't take so long to log on to a system computer from the library on campus.	11/10/2016 7:08 PM
113	none	11/10/2016 7:04 PM
114	Wifi is really hard to access	11/10/2016 6:55 PM
115	sometimes i can not log into moodle it says "CAS service provider is not authorized"	11/10/2016 6:23 PM
116	The Pay for Print system is not very efficient and hard to use without asking for help.	11/10/2016 6:18 PM
117	Did not have any problems, really. Uhhh, sometimes its hard finding an open computer in the computer lab.	11/10/2016 6:18 PM
118	The instructor was using the system for the first time and had to work out a few buygs on her end. INo other problems.	11/10/2016 5:37 PM
119	Wifi does not reach some parts of the building. There are dead spots all over campus and it's very inconvenient. The gym is expecially bad when it comes to connection and some rooms in the FACE and Humanities building as well.	11/10/2016 5:29 PM
120	The wifi doesn't work on campus so I have to use my internet. Canvas is kind of confusing. I only use it to see my grade.	11/10/2016 5:14 PM
121	I can not access my BC email on my phone ever since I received a new phone.	11/10/2016 5:14 PM
122	Moodle login CAS errors on all first attempts.	11/10/2016 4:54 PM
123	Information on insideBC and the BC website is sometimes inconsistent and not clear.	11/10/2016 4:50 PM

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124	there has to be a better system to print out documents!	11/10/2016 4:45 PM
125	Could not access Plato from home. Moodle would not re-open an assignment even though the professor allowed it.	11/10/2016 4:42 PM
126	I feel like the wifi is stronger in some areas around school more than others.	11/10/2016 4:37 PM
127	The BC website, I have found, is somewhat difficult to navigate to my needs.	11/10/2016 4:25 PM
128	The pay for print system is too hard to understand and takes too long to figure out, and often leaves students frustrated. The 10 cent price per print is reasonable and understandable because paper is expensive but making it easier to pay and print would be really helpful and save time, while keeping students happy. I still do not fully understand how to print from the computer lab computers, I always need help. The BC email through gmail is a good idea but it is annoying that you have to sign in to gmail, sign into the inside BC, and then it redirects you to gmail. If you can, it would be easier to just be able to sign in directly through the gmail sign in. The wi-fi is super helpful and I am grateful for it but half of the time it doesn't reach all of campus, like the FA building and the Humanities buildings.	11/10/2016 4:20 PM
129	When I use the WiFi, I am not sure if it has to do with the amount of people using it, but my phone/lap top works very very slow. It is more effective when I turn my WiFi off, which is not good for me because it uses my data.	11/10/2016 4:13 PM
130	Canvas would not allow access to course many times.	11/10/2016 4:05 PM
131	Wi-Fi access happens to be more of a headache than it is helpful. the Wi-Fi keeps crashing.	11/10/2016 4:05 PM
132	The wifi sometimes is either too slow or doesn't work at all	11/10/2016 4:02 PM
133	The computers in the computer lab crash sometimes.	11/10/2016 4:00 PM
134	The wifi becomes very slow when everyone is using it.	11/10/2016 3:55 PM
135	The pay for print system changed this year and it makes it more difficult for students who don't have debit/credit cards to put money on their balance for printing. The machines that students used to put money on their one card was extremely helpful. I think the new system has lots of bugs that need to be worked out (there have been many many times where I have tried to print something and it did not work because of the pay for print system. Even with the help of an assistant I had difficulties. Had to move to different computers).	11/10/2016 3:20 PM
136	A couple of years ago the wifi worked alot better while doing work in the parking lots however, now there is barely any signal	11/10/2016 3:13 PM
137	The homework doesn't submit sometimes.	11/10/2016 3:05 PM
138	didn't work with my smart phone browser Samsung s7 edge	11/10/2016 3:05 PM
139	The campus wide wifi service is quite weak during breaks between campus and in general from 11:00 - 1:00. I believe if the available bandwidth and perhaps the signal strength was stronger around the campus that students would be able to utilize it more effectively for school work. This can be a vital resource for students who do not have the time to go to the school library or would like to work elsewhere.	11/10/2016 3:03 PM
140	the pay for print system mostly the printers running out of paper and sometimes stealing my money when my paper doesn't print out	11/10/2016 2:55 PM
141	never had a problem	11/10/2016 2:49 PM
142	the wifi is honestly horrible, otherwise I would love to use my laptop daily. Also the new way the email is set up doesn't allow me to connect my email address to my iphones email app.	11/10/2016 2:47 PM
143	The wifi doesn't reach certain parts of campus (the Humanities building, the Industrial Technology building's signal is very weak)	11/10/2016 2:47 PM
144	Its easier to access these tools through an app nowadays	11/10/2016 2:05 PM
145	Some of the buildings in which I need to use WI-Fi, the signal is weak.	11/10/2016 2:02 PM
146	Website BC is slow and at times extremely slow!! Internet SLOW!!!!!! WE need new COMPUTER chairs!!!! more comfort!!! FAster computers!!	11/10/2016 1:59 PM
147	The printing system feels inefficient. Other places allow for direct payment, such as: cash, card reader, Apple pay.	11/10/2016 1:53 PM
148	NA	11/10/2016 1:44 PM
149	The WiFi is really slow and my laptop would not accept it until I went into the library.	11/10/2016 1:44 PM
150	Very poor wi-fi connection in H-48.	11/10/2016 1:41 PM
151	The wifi coverage on campus is terrible, as well as the connection speed. Accessing your email is extremely inefficient, more so than the past. You now have to sign into inside BC and then sign into your email account.	11/10/2016 1:31 PM

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152	the wifi doesn't let you access certain site, kinda annoying if you are needing research information.	11/10/2016 1:27 PM
153	Read above I am going to take key boarding but it is very frustrating. WHY don't you have classes so people can learn how to navigate your system? If you do, what would it be?	11/10/2016 1:00 PM
154	WiFi on campus is extremely slow and it's almost impossible to get anything productive done on my phone, tablet, and laptop.	11/10/2016 1:00 PM
155	every computer in delano i used was always broken or never wanted to load fast enough	11/10/2016 12:53 PM
156	None	11/10/2016 12:43 PM
157	The wifi needs to be faster	11/10/2016 12:38 PM
158	Nothing	11/10/2016 12:37 PM
159	-	11/10/2016 12:36 PM
160	I've had problems with instructors taking down readings, assignments, etc. after being posted for only one week or less. Not really a technology problem.	11/10/2016 12:29 PM
161	I cannot access my BC email unless I'm at a computer or laptop which is highly inefficient.	11/10/2016 12:20 PM
162	Wifi access is very limited in certain areas on campus (Some classrooms in humanities has limited to no wifi)	11/10/2016 12:20 PM
163	None.	11/10/2016 12:18 PM
164	Pay for print system I did not like to put money from a credit card to the pay for print system I like how the other system before the pay for print system was because we can just put out money inside the machine instead of providing our card information to the pay for print system.	11/10/2016 12:14 PM
165	The email sometimes doesnt load on laptop, and on my phone never loads new messages	11/10/2016 12:12 PM
166	There are many areas around campus that the wifi doesn't reach.	11/10/2016 12:12 PM
167	WiFi access points are weak in some areas and the signal should be strong within the campus	11/10/2016 12:07 PM
168	Couldn't access wi-fi on my laptop.	11/10/2016 12:07 PM
169	Wifi and insideBC has been down as of late.	11/10/2016 11:53 AM
170	A better WiFi signal in the Allied health area would be preferable.	11/10/2016 11:40 AM
171	The Wi-fi access is spotty throughout the campus	11/10/2016 11:38 AM
172	Wifi connection is inconsistent within different areas of campus, sometimes even in the library.	11/10/2016 11:31 AM
173	the wifi doesnt work for all apps	11/10/2016 11:30 AM
174	Wifi in H building on the 2nd floor	11/10/2016 11:14 AM
175	Always worked except once.	11/10/2016 11:14 AM
176	I am aware that the new InsideBC Portal will be out & in use starting in the Spring Semester. It is quite ineffective at the moment, with tabs and menus spread everywhere throughout the portal. I think the new one will be much more organized! Also, another ineffective use is not the BC student email system itself but the domain name. (@email.bakersfieldcollege.edu) it is very long! I wish it could be shortened. Also, I'm glad most if not all classrooms are starting to replace Moodle. Canvas allows for a much more interactive environment where everyone can participate in forums & ask questions to both students and teachers about assignments, etc. It is great! Keep it, don't rid of it. Teachers should however, encourage more participation on Canvas because some students tend to shy away from new technology.	11/10/2016 11:12 AM
177	The wi-fi in the Language Arts building and in some rooms in the MS building is very slow or, at times, doesn't work.	11/10/2016 11:12 AM
178	Website functions differently on my iPhone than on my computer and I can't always do everything correctly.	11/10/2016 11:07 AM
179	Sometimes my cellphone/Laptop does not obtain the wi-fi in certain areas of the school (all of humanities building) to at which I need the access of.	11/10/2016 11:06 AM
180	My government course is on canvas, bit when I access using Inside BC, it takes me to Moodle format which doesn't work. I access it by signing on to another class in canvas then switching to it there	11/10/2016 11:02 AM
181	It takes a while for the computer to log you in when using the computer lab. The WiFi connection is non-existent in alot of areas on campus, even breakrooms. Internet Explorer does not work as well as Chrome and Firefox when doing online Enrollment applications, orientation and workshops.	11/10/2016 11:00 AM
182	Dragan	11/10/2016 10:59 AM

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183	The wifi and computers are very slow.	11/10/2016 10:52 AM
184	The internet connection sometimes is flawed with wifi, every once in awhile I have to reconnect and find somewhere in my phone, MacBook, to sign back into the BC wifi through the BC sign on page.	11/10/2016 10:51 AM
185	ALL computers owned and used by BC students are extremely old, outdated, and are very slow to log on and update.	11/10/2016 10:49 AM
186	The printer release page sometimes is empty even though we want to print something! Some of the computers are used, and I would need them ASAP to get homework done, and would fail because of that.	11/10/2016 10:47 AM
187	The pay-for-print system is very out dated, why can a student not print what the need without having to go through the trouble of putting money into their account, amd then printing.	11/10/2016 10:46 AM
188	Kurzweil doesn't work very well there's a lot of times that it stops on its own and I have to start it over	11/10/2016 10:41 AM
189	Not allowing me to login	11/10/2016 10:36 AM
190	math lab ineffective tutoring	11/10/2016 10:32 AM
191	Wifi sucks. Needs better coverage. For instance, in the LA building.	11/10/2016 10:32 AM
192	Is wi-fi available for student use? I haven't heard anything about it.	11/10/2016 10:29 AM
193	Bad connection with wifi. With the website I cannot access one of my classes which has homework and PowerPoints	11/10/2016 10:20 AM
194	The email won't work on iPhone mail app/ gmail app I have to manually go to safari and and go to the gmail website to check my emails :(	11/10/2016 10:19 AM
195	Canvas is a pain. it starts over and drains the battery. I have had trouble accessing it due to a password issue. Keeps saying wrong password. But it's the password written down.	11/10/2016 10:18 AM
196	model kicks you out at times in addition the systems freeze on campus very rarely but do when you login to model then email ex.	11/10/2016 10:11 AM
197	sometime the wifi is slow or i cant even connect sometime	11/10/2016 10:10 AM
198	The Wi-if doesn't always work in some of the buildings which makes it difficult to do online homework.	11/10/2016 9:59 AM
199	None :)	11/10/2016 9:55 AM
200	N/A	11/10/2016 9:55 AM
201	We should be able to pay for print with cash.	11/10/2016 9:54 AM
202	Many of the devices specifically designated for departments such as the Office of Student Life, which include tablets and laptops, we're very inefficient and in some cases outdated to the point of being difficult to use.	11/10/2016 9:49 AM
203	Moodle was not effective whatsoever.	11/10/2016 9:48 AM
204	Can you please fix the student email!! It will not allow me to add my email to my iPhone. It says there is a error connecting. This error prevents me from using my student email.	11/10/2016 9:45 AM
205	Better wifi, and better computers for student centers such as : Student service, financial aid, eops, etc	11/10/2016 9:38 AM
206	Sometimes there is no WI-Fi connection in the High Tech Center	11/10/2016 9:36 AM
207	-	11/10/2016 9:30 AM
208	Some of the Computers in the Labs can be very slow. I use the Lab during class in the Up stairs Language Arts Building.	11/10/2016 9:24 AM
209	It is difficult to find stuff on the website. Almost as difficult as the BC app. The pay-for-print is bad. The college should go back putting money on their BC id card and print that way again.	11/10/2016 9:18 AM
210	WiFi connection is very weak	11/10/2016 9:18 AM
211	At times, the release system for the printers is slow or malfunctioning.	11/10/2016 9:15 AM
212	Yall might want to get more bandwidth for the school. Having a professors video demonstrations fail, lag ,never load should never happen.	11/10/2016 9:11 AM
213	n/a	11/10/2016 9:11 AM
214	Wi Fi aces is really iffy on my phone around campus. Outside the math and science building I was getting pretty good signal, but justa few feet inside the class room, nothing.	11/10/2016 9:08 AM

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215	The WiFi is kind of slow in the cafeteria but that's just problem because of the gamers that sit in the cafeteria for lunch so it's okay sometimes	11/10/2016 9:05 AM
216	Logging in to the system in room b2 for my comsB-13 class takes an extremely long time. Sometimes over ten minutes, never less than 5. Usually my teacher would always be 10 minutes into lecture before I'm even logged in	11/10/2016 9:04 AM
217	WiFi access is nearly non existent on the BC Campus. This needs to be addressed. I dread going to campus for school when I need to use my own device for work. 3/4th of the time I can not connect to the server. I am a DSPS student and one of my allowances is I am allowed to type out papers instead of writing. My English Professor would allow me to type a impromptu paper and then email it to her at the conclusion of class. Only problem is, I was never able to connect to the wifi, so I would have to rush home to Lamont to email my paper to her in the timeframe she gave me. This is substandard technology, considering how large BC campus is.	11/10/2016 9:01 AM
218	the wifi isnt stable. ive tried to access and it wont let me log in or itll turn on and off and not load anything	11/10/2016 8:59 AM
219	the wifi is really slow	11/10/2016 8:56 AM
220	I am having trouble logging into my gmail app. It states code 400.	11/10/2016 8:53 AM
221	No I didn't	11/10/2016 8:45 AM
222	The WiFi is not accessible throughout the entire campus. I struggle to get WiFi in some areas of the campus.	11/10/2016 8:45 AM
223	The wifi access on campus is very spotty and weak in many areas on campus. Improving the range would really help.	11/10/2016 8:42 AM
224	The amount of time it takes to start computers from zero condition is incredible. I arrived in class 15 minutes early to start taking a test on Moodle. The computer was ready to access Moodle when class time started. I also had to search for the printer in the lab to print out the hard copy that the professor had requested, the setting is not being kept in memory because of deep freeze.	11/10/2016 8:41 AM
225	I did not have problems.	11/10/2016 8:39 AM
226	Wifi tends to connect and disconnect frequently. There also occasions where it does not function at all when it states that wifi is connected.	11/10/2016 8:39 AM
227	The wifi doesn't always work it is too slow.	11/10/2016 8:39 AM
228	Timeliness of information updates on everything from library workshops to Pell grant pay out dates us miserable. Way too later and sometimes after the fact. Locating federal loan info was difficult, if I could categorize it I would call it criminal. Links often disappeared and reappeared elsewhere. My Degree Path is super powerful and helpful but lethargic and painful to use.	11/10/2016 8:36 AM
229	Never used a majority of these.	11/10/2016 8:36 AM
230	N/A	11/10/2016 8:35 AM
231	Slow to load. When in the class room connection would drop.	11/10/2016 8:34 AM
232	Navigation seems to be the biggest problems on the InsideBC site. It is sometimes hard to go back to previous sites without closing down and starting over again.	11/10/2016 8:33 AM
233	Most of the computers at the delano campus were not working at the moment.	11/10/2016 8:33 AM
234	The Wifi in some classrooms has very bad signal when I have to work on something important.	11/10/2016 8:31 AM
235	Wifi access on campus is ridiculous.	11/10/2016 8:31 AM
236	Very slow connection and old computers in the lobby and computer labs	11/10/2016 8:30 AM
237	The wifi didn't reach to some of my classes.	11/10/2016 8:30 AM
238	None	11/10/2016 8:29 AM
239	The WIFI is horrible, however there's so many people using it so I understand why it's so slow.	11/10/2016 8:29 AM
240	I can't link my email to my iPad anymore, and IT refused to help.	11/10/2016 8:28 AM
241	Lots of glitches on moodle	11/10/2016 8:27 AM
242	I don't know	11/10/2016 8:27 AM
243	wifi not available in all areas of campus	11/10/2016 8:24 AM
244	n/a	11/10/2016 8:24 AM
245	The WiFi is really slow and would sometimes go out in the middle of class	11/10/2016 8:23 AM

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246	Sometimes I would have my inside BC crash randomly and I would have to completely shut down the browser and then try again.	11/10/2016 8:17 AM
247	Sometimes it's hard to get Wi-Fi from certain spots on campus	11/10/2016 8:17 AM
248	The wifi access is very poor. It will connect on my phone, but then won't allow me to use the internet. Very confusing.	11/10/2016 8:16 AM
249	The computers in the student success lab need to be updated. Several have broken keyboards and the screens are just too small.	11/10/2016 8:15 AM
250	I have not used, but my mother uses moodle for online classes and I found the format to be innefecient. It consantly opens new windows when you open a link and makes it difficult for you to return. I like canvas much better.	11/10/2016 8:15 AM
251	Delano campus needs a major overhaul of computers in the lobby and in class rooms for teachers. They are slow, outdated and very time consuming.	11/10/2016 8:14 AM
252	Stopped making attempts to connecr to the wifi because I only experienced frustration and difficulty.	11/10/2016 8:13 AM
253	sometimes the wifi was way too slow	11/10/2016 8:10 AM

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**Q4 Tell us ONE thing Bakersfield College can do with technology to better support your academic success.**

Answered: 397 Skipped: 365

#	Responses	Date
1	A one page help pdf of how to setup your student email on your mobile device's mail app, or third part email app (gmail), would be helpful.	11/28/2016 9:47 AM
2	Wi-fi Acces on satellite campusus	11/27/2016 7:06 PM
3	I went to UCMerced and they had less paper books and more e-books. Also, e-desk where students can connect easily their lap and study.	11/25/2016 10:08 PM
4	Computer lab staff not very hospitable ; BC could be better	11/25/2016 3:02 AM
5	Have more computers open.	11/24/2016 6:20 PM
6	Make it more reliable with assisting with problems online.	11/22/2016 8:47 PM
7	As of right now there's no suggestions to make.	11/22/2016 8:27 AM
8	Use Canvas to its fullest potential (I.e. instructors upload assignments and class assignments).	11/21/2016 5:35 PM
9	Add charging stations near each desk, so that we're able to plug in our laptop in case we need to. Also I have yet to hear about wifi on campus or in classes. This makes it harder for us to use the programs we need in class.	11/21/2016 5:19 PM
10	Have a Faster system	11/21/2016 10:08 AM
11	Have more about it known to students. Or announce that it is there. Half of these things I haven't even heard about.	11/21/2016 8:19 AM
12	In the past year I did not have any technological problems in campus. What I recommend is that whoever works to keep everything running in campus should keep up with the hard work. All students at Bakersfield College appreciates their hard work.	11/21/2016 7:38 AM
13	Nothing	11/20/2016 7:12 PM
14	More routers, some classrooms do not have wi-fi access.	11/20/2016 2:31 PM
15	N/A	11/19/2016 8:03 PM
16	Offer more online courses.	11/19/2016 12:25 PM
17	Provide better WiFi and faster loads when switching profiles on school computers. Also vetoing more computers would help since there are times there are none left	11/19/2016 6:28 AM
18	Allow and have better WiFi connectivity	11/18/2016 2:32 PM
19	professor zikri uses e-mails amazingly sending students weekly articles, videos so help educate students other teachers should use a similar method..	11/18/2016 2:18 PM
20	Maybe put up more signs that show Wi-Fi hot spots? I seen a couple around campus before. But not by the industrial technology building.	11/18/2016 7:53 AM
21	When logging into BC on any computer, the bc email address is very lengthy, if the ending portion which is the same for all students @email.bakersfieldcollege.edu could be saved so we only have to type in our beginning info would mean quicker access and a lot less mistakes trying to log in! THANK YOU!	11/18/2016 7:11 AM
22	have better wifi. and have instructors inform new students where the computer labs are	11/17/2016 5:35 PM
23	Having longer open labs with the programs that are used in class work i.e. Cad, Light room, Photoshop We are only able to use them in are class rooms. Removing Facebook and other things that students are using on school computers that take study time. Having a portal that students can use to do home work assignments with the programs needed to complete the needed assignment. As you know that there is not enough time in class to finish.	11/17/2016 5:12 PM
24	Improve the websites so that it doesn't take long for people with slower internet. Also, on the InsideBC account have an option to go straight to the options instead of having the modules or boxes full of links and information.	11/17/2016 3:19 PM

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25	Train teachers on how to use the technology. Have teachers decide if they will use Moodle or Canvas and communicate it to students before classes begin.	11/17/2016 12:56 PM
26	Faster wifi	11/17/2016 11:19 AM
27	Increase wifi strength throughout the campus.	11/17/2016 9:22 AM
28	Improve the insideBC page layout up	11/17/2016 8:00 AM
29	Faster wifi.	11/17/2016 12:17 AM
30	None	11/16/2016 7:13 PM
31	never heard of alex lab. but if that's to help with math i think my instructor could've told the class about it since about 70% of the class is failing...including myself!	11/16/2016 6:32 PM
32	Make the computers faster	11/16/2016 3:22 PM
33	More sockets around campus.	11/16/2016 2:19 PM
34	Up to date processors and desktops	11/16/2016 1:51 PM
35	The College-President is currently working on staff makeovers and - are currently being done campus-wide because the wrong information is currently being given as advice and career building, greatness, and graduation-preparations to "certain" students more than others. This includes the sabotaging of the print access that's happening, in that, sometimes printing can be done today, but tomorrow 1-15 computers have defects, which are minor details of previous students misconducts, but staff members look towards the innocent students as though we are the guilty ones, but let others, who are the guilty ones, go free; unfortunately, certain bias/race-ethnicities of Hispanic and Caucasians and others, who work with other Hispanics and/or Caucasians, etc., who are the guilty ones. There is, also, debris stuck inside headphone ports, which are complained against and alerted to said-managerial teams, but nothing gets done; therefore, moving from computer to computer on a daily basis can and do get very annoying. Many of these computers are newly installed within one year or six months ago, unfortunately!!!!	11/16/2016 1:41 PM
36	Changing the projectors in the Delano campus's "trailers" to the same as Robert F. Kennedy's projectors would improve the teaching experience because the teachers would be able to use the whiteboard's full potential	11/16/2016 1:08 PM
37	Update the servers in the library so the computers will load faster.	11/16/2016 9:51 AM
38	A shorter email address and the ability to change last name if student gets married or divorced.	11/16/2016 8:25 AM
39	update systems @3:00 AM	11/15/2016 7:28 PM
40	Faster Wifi around campus	11/15/2016 4:37 PM
41	have better access to resources and getting onto servers, etc.	11/15/2016 2:41 PM
42	Implement technology more into the daily lives of the students. (Class wise)	11/15/2016 1:39 PM
43	Allow direct physical cash payment for printing in the library.	11/15/2016 12:43 PM
44	stronger wifi	11/15/2016 11:53 AM
45	Better computer access.	11/14/2016 10:10 PM
46	Make the course catalog more known to students and make registering for classes simpler.	11/14/2016 9:19 PM
47	I was having trouble finding exactly where to register on the website. Then I typed in "how to register" and was able to see a step by step form. That was very helpful. More of that on all major questions would be great.	11/14/2016 8:47 PM
48	Be more forthcoming with information on how to use and make students aware of what is available to them.	11/14/2016 8:21 PM
49	Mobile friendly website	11/14/2016 8:01 PM
50	Wifi in more spots	11/14/2016 7:50 PM
51	I experienced a lot of unplanned outages with Moodle.	11/14/2016 6:18 PM
52	Faster wi-fi	11/14/2016 5:48 PM
53	More accessible computers (with printers) and better Wi-Fi access.	11/14/2016 4:30 PM
54	Have the teachers POST our grades. Four out of my five classes do NOT post grades so I do not know where I am at in the class.	11/14/2016 3:31 PM
55	I suppose a better layout of Wi-Fi that has less dead areas.	11/14/2016 3:28 PM

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56	One thing that bothers me a bit is that the Library computers do not have an updated version of Microsoft Word and whenever I need to finish a paper on campus for one of my classes I cannot do it. It would be nice if the library had an updated version of Microsoft Word.	11/14/2016 12:46 PM
57	Get better wi-fi access on campus.	11/14/2016 12:27 PM
58	Provide the Delano campus with more materials.	11/14/2016 12:24 PM
59	Stronger wifi	11/14/2016 12:09 PM
60	Make printing free.	11/14/2016 12:04 PM
61	Faster wifi	11/14/2016 10:59 AM
62	Better Wi-Fi.	11/14/2016 10:53 AM
63	get better wifi.	11/14/2016 10:32 AM
64	Larger range for WiFi use.	11/14/2016 9:38 AM
65	less cumbersome interface. seems like every iteration of a streamlined process is just a myriad of links and redirects	11/14/2016 9:16 AM
66	Information - I am a student restarting my education after a long absence. Things like Moodle and Pay-for-print need to be more prominently displayed on insideBC, in the library, etc. Maybe even part of the welcome packet.	11/14/2016 9:02 AM
67	Faster internet connection.	11/14/2016 7:21 AM
68	upgrade the wifi	11/14/2016 1:40 AM
69	improve wifi range	11/13/2016 11:54 PM
70	get the computers actually working in the main lobby at the delano campus	11/13/2016 11:47 PM
71	Provide more computers and replace the not working computers	11/13/2016 11:31 PM
72	Continued WiFi availability. Improvement since I've started have been increasingly more useful and intuitive.	11/13/2016 9:57 PM
73	It would be ideal to have less learning management systems so that there is less micromanagement and students have an easier time integrating into these systems and getting their work done on time.	11/13/2016 9:45 PM
74	I would recommend doing the BC login once instead twice when we have to get in our email. The navigation is a little tricky at times. I get lost in my insideBC and at times I don't recall how I got there.	11/13/2016 9:05 PM
75	wifi EVERYWHERE for students with student access, I'm always on my laptop	11/13/2016 8:47 PM
76	I think they are doing a great job	11/13/2016 7:42 PM
77	N/A	11/13/2016 7:10 PM
78	Making wifi more accessible from all of the campus, because there are places that the connection doesn't work that well.	11/13/2016 6:47 PM
79	Have a better computer lab or library in the delano campus	11/13/2016 6:45 PM
80	Better wifi all around campus!	11/13/2016 6:22 PM
81	My wifi faster for better use in class	11/13/2016 3:13 PM
82	Improve the campus Wi-fi.	11/13/2016 3:02 PM
83	SUPPORT WI-FI PRINTING.... I use my own computers. Also, fix your email system. It opens 10,000 windows every time i try to access it. I find it annoying, antiquated and inconvenient.	11/13/2016 1:48 PM
84	make the bandwidth range a bit longer to the wifi extends to the bus stops and hard to reach areas around school	11/13/2016 12:33 PM
85	Keep the portal up to date. There are many things on their that could be useful but do not work.	11/13/2016 12:24 PM
86	If it works don't fix it	11/13/2016 12:22 PM
87	Have better internet services	11/13/2016 10:42 AM
88	Over wifi. And allow technology rentals	11/13/2016 9:13 AM
89	Overall its pretty good. Just the usual slow loading network connection at times.	11/13/2016 9:01 AM
90	I can't think of anything. Sorry	11/12/2016 11:58 PM
91	I think that doing the updates during the night, or early morning would be more helpful for most of the people taking online classes.	11/12/2016 8:28 PM

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92	UPDATE	11/12/2016 6:55 PM
93	Bakersfield College can improve the wifi technology.	11/12/2016 6:37 PM
94	open how to use smart phone and computer class for students.	11/12/2016 6:22 PM
95	N/A	11/12/2016 5:33 PM
96	Lessen the requirement of it.	11/12/2016 5:22 PM
97	Make the pay-for-print system easier and more accessible.	11/12/2016 4:24 PM
98	As popular as online universities are nowadays, I am somewhat surprised BC does not have more online offerings. I have switched the bulk of my classes to an online university for convenience, but also for the speed of the coursework (my classes each last eight weeks, although I've seen some schools as rapid as four weeks). Of course if Bakersfield College made such offerings I would jump in that program immediately!	11/12/2016 4:20 PM
99	One of the classrooms for one of my classes has absolutely no wifi when the room next door has wifi	11/12/2016 4:20 PM
100	we should not have to get books for classwork and homework when all of the information is available to us for free online, instead we should be given a list of credible and free websites to use. MM	11/12/2016 3:55 PM
101	Bring more resources to the Delano Campus.	11/12/2016 3:45 PM
102	Everything seems to work pretty well, the server that the CAD classes (MS9 and MS10) use is pretty slow, but it's almost full so that's probably why. But using AutoCAD Electrical can be frustrating due the the slow server. We should organize a file clean up project to free some space or consider a better option for the server equipment wise.	11/12/2016 2:44 PM
103	Install them, let us use them. Teach the teachers how to use them. Watch what teachers put on tests because we don't get practice with technology before we're tested.	11/12/2016 1:05 PM
104	have the wifi be accessible in many parts of the school especially in the classroom when there are assignments done online and need to retrieve them	11/12/2016 1:04 PM
105	Better wifi coverage.	11/12/2016 12:07 PM
106	Get better internet access	11/12/2016 10:41 AM
107	I believe the printing process in the library and other computer labs could be explained better. I don't even know how to do it so I never print in there or any other computers on campus.	11/12/2016 10:39 AM
108	Provide computer labs at more locations on campus instead of just the Library.	11/12/2016 9:24 AM
109	Installing a few Wi-Fi boosters around the campus would be helpful to many STEM students as they are often on the opposite side of campus from the library. This would cause less frustration for many students.	11/12/2016 3:24 AM
110	Make the internet speed better or provide students with rentable laptops.	11/12/2016 12:16 AM
111	I can not think of anything at this time	11/12/2016 12:16 AM
112	Make wifi a lot more accessible throughout campus and easier to connect	11/11/2016 11:20 PM
113	Faster wifi	11/11/2016 10:36 PM
114	Wifi because not all buildings have a strong strength or even get wifi.	11/11/2016 10:31 PM
115	Upgrade computer hardware and make sure all technology components are in working order.	11/11/2016 9:45 PM
116	Upgrade your wifi system.	11/11/2016 7:07 PM
117	one standard system for online classes for CC, BC and PC.	11/11/2016 7:01 PM
118	Make wifi more accessible around campus such as around H building in grassy areas where people do homework but no wifi availability.	11/11/2016 7:01 PM
119	Up to date electronics	11/11/2016 6:54 PM
120	Make wifi more accessible	11/11/2016 6:29 PM
121	Wifi in parking lot	11/11/2016 5:47 PM
122	Supply wireless routers in the art building, 4 hours of silence is not fun.	11/11/2016 5:21 PM
123	Improve the wifi.	11/11/2016 5:09 PM
124	better wifi reception for students in other buildings on campus (classrooms)	11/11/2016 5:04 PM
125	Bakersfield College can have better wi-fi accessibility with better connection.	11/11/2016 4:20 PM

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126	Better, stronger, faster WiFi	11/11/2016 4:10 PM
127	Update the computer lab with new faster computers.	11/11/2016 4:07 PM
128	More computers on campus available to students, and have all teachers use the same learning management system example Moodle or etuds. It's very difficult when each uses some many different learning management systems.	11/11/2016 3:27 PM
129	Use one system. Moodle or Canvas instead of both.	11/11/2016 2:37 PM
130	Nothing really	11/11/2016 2:20 PM
131	Fix the Wi-Fi so it can accommodate the high level of usage.	11/11/2016 2:04 PM
132	The wifi for me is just a big thing. Sometimes I have to completly just shut down my tablet or laptop and go to the library to use the computers there (which aren't as fast as my personal devices)	11/11/2016 1:24 PM
133	Perhaps small tablets or some sort of computer alternative available for when the computer lab in the library is full, and when some students do not have their laptops at the moment. For example, distributed around the other parts of the library like study rooms	11/11/2016 1:07 PM
134	Work on improving the wifi and get better in class technology.	11/11/2016 11:58 AM
135	Bakersfield College can improve their wifi accessibility to all class rooms especially the LA building the wifi server is not as strong as in other buildings as well as the H building.	11/11/2016 11:39 AM
136	Inform students on where the technology is located	11/11/2016 11:32 AM
137	Work on the computers to be faster. It sucks when they are slow.	11/11/2016 11:14 AM
138	Need faster log in on the computers, takes forever to log onto the internet.	11/11/2016 11:05 AM
139	Computers services could be updated.	11/11/2016 10:52 AM
140	Make updating ones personal information easier by being able to do so online instead of on paper. My account has yet to update my assessment and therefore cannot register for classes I need.	11/11/2016 10:38 AM
141	Upgrade the computers, take off limitations to games while using wifi because the computer space is still taken up and used by people who time playing browser games. Not only that, people who bring their own laptops or devices can use this as a way to relax after long hours of class time.	11/11/2016 10:14 AM
142	upgrade. everything seems way out of date. and speak to the professors who can't get out of the past and realize that some people do better taking notes on electronic devices rather than writing. just because they saw one flawed study doesn't mean it's true for everyone ever and all laptops should be banned.	11/11/2016 10:14 AM
143	The school system continually encourages students to study using their individual learning styles, yet the instructors don't always teach according to all those different learning styles. Maybe if the school upgrades their classroom technology instructors can easily teach to those who may learn visually, instead of always having to be auditory ... Doing those other students no good. And, TRAIN the instructors on how to use it!	11/11/2016 9:44 AM
144	*	11/11/2016 9:32 AM
145	Use an aliases rather than the excessively long email addresses. While GMail is a sound functional email app, the email addresses for the college are far too long.	11/11/2016 9:05 AM
146	If someone logs into the "system" portal, remove the need to log in again to access other resources (i.e moodle).	11/11/2016 9:01 AM
147	Get better Internet range and faster speed	11/11/2016 8:42 AM
148	The computers in the library are extremely slow!	11/11/2016 8:40 AM
149	make the @email.bakersfieldcollege.edu shorter i hate typing that long	11/11/2016 8:38 AM
150	Make the wifi better, and faster. I've tried using it a few times, but it doesn't work. Had to switch wifi off, and use my data.	11/11/2016 7:56 AM
151	I can't figure out how to get BC email on my phone!! It's frustrating to have to find a computer to read some quick emails.	11/11/2016 7:07 AM
152	One thing to fix is the printing from the BC website. If there is a way to auto size the information and fit everything on one printing paper, that would be awesome.	11/11/2016 6:41 AM
153	Improve the WiFi speed PLEASE	11/11/2016 1:31 AM
154	Faster WiFi	11/11/2016 1:02 AM
155	Have wifi in other buildings such as the H building etc.,	11/11/2016 12:00 AM

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156	ensure the wifi works in all corners of a classroom. particularly the older concreted walled classrooms	11/10/2016 11:09 PM
157	FIX THE WI-FI	11/10/2016 10:48 PM
158	N/A	11/10/2016 10:03 PM
159	The wifi in the humanities buildings have many dead zones, including some of the classrooms, so trying to use the internet can be a struggle.	11/10/2016 9:56 PM
160	Don't change the insideBC portal format. The new portal format is confusing and I cannot find anything whatsoever.	11/10/2016 9:37 PM
161	Make Sure It Works Properly And Students Don't Get Stuck	11/10/2016 9:35 PM
162	Wifi becomes fast and can used in classrooms	11/10/2016 9:27 PM
163	Better wifi	11/10/2016 8:51 PM
164	Faster Wi-Fi access	11/10/2016 8:49 PM
165	pretty much just fix the wiifi the computers are alittle bit slow sometimes but mainly the wifi access.	11/10/2016 8:30 PM
166	I would like if it sometimes didn't crash because then i cant get my work done but over all its great.	11/10/2016 8:29 PM
167	A more communicative system for classrooms that can be used as say a chat room between teachers and students	11/10/2016 8:26 PM
168	Some class rooms for whatever reaso. Don't get wifi access inside the classroom. It sucks when I need my tablet as my textbook	11/10/2016 8:22 PM
169	Make the wi-fi available throught the entire campus. not all buildings have the wi-fi access.	11/10/2016 7:55 PM
170	Make login faster	11/10/2016 7:53 PM
171	Get more computers the technology is good. When your working for BC the technology sucks.	11/10/2016 7:49 PM
172	wifi improvement will help a lot	11/10/2016 7:43 PM
173	Make it easier for beginning students who are not computer savvy to navigate the BC Website.	11/10/2016 7:16 PM
174	Better wi-fi in the humanities building.	11/10/2016 7:08 PM
175	invest in community WiFi projects. that would support *everyone's* academic success.	11/10/2016 7:08 PM
176	Bakersfield College has a great technology support for my academic success, I really like Canvas as it is easy to accessed, and I have also the application in my phone that keeps me update at all times.	11/10/2016 7:04 PM
177	Easier access to inside bc and better organization between pages. Accessibility should be easier.	11/10/2016 7:02 PM
178	Improve wifi	11/10/2016 6:55 PM
179	May not be relent but the Wi-Fi is very slow. Also, logging into the school computers takes a while to log in or to say that the password is wrong. Some students I know are sometimes pressed for time to log in.	11/10/2016 6:46 PM
180	Inform professeurs that using students using technology in class is allowed	11/10/2016 6:30 PM
181	The printing system.	11/10/2016 6:18 PM
182	I do not know.	11/10/2016 6:18 PM
183	There needs to be more wifi routers to provide a greater spectrum of the campus.	11/10/2016 6:02 PM
184	Better wifi and more hotspots	11/10/2016 5:48 PM
185	It's pretty good. Maybe some laptops for rent? I had a period when I was without a computer and had to borrow time from friends. It would have been convenient to have a portable unit for a few months until I got my own.	11/10/2016 5:37 PM
186	If there were a solution for the wifi issues i think that would solve a lot of the issues. Sometimes inside bc doesn't work as well as fsr as the "my career path" link goes.	11/10/2016 5:29 PM
187	They can provide more apps for various programs.	11/10/2016 5:18 PM
188	Fix the wifi!	11/10/2016 5:14 PM
189	Instant message..	11/10/2016 5:14 PM
190	Consistent information and clear directions found throughout InsideBC and the BC website.	11/10/2016 4:50 PM
191	Have standing print stations off to the side only for printing with max time of use being 10-15 minutes. UCLA computer lab has this.	11/10/2016 4:42 PM

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192	More computers or maybe some computers have a time limit. For example, sometimes I go into the computer lab and just need to print something out quickly and they're all being used; some people don't seem like their using them for assignments and just free browsing. At the public library they have 15 minute or 30 minute time limits on computers and I think that would be a good idea to implement for those who need to do quick research or are waiting for a computer.	11/10/2016 4:37 PM
193	I think everything works as it's suppose to but one thing at the delano campus the printer hasn't been working since I started school	11/10/2016 4:34 PM
194	I have had no luck in syncing my BC gmail to my phone... However this could be a personal problem.	11/10/2016 4:25 PM
195	Faster and stronger wifi	11/10/2016 4:20 PM
196	Put the payment for printing on your BC account so that it's one less thing to have to do in person.	11/10/2016 4:16 PM
197	WiFi fixes	11/10/2016 4:13 PM
198	Have strong wifi all around campus	11/10/2016 4:08 PM
199	remove the RE-LOGIN authentication once signed into canvas...	11/10/2016 4:05 PM
200	Better Wi-Fi.	11/10/2016 4:05 PM
201	BC can have microsoft office in all computers in the library	11/10/2016 4:02 PM
202	Perhaps maybe do a workshop for Google Docs for those of us who do not have Microsoft Word.	11/10/2016 4:00 PM
203	Nada	11/10/2016 3:55 PM
204	Go back to the Machine that you can put money on your one card for printing. Or at the very least, fix the bugs on the pay for print system. Thank you!	11/10/2016 3:20 PM
205	More technology in class because sometimes the profferor has a hard showing us a slide show in class.	11/10/2016 3:05 PM
206	please refer to section three (3).	11/10/2016 3:03 PM
207	Get better up to date technology, BC has the money	11/10/2016 2:55 PM
208	I truly feel like we should start moving the campus in a direction that pushes students to have a laptop for everything they need for school. I understand that some people can't afford it, but hey, loads of people get financial aid. instead of using it on trips to Vegas maybe they'll put it towards buying a laptop to access their classes and homework.	11/10/2016 2:47 PM
209	The switch from moodle to canvas should be expedited as canvas is far superior.	11/10/2016 2:47 PM
210	Make things simpler to use and navigate	11/10/2016 2:39 PM
211	Upgrade	11/10/2016 2:22 PM
212	The one thing that would be great, is if all the instructors used canvas, to keep students up to date with grades and assignments that have been graded.	11/10/2016 2:22 PM
213	Try putting another wifi near FACE building and MS building because the wifi doesn't reach that far.	11/10/2016 2:06 PM
214	Each website should have their individual app because a lot of use smartphones and smart tablets now.	11/10/2016 2:05 PM
215	More Wi-Fi hot spots, particularly in outlying buildings.	11/10/2016 2:02 PM
216	New computers in all departments!!!!!!!!!!!! that's number one and of course FAST INternet we have tens of thousands of student's at BC we share the same wifi so we need fast INTERNET more servers comfortable chairs new chairs these are damaged and falling apart we need a new cafeteria remodel our cafeteria More parking structures!!!! We have no place to park please fix that!!!!!! Make better food in cafeteria it sucks!!!!	11/10/2016 1:59 PM
217	Have better wifi connection	11/10/2016 1:57 PM
218	Printers be provided in places other than the library.	11/10/2016 1:53 PM
219	Not have us sign into Moodle or inside BC constantly.	11/10/2016 1:44 PM
220	Better wifi would be very usefulttle, since so many of us use the school wifi while going research papers.	11/10/2016 1:44 PM
221	Reduce the downtime on inside bc and moodle. It affects online classes.	11/10/2016 1:43 PM
222	Make our school website and email actually seem like it is owned by an educational institution, in appearance and more importantly functionality.	11/10/2016 1:31 PM
223	Provide clean refillable water bottle fountains.	11/10/2016 1:31 PM

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224	better, faster wifi	11/10/2016 1:27 PM
225	Change the computers	11/10/2016 1:15 PM
226	Install Microsoft Office in all the campus computers.	11/10/2016 1:13 PM
227	RE DO web site and make it more user friendly. CLEAN THE COMPUTERS CHAIRS AND DESKS IT IS VERY DIRTY!!!!	11/10/2016 1:00 PM
228	Having better WiFi will greatly improve my production rate in and outside of class	11/10/2016 1:00 PM
229	Better keyboards and mice.	11/10/2016 12:59 PM
230	have more computer access. more computers!	11/10/2016 12:53 PM
231	Better wifi for online paper or research	11/10/2016 12:43 PM
232	They need to chance the bc email because I can't log in i have to go thru the regular internet to access my email.	11/10/2016 12:40 PM
233	Make the wifi better and change everything to Apple computers	11/10/2016 12:38 PM
234	Not sure	11/10/2016 12:37 PM
235	Make it easier to access bc email.	11/10/2016 12:35 PM
236	Charging ports, headphones for computer lab	11/10/2016 12:32 PM
237	Usually to get to my BC email, I must type my long BC email address: (john.scott@email.bakersfieldcollege.edu) about three times: one time to log onto the terminal, one time to log onto "Inside BC", one more time to get to my BC email. This seems like an unnecessary waste of time. It seems like the information technology department could find a way to shorten this process. Also, once at the Desktop, if I select Internet Explorer as my browser, I usually must wait several minutes to get to the BC webpage, if I get there at all. Now, I generally use Mozilla Firefox or Chrome to get to the BC webpage.	11/10/2016 12:29 PM
238	Improve the wifi signal, email on student phones function, and the general comprehensiveness of the InsideBC portal.	11/10/2016 12:20 PM
239	More computers in the computer labs	11/10/2016 12:20 PM
240	None. At the moment, I find BC technology a great and helpful tool.	11/10/2016 12:18 PM
241	Better wifi. More access to printing and computers	11/10/2016 12:17 PM
242	Making a app for portal	11/10/2016 12:12 PM
243	They can get more routers for the wifi, so it can reach everywhere on campus.	11/10/2016 12:12 PM
244	Not make the technology so confusing and make it organized.	11/10/2016 12:11 PM
245	Get the students and staff to take a day off from it. Human Beings have become so dependent on it. How do you live before it. Just fine.	11/10/2016 12:07 PM
246	I could not go Inside BC because my password or user name didn't allow it. I had a hard time finding who to call. I left a message at the BC general number. It took awhile for a return call. I called some company that was unfamiliar with BC. Then I spoke to someone at BC who resolved the problem within a relatively short amount of time. However, I wish I had been able to contact them at the beginning.	11/10/2016 12:07 PM
247	Be faster	11/10/2016 12:02 PM
248	Limited WiFi in class rooms for (class only)	11/10/2016 11:57 AM
249	Have/enforce a system/better system to track progress in class/grades.	11/10/2016 11:53 AM
250	Faster wifi service	11/10/2016 11:51 AM
251	Keep the Allied health skills lab and computer lab open as offering as possible.	11/10/2016 11:40 AM
252	More technology use in the class room and better wi-fi throughout the campus	11/10/2016 11:38 AM
253	Improve range and speed of wifi connection; improve interface of BC portal; implement systems that help students organize their academics plans, e.g. a calendar and weekly time-based system to easily organize potential classes for next semester and better descriptions of courses	11/10/2016 11:31 AM
254	stronger wifi signals	11/10/2016 11:30 AM
255	more computers and free printing	11/10/2016 11:22 AM
256	Fix your priority system for early registration access. Waiting 5 days, I might as well not sign up for classes.	11/10/2016 11:16 AM

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257	Smart boards for the Business building. They are trying to use all sorts of computer programs to show kids and the technology just isn't there to convey it to the class from their computer. Business Building NEEDS SMART BOARDS!!!	11/10/2016 11:15 AM
258	faster computer system. everytime i go into any computer lab on campus it literally take 15 minutes to actually sign into the computer. Very frustrating. i think you guys have a severe virus that need some extensive rebooting.	11/10/2016 11:15 AM
259	You are doing a great job thank you	11/10/2016 11:14 AM
260	Better wifi	11/10/2016 11:14 AM
261	give students that work on campus a free meal daily	11/10/2016 11:13 AM
262	Keep modernizing your system! BC is doing an excellent job so far. I know there's some outdated pages where the HTML content of some websites is outdated and should be updated for new students. For example, just recently I googled how to make up for a W grade and I was directed to an outdated page version of the new student orientation. Text was everywhere and a bit unorganized, you had to scroll down quite a bit to find what you're looking for. Anyways, I wanted to know who the department chair is for math. But it gave me an outdated page of department chairs for the 2012 year. I then simply went to the Math portion of the BC website, and found it there.	11/10/2016 11:12 AM
263	Have stronger wi-fi in more places	11/10/2016 11:12 AM
264	A computer lab with a certain amount of free prints then charge after that amount.	11/10/2016 11:12 AM
265	Maybe faster internet	11/10/2016 11:06 AM
266	Consistency, or options. Example, one of my classes doesn't allow me to attach a file when submitting papers, therefore I have to copy and paste which sometimes messes up the paper. I'm not sure why that option isn't always available on all submissions fields	11/10/2016 11:02 AM
267	Wifi	11/10/2016 10:59 AM
268	The wifi could be better sometimes it doesn't reach some classes	11/10/2016 10:58 AM
269	Stop charging for every little thing you can , printing should be FREE.	11/10/2016 10:52 AM
270	I receive financial aid and bringing back an option to have it direct deposited again would be a great help. The delay of when the checks are dispersed are a bit of an inconvenience and receiving them through mail can create potential risk of people stealing them.	11/10/2016 10:51 AM
271	Better internet speed and coverage	11/10/2016 10:50 AM
272	Provide the veterans with one or two more (at least) computers and printers.	11/10/2016 10:49 AM
273	I have noticed that wifi is available in certain locations on campus. To benefit the students learning and participation when in class (example to follow along with the slides a professor posted on the Internet or pull up a study guide in class to save paper) wifi should be available throughout the campus. It's useless to have it available in specific areas.	11/10/2016 10:48 AM
274	Well, we should have the ability to download software for the sake of certain things. For example, I have my book on kindle and needed to download it on the BC computers but I was not allowed due to administration access. I hope you find a way through that so we can download safely and get work done! Furthermore, maybe you can have a vote on top software that we need and have them downloaded on every PC.	11/10/2016 10:47 AM
275	Offer more upper division math and science tutors.	11/10/2016 10:46 AM
276	To be able to access canvas on two devices at the same time.	11/10/2016 10:44 AM
277	Being able to print out PDF files that don't require you to refill them in after printing.	11/10/2016 10:43 AM
278	Definitely make printing easier it is a real pain at times	11/10/2016 10:41 AM
279	Stronger wifi connection around campus.	11/10/2016 10:40 AM
280	Sources closer to the automotive and welding building that has resources to be able to print, copy, computer access. Payphone	11/10/2016 10:36 AM
281	Professors have always experienced some technical issues during the semester and help to them isn't always immediate.	11/10/2016 10:35 AM
282	make inside bc more mobile friendly	11/10/2016 10:32 AM
283	I should like the WiFi signal to reach all over the school, I can be in one class and the WiFi is working well, but then go to another class and it doesn't work at all.	11/10/2016 10:31 AM
284	provide free student wifi.	11/10/2016 10:29 AM

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285	a faster Wifi, I don't know if its just my phone and laptop but when I'm connected to the wifi at BC on my phone, the majority of the time I have to turn it off because my phone will run faster without it. And when I'm on my laptop it runs super slow and pages take forever to load.	11/10/2016 10:27 AM
286	I believe there should be wifi access in all classes. I have a chrome laptop and limited data on my phone so I cannot always use my devices for note taking or other class related options.	11/10/2016 10:24 AM
287	Stop using it, I don't have a hardcopy of my Spanish book because it's online I don't learn as well through a screen, I need physical material for better learning and referencing.	11/10/2016 10:22 AM
288	Some computers are not working well on the Delano campus	11/10/2016 10:21 AM
289	Better wifi	11/10/2016 10:20 AM
290	Ability to submit assignments for all classes	11/10/2016 10:20 AM
291	Fix the email issue	11/10/2016 10:19 AM
292	I would probably suggest improving the WiFi because I see many people working with phones tablets and laptops a lot more often.	11/10/2016 10:19 AM
293	Better wifi connection.	11/10/2016 10:19 AM
294	Stop using canvas.	11/10/2016 10:18 AM
295	We need WiFi access in our classrooms for school related activities either on our laptops, tablets or smart phones. WiFi acces throughout our campus could improve results of our students' performance. Having these access at schools can motivate students to stay a little extra hours doing work in campus either outside in the grass or in a classroom or the cafeteria, WiFi access is very well needed for this school.	11/10/2016 10:14 AM
296	perhaps have one link and login for model, email all other programs	11/10/2016 10:11 AM
297	faster or better wifi that why i can connect fast and my computer wont be slow and i can finish my work faster	11/10/2016 10:10 AM
298	Make the WiFi stronger and faster	11/10/2016 10:00 AM
299	Maybe the college can start renting laptops to students because they are really expensive.	11/10/2016 9:59 AM
300	Expand wi-fi access to be easily available for use while in classrooms.	11/10/2016 9:59 AM
301	Better learning programs	11/10/2016 9:57 AM
302	Everything works out great the way it is.	11/10/2016 9:55 AM
303	Nothing that comes to mind, everything here is VERY helpful. One support I can think of is maybe having Microsoft Office installed to the library computers would be VERY HELPFUL.	11/10/2016 9:55 AM
304	Allow students to pay for print with cash.	11/10/2016 9:54 AM
305	Recycle the old devices and machinery and invest in newer equipment.	11/10/2016 9:49 AM
306	Make technology more simple and easier to understand SO homework assignments don't seem so complicated. We stress about the process of trying to figure out websites more than the homework.	11/10/2016 9:48 AM
307	Improve wifi and email access.	11/10/2016 9:45 AM
308	Fix the dead spots of wifi. In some classes it is really slow.	11/10/2016 9:42 AM
309	Better wifi access	11/10/2016 9:41 AM
310	For wi-fi, its only as effective as where you get signal. I believe students and staff would benefit from having more wi-fi accessible in locations such as the LA building, H building and more.	11/10/2016 9:41 AM
311	The BC website is a little bit confusing. I don't know where to look for a few things but I do find them. That would be my only complaint so far.	11/10/2016 9:39 AM
312	More plugs for personal computers, ipads, ect...in the classroom. can't always sit next to the wall and the growing use of students having ipads and other electronic devices.... text books are on the computers these days. BC has always done a good job of moving forward with technology, keep moving forward. P.S. I still can't do my homework / research on my electronic devices in my car in the parking lot.	11/10/2016 9:39 AM
313	Develop a software that makes new coming students feel like they know what to do during their time in college.	11/10/2016 9:38 AM
314	Speed in access our documents should be raised. It takes 5-10 minutes to start a computer.	11/10/2016 9:36 AM
315	Have faster wifi.	11/10/2016 9:33 AM

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316	Ko more Printing Areas In Delano campus	11/10/2016 9:32 AM
317	Make it faster.	11/10/2016 9:32 AM
318	Improve the wifi. I don't care for the layout or look of moodle, but it does get the job done	11/10/2016 9:30 AM
319	-	11/10/2016 9:30 AM
320	Upgrade	11/10/2016 9:28 AM
321	Faster wifi speeds.	11/10/2016 9:27 AM
322	Equip Campus with New up to date computers.	11/10/2016 9:24 AM
323	Keep the technology simple. With the new insideBC portal coming in the spring, it made a very user friendly and easy-to-use website into something complicated.	11/10/2016 9:23 AM
324	Do all classes with computers	11/10/2016 9:20 AM
325	Have Technicians to help with installation with softwares and programs related to classes on their personal devices. Such as eclipse for programers.	11/10/2016 9:20 AM
326	Make the website correct with current information. And get away from the BC apps.	11/10/2016 9:18 AM
327	Fix the printer release system for quicker service	11/10/2016 9:15 AM
328	Improve your networks	11/10/2016 9:11 AM
329	help me complete dmv task for new drivers liesence	11/10/2016 9:11 AM
330	Have the Library or the writing center open on Sundays.	11/10/2016 9:08 AM
331	Get better programming software for computer classes instead of python	11/10/2016 9:07 AM
332	faster internet service(wifi) also, the computers in the library take a few minutes to log on. (2-3 minutes)	11/10/2016 9:06 AM
333	If you could get all the teachers to use canvas for the students can be on top of their grades that would be amazing. As of right now some use it and some dont.	11/10/2016 9:05 AM
334	Nothing comes to mind, everything is understandable when the network is down. Other than that, I have no problems.	11/10/2016 9:04 AM
335	Fix the log in times.	11/10/2016 9:04 AM
336	Stronger wifi	11/10/2016 9:03 AM
337	Having a strong wifi connection will make everything so much easier .	11/10/2016 9:02 AM
338	Fix the non existent wifi.	11/10/2016 9:01 AM
339	More instructions on how to do stuff because people still have trouble being able to operate services, like the pay to print in the library.	11/10/2016 9:01 AM
340	better the wifi	11/10/2016 8:59 AM
341	One thing Bakersfield Cole get can do to make my academic success be on point, is to have stronger Internet access to my personal belongings. I would have a better time frame to complete my assignments. The printing machine should be free for students.	11/10/2016 8:59 AM
342	I really like using the computer lab, but it can be tough to find a free computer. A few new computers could really help. It would be nice to have a good centralized class website system that every teacher uses. Right now I have classes that use weebly, canvas, and connect. It's annoying to have to switch between all these different systems just to get class resources.	11/10/2016 8:58 AM
343	one thing that would make bakersfield college can do about its technology is boost their wifi systems because some people need to use their phone inted of trying to find a empty seat to use the computer	11/10/2016 8:56 AM
344	Provide more areas where students can use computers because since there was an increase of population here at BC, the computer lab is overcrowded. And allow the students to use the computers at our disposal in the EOP&S office.	11/10/2016 8:53 AM
345	More user friendly	11/10/2016 8:53 AM
346	None that apply	11/10/2016 8:51 AM
347	Have my degree works show all classes needed	11/10/2016 8:49 AM

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348	Have every class on board with ONE program, so students can access their classes on one website instead of having to log in onto different sites to look at homework, calendar, etc	11/10/2016 8:47 AM
349	Strengthen the wifi signal, it's sometimes slow.	11/10/2016 8:45 AM
350	Um nothing for now	11/10/2016 8:45 AM
351	extend the range of WiFi and make the website and the inside BC portal look better.	11/10/2016 8:45 AM
352	Improve the wifi connection because some classes you can't even get one bar of it.	11/10/2016 8:42 AM
353	Better Wi-fi in some classrooms. In the Humanities building the wifi doesn't go into my classroom so it's hard to access my files online.	11/10/2016 8:42 AM
354	Improve technology in the humanities buildings	11/10/2016 8:41 AM
355	Fix the email portal so that we don't have to log in twice. I have taken to going through signing in to my email through google because if I go through insideBC, I just have to do it again.	11/10/2016 8:41 AM
356	Faster Wifi	11/10/2016 8:41 AM
357	Update the computers in the library. They work so slow.	11/10/2016 8:40 AM
358	Maybe have more computers available to students.	11/10/2016 8:39 AM
359	Larger, and stronger connection of wifi that can reach into all classrooms would help.	11/10/2016 8:39 AM
360	Faster on campus computers	11/10/2016 8:39 AM
361	Boost the wifi.	11/10/2016 8:39 AM
362	Have all professors use the Moodle or Canvass platforms as a mandatory process to post class info, assignments and assignment grades. This should also include an automated time clock expiration notice sent to administrators when a teacher has not responded to a student's message via the platform or email within say 72 hours... what to do with that notice is up to the administrators.	11/10/2016 8:36 AM
363	Google classroom.	11/10/2016 8:36 AM
364	I wish in the user ID box it has already the part of "@email.bakersfieldcollege.edu". so we can easier to access to inside BC. Sometimes, I have to retype many times but still not successfully get in. So sometime I have to quit accessing because of this inconvenience.	11/10/2016 8:35 AM
365	Get good scrubs	11/10/2016 8:34 AM
366	Better connections, simplify connection to canvas with inside BC.	11/10/2016 8:34 AM
367	Need upgrade system that is faster. Also, the Bakersfield email address is far too long. Not a problem at home on my computer where I can save this on all sites, but, when I use the computers on campus I have to enter and re-enter as I navigate to the various sites I visit. The few Apple computers are badly insufficient and, in my experience, they are temperamental to access.	11/10/2016 8:33 AM
368	make it easy to access professionals when we need help on the portal. it is not very intuitive to navigate it and there is no one available to ask.	11/10/2016 8:33 AM
369	Develop an application that can sync with each individual student with their current semester classes, an easy way to access professors through the app, easy access to financial aid office, counselors, our student health clinic, the bookstore, and any other necessary amenities for a student to succeed each semester, including links for each class with the learning portal they use attached. When you walk around campus what is every looking at? Not the beautiful campus, it's their phones. Of course the cost to develop an app like that for the states largest community college would probably disinterest those in charge of college spending. However, an investment in something like this would put our cc at the front when it come to cc's with technological development, and would go a long way towards each individual students success, as they would have easy to navigate information all in one designated area. Developing an app would also decrease traffic to the website for inside bc causing less site crashes at critical times of the year.	11/10/2016 8:32 AM
370	Faster login times. Unless really early to class, most students end up behind trying to login to their student accounts on all bc computers during class.	11/10/2016 8:31 AM
371	There should be more computers available.	11/10/2016 8:31 AM
372	Better wifi so access to our email and school related things will be easier and smoother.	11/10/2016 8:31 AM
373	Better/more reliable wifi access.	11/10/2016 8:31 AM
374	upgrade/update	11/10/2016 8:30 AM

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375	Make more computers available at the delano campus	11/10/2016 8:29 AM
376	I think Bakersfield College is doing amazing. I'm not tech savvy as it is.	11/10/2016 8:29 AM
377	Let IT help students with personal devices.	11/10/2016 8:28 AM
378	to lets all compuers on campus can have their own printer	11/10/2016 8:27 AM
379	Theres always room for improvement and better stability. Upgrades dont hurt either. But baby steps.	11/10/2016 8:25 AM
380	Make the WI-FI stronger on the whole campus.	11/10/2016 8:25 AM
381	Update it. Mostly the enrollment system for classes	11/10/2016 8:25 AM
382	computer labs next to fine arts	11/10/2016 8:24 AM
383	With all the use of technology (i.e. phones, tablets, laptops, etc) the campus MUST have charging stations.	11/10/2016 8:24 AM
384	Stronger WiFi network	11/10/2016 8:23 AM
385	Improve wifi range	11/10/2016 8:22 AM
386	In one of my classes, I find that the start time of it is extremely slow from when I log on to when I can actually start doing work; making this a little faster would help me when I have class quizzes at the beginning of class. This does happen in the library fairly often too.	11/10/2016 8:17 AM
387	Further explain or have a paper in the computer lab cubicle about the pay to print, I always have people asking me how to print. It was something I had to ask about to understand . Also it would be nice to be able to print front and back on papers printed in the computer lab, it would save a lot of paper.	11/10/2016 8:17 AM
388	I feel that BC instructors, counselors, advisers, and staff need to let students know more about the technology and extra help available for students to be academically successful.	11/10/2016 8:16 AM
389	Rehaul inside bc website to be more streamlined, create better system for online class registration.	11/10/2016 8:16 AM
390	Cousilor online appointment system.	11/10/2016 8:15 AM
391	I dont have anything to offer	11/10/2016 8:15 AM
392	Have up to date technology on all campus. It seems like only main campus is getting the renovations which seems highly unfair to those students who must attend more locally based campus.	11/10/2016 8:14 AM
393	Shorten the email address.. Have more computers for students	11/10/2016 8:12 AM
394	Improve boot time for computers since on occasion some tend to take longer than others	11/10/2016 8:11 AM
395	faster bandwidth	11/10/2016 8:10 AM
396	Strengthen the WiFi.	11/10/2016 8:10 AM
397	More reliable wireless access.	11/10/2016 8:09 AM

## Q5 When you need support for campus provided technology, which sources do you typically use?

Answered: 660 Skipped: 102

Answer Choices	Responses	
Your peers, friends or family	64.09%	423
Your instructors	45.61%	301
The lab assistants	22.42%	148
Search Google, YouTube, or another online source	39.55%	261
The BC Help Desk	15.30%	101
Library Staff	22.27%	147
<b>Total Respondents: 660</b>		

#	What was the technology you needed help with?	Date
1	Locating content on moodle, the layout is not always straight forward on the page, kind of like the InsideBC modules can display in no obvious order/function/pattern on desktop.	11/28/2016 9:47 AM
2	Computer lab Homework	11/25/2016 10:08 PM
3	Download templates Logging on certain sites	11/25/2016 3:02 AM
4	Aleks	11/24/2016 6:20 PM
5	Locating a particular tab on the BC Website.	11/22/2016 8:47 PM
6	Printing color pages on campus.	11/22/2016 8:27 AM
7	computers	11/21/2016 12:53 PM
8	N/A	11/20/2016 2:31 PM
9	Pay to print	11/19/2016 6:28 AM
10	Canvas	11/18/2016 2:32 PM
11	Wi-Fi.	11/18/2016 7:53 AM
12	Printing, different things that came up through semester	11/18/2016 7:11 AM
13	SPSS	11/17/2016 7:25 PM
14	Computers or pay for print system	11/17/2016 6:25 PM
15	most of the computer study's classes need short video on how to their is no help on campus for these classes	11/17/2016 5:12 PM
16	Sending homework through Canvas as well as signing in to Canvas. I would get the message "Authentication Failure" a lot.	11/17/2016 12:56 PM
17	When I first started at BC, just being able to log into the programs I was working on.	11/17/2016 9:34 AM
18	n/a	11/17/2016 9:22 AM
19	Printing in the library.	11/17/2016 12:17 AM
20	printing my essays	11/16/2016 10:34 PM
21	I did not know hoe to print when i was new student last semester and the lab assistants helped me	11/16/2016 3:22 PM
22	Accessing moodle	11/16/2016 1:51 PM

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23	The College Professor is working on this issue, as well as all issues, all praises, all rescues for all victims, all acknowledgements, all learning tools for bullying-victims, and learning tools for bullies, per the various bullying acts that are used in each classroom. The victims' support, therefore, comes from individual notetaking and the Internet usages, via, and self-teaching oneself by whatever the professors' syllabai said, since no assistance comes from everyone because some people are bullys; this is and age-long problem, but it is addressed asap, by the college professors and other unbias persons in charge; and it works!!!	11/16/2016 1:41 PM
24	The Inside BC student tab and the tab for registering for classes	11/16/2016 1:08 PM
25	Accessing the online archives in the library.	11/16/2016 9:51 AM
26	I needed help setting up accounts for my ASL class and I went to my ASL teacher for that help and I've had minor problems with the BC system or simply needed help finding things and I've gone to teachers, peers, and family for help.	11/15/2016 8:05 PM
27	moodle/ BC main website	11/15/2016 4:37 PM
28	Photo Copy machine.	11/15/2016 1:39 PM
29	InsideBc	11/15/2016 7:28 AM
30	moodle	11/15/2016 7:16 AM
31	Websites	11/14/2016 10:10 PM
32	Pay for print system, insideBC	11/14/2016 9:19 PM
33	how to log on to internet from my device (peers), how to put money on my print account (lab assistants)	11/14/2016 8:47 PM
34	Glitch in registration- reads as if you have taken a class when you have not	11/14/2016 8:21 PM
35	Yes	11/14/2016 7:03 PM
36	Outages, unplanned and unexpected when trying to turn in work	11/14/2016 6:18 PM
37	writing essays	11/14/2016 4:31 PM
38	Email, turns out i forgot to add ".email"	11/14/2016 4:30 PM
39	Simply trying to access the school wifi	11/14/2016 12:46 PM
40	Printing	11/14/2016 11:11 AM
41	printing from computer lab	11/14/2016 9:38 AM
42	Printer	11/14/2016 9:34 AM
43	setting up @email.bakersfieldcollege.edu on third party software or device.	11/14/2016 9:16 AM
44	Moodle	11/14/2016 9:02 AM
45	None.	11/14/2016 7:21 AM
46	My essays to be printed before class.	11/14/2016 5:01 AM
47	canvas	11/13/2016 11:54 PM
48	computer and printer in main lobby	11/13/2016 11:47 PM
49	Finding pages and functions, on insidebc or other.	11/13/2016 9:57 PM
50	opening files on my courses tab in inside BC	11/13/2016 7:48 PM
51	none	11/13/2016 7:42 PM
52	Microsoft Word	11/13/2016 7:10 PM
53	Accessing Moodle and the grades portal.	11/13/2016 6:47 PM
54	computers	11/13/2016 6:45 PM
55	My instructors showed their classes how to use InsideBC, Moodle, and Canvas. I also learned how to navigate the BC library catalog from the library workshops.	11/13/2016 3:02 PM
56	Excel grahphs	11/13/2016 2:18 PM
57	I have never needed support.	11/13/2016 1:48 PM
58	canvas not working at the beginning of the semester. It was new and unfamiliar	11/13/2016 12:22 PM

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59	find a source to my assignment. Or how to use a specific program .	11/13/2016 9:01 AM
60	Lost information, unable to log on.	11/12/2016 11:58 PM
61	Generally speaking	11/12/2016 8:32 PM
62	Submissions, or links in canvas	11/12/2016 8:28 PM
63	Never was informed on how the pay for print works thought i could just put money in the printer	11/12/2016 6:55 PM
64	Printing in computer lab, and smart phone in class.	11/12/2016 6:22 PM
65	computer	11/12/2016 5:55 PM
66	I have 40 years IT experience	11/12/2016 5:42 PM
67	Printing	11/12/2016 5:22 PM
68	Computer access in the library.	11/12/2016 4:20 PM
69	The printer	11/12/2016 4:20 PM
70	Learning how to use inside BC and how to register for my classes.	11/12/2016 3:45 PM
71	AutoCAD and its variants.	11/12/2016 2:44 PM
72	I didn't get to use any technology, but if I did, I would use all these support groups.	11/12/2016 1:05 PM
73	Just general questions, I'm not that good with computers.	11/12/2016 10:53 AM
74	-how to print. -how to search for articles and books in the library. -how to use moodle and revel Pearson.	11/12/2016 4:24 AM
75	None	11/12/2016 12:16 AM
76	I have not had a problem yet.	11/11/2016 11:17 PM
77	Nothing.	11/11/2016 7:07 PM
78	Myself	11/11/2016 7:01 PM
79	Canvas its new so I had to learn how to use it.	11/11/2016 5:54 PM
80	Communication professor required video uploads to YouTube and could not make a YouTube account with the bakersfield college email account/ videos would not upload	11/11/2016 5:21 PM
81	InsideBC, it's too unorganized. Also the pay-for-print system, which is a bit complicated.	11/11/2016 4:20 PM
82	Logging into canvas, email and Pearson.	11/11/2016 3:27 PM
83	Don't remember.	11/11/2016 2:37 PM
84	how to use printers with the system change. I'm not sure if it was because I am an older student but the gal that helped me was very rude	11/11/2016 2:36 PM
85	Printing	11/11/2016 12:31 PM
86	None	11/11/2016 11:58 AM
87	Issues with printing which no one from administration could help with.	11/11/2016 10:52 AM
88	Learning to use the printer by paying. The library staff was really nice about it. Also learning to use the bc website because Sometimes it was hard to use or find certain things.	11/11/2016 10:14 AM
89	moodle or the wifi being down.	11/11/2016 10:14 AM
90	I was in the library printing out papers (for the first time) and had no clue how to "release" one of the documents I was printing out. Luckily one of the students was having an issue too and was able to fix it. But the staff member I asked helped from just explained to me how to do it even though I told him it didn't work the first time.	11/11/2016 9:17 AM
91	None, I am a retired systems engineer and can readily figure out what I need to know.	11/11/2016 9:05 AM
92	Moodle the first time I used it.	11/11/2016 7:07 AM
93	Printing	11/11/2016 6:41 AM
94	Canvas and moodle I didn't know how they worked	11/11/2016 4:54 AM
95	Don't remember. Honestly	11/11/2016 1:31 AM

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96	At first it was how to print paper, then it would be that the computers would take a long time for it to get set up or sometimes it would just not load and all it would say was getting printer settings or privacy something along those lines.	11/11/2016 12:00 AM
97	was not aware of help if needed	11/10/2016 11:09 PM
98	WI-FI. WI-FI, WI-FI, WI-FI WWWWWIIIIII-FFFFFFIIIIIIIIII	11/10/2016 10:48 PM
99	Canvas and Moodle	11/10/2016 10:29 PM
100	N/A	11/10/2016 10:03 PM
101	learning the pay to print system	11/10/2016 9:56 PM
102	insideBC and DegreeWorks	11/10/2016 9:37 PM
103	Wifi	11/10/2016 9:27 PM
104	How to print my papers	11/10/2016 8:42 PM
105	printer	11/10/2016 8:30 PM
106	sometimes printing	11/10/2016 7:53 PM
107	Technology is good, it's not having enough computers.	11/10/2016 7:49 PM
108	printing	11/10/2016 7:43 PM
109	None	11/10/2016 7:35 PM
110	library computers & printers	11/10/2016 7:08 PM
111	access my BC account	11/10/2016 7:04 PM
112	Printer, buying to print, access to computers	11/10/2016 7:02 PM
113	usually help with programs that had nothing to do with the software but more along user error	11/10/2016 6:56 PM
114	Navigation	11/10/2016 6:46 PM
115	How to print	11/10/2016 6:30 PM
116	escohost, inside bc	11/10/2016 6:23 PM
117	The printers	11/10/2016 6:18 PM
118	The printing. I couldnt figure it out at first and one time I needed a stapler to use.	11/10/2016 6:18 PM
119	I think it was priting	11/10/2016 5:37 PM
120	Wifi connection	11/10/2016 5:29 PM
121	Computers usage to print.	11/10/2016 5:14 PM
122	My BC email	11/10/2016 5:14 PM
123	Moodle login errors	11/10/2016 4:54 PM
124	printing became too complicated	11/10/2016 4:42 PM
125	Just some questions about printing	11/10/2016 4:37 PM
126	Printing	11/10/2016 4:20 PM
127	Not so much anymore, but when Canvas was new I needed assistance.	11/10/2016 4:13 PM
128	WI-FI	11/10/2016 4:05 PM
129	printing in the library	11/10/2016 4:02 PM
130	Pay for print system. Every time I try to print there's issues with it not printing.	11/10/2016 3:20 PM
131	AutoCAD work	11/10/2016 3:13 PM
132	understanding where the services were located.	11/10/2016 3:03 PM
133	the computer system	11/10/2016 2:55 PM
134	printer machine	11/10/2016 2:49 PM

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135	Research sites are a bit hidden in the library's homepage, so I had to ask about that.	11/10/2016 2:47 PM
136	No problems with the technology.	11/10/2016 2:05 PM
137	NA	11/10/2016 1:44 PM
138	The BC email	11/10/2016 1:30 PM
139	wifi	11/10/2016 1:27 PM
140	Finding books in library, also how to find topics online if I don't understand in class	11/10/2016 1:15 PM
141	Pronting	11/10/2016 1:13 PM
142	All of the above and I BRING SOMETHING to clean.	11/10/2016 1:00 PM
143	I've never need help.	11/10/2016 1:00 PM
144	The website for Accounting, WileyPlus.	11/10/2016 12:33 PM
145	Occasionally, I encounter a hitch for something I need to do (often a printing job) at a terminal in the BC library Computer Commons. I usually get help from a red-vested individual working in the commons. I rarely,if ever, call the Help Desk.	11/10/2016 12:29 PM
146	InsideBC, the BC website.	11/10/2016 12:20 PM
147	I'd need help with InsideBC on how to locate some areas. Also, I needed help with Plato lab on my first time access; I needed no further help after that.	11/10/2016 12:18 PM
148	How to get my transcript	11/10/2016 12:12 PM
149	The printers at the computer lab.	11/10/2016 12:12 PM
150	It was not letting me log in.	11/10/2016 12:11 PM
151	No one. Self	11/10/2016 12:07 PM
152	Inside BC access to wi-fi using Word 2016	11/10/2016 12:07 PM
153	CART available at all times for the dead and hearing impaired	11/10/2016 11:57 AM
154	wifi and moodle	11/10/2016 11:30 AM
155	MLA	11/10/2016 11:22 AM
156	computers are slow	11/10/2016 11:15 AM
157	getting to use the wifi on the laptop, I asked a student and they said it doesnt work well on this floor(2nd) H section	11/10/2016 11:14 AM
158	None so far.	11/10/2016 11:14 AM
159	faster computers it takes about 6-9 min to log on	11/10/2016 11:13 AM
160	Just finding information about the Bakersfield College.	11/10/2016 11:12 AM
161	Connect and the clicker.	11/10/2016 11:12 AM
162	Noodle	11/10/2016 11:06 AM
163	Dragon	11/10/2016 10:59 AM
164	Printing system, fasfa	11/10/2016 10:52 AM
165	Nothing in particular, sometimes just use or finding of certain things.	11/10/2016 10:51 AM
166	Printer issues!	11/10/2016 10:47 AM
167	BC website, moodle, and library recourse navigation.	11/10/2016 10:46 AM
168	Pearson, Spanish lab for Spanish class	11/10/2016 10:44 AM
169	Printing.	11/10/2016 10:43 AM
170	Computer, printing, phone	11/10/2016 10:36 AM
171	Logging into things.	11/10/2016 10:31 AM
172	Computer was behaving strangely, a reboot fixed it.	11/10/2016 10:29 AM
173	Use of the pay to print system, as well as use of the computers.	11/10/2016 10:22 AM

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174	The website. I could not access my class. Still cannot	11/10/2016 10:20 AM
175	I've obtained help with some programs and websites.	11/10/2016 10:19 AM
176	Canvas. Called their support. Not helpful.	11/10/2016 10:18 AM
177	printer some times they go offline	11/10/2016 10:11 AM
178	Printing	11/10/2016 9:59 AM
179	My degree path	11/10/2016 9:59 AM
180	Computers in classroom	11/10/2016 9:59 AM
181	Printers Locating books Learning programs	11/10/2016 9:57 AM
182	Canvas	11/10/2016 9:55 AM
183	I know the basics of the technology on campus, but if I ever had a problem I'd ask the lab assistants.	11/10/2016 9:55 AM
184	Computer Lab computers and the pay-for-print services.	11/10/2016 9:49 AM
185	Moodle and Revel.	11/10/2016 9:48 AM
186	Canvas	11/10/2016 9:41 AM
187	A guide with the BC website...	11/10/2016 9:39 AM
188	Printing, student records, etc	11/10/2016 9:38 AM
189	how to start doing the assistive technology then to keep that Id on file saved until the school semester is over.	11/10/2016 9:36 AM
190	Canvas, pay for print	11/10/2016 9:36 AM
191	how to print at the library?	11/10/2016 9:33 AM
192	I've never had to seek assistance with programs I've used.	11/10/2016 9:30 AM
193	Moodle	11/10/2016 9:27 AM
194	Issues with printing.	11/10/2016 9:23 AM
195	Proper installation	11/10/2016 9:20 AM
196	The BC apps and the website.	11/10/2016 9:18 AM
197	The printer release system	11/10/2016 9:15 AM
198	I support myself	11/10/2016 9:11 AM
199	dmv	11/10/2016 9:11 AM
200	Print for pay	11/10/2016 9:07 AM
201	Understanding Moodle.	11/10/2016 9:04 AM
202	I do not call anyone, as there is nothing anyone can do for the wifi issue except upgrade it.	11/10/2016 9:01 AM
203	wifi and insideBC	11/10/2016 8:59 AM
204	My computer would not print my paper.	11/10/2016 8:57 AM
205	printing out papers	11/10/2016 8:56 AM
206	Gmail App.	11/10/2016 8:53 AM
207	pay-to-print (which is flawed)	11/10/2016 8:45 AM
208	For MyMathLab my account was glitches, so I went to the instructor and he helped me.	11/10/2016 8:42 AM
209	I am well enough versed in IT that I don't generally need help to solve problems that are not locked out. Haven't needed any help for quite some time.	11/10/2016 8:41 AM
210	How to print something correctly or in a certain way.	11/10/2016 8:39 AM
211	N/A	11/10/2016 8:35 AM
212	Connection, the library assistants are very helpful and awesome .	11/10/2016 8:34 AM
213	Just wifi issues.	11/10/2016 8:31 AM

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214	Research topic	11/10/2016 8:29 AM
215	I needed help with printing something out on the computer.	11/10/2016 8:29 AM
216	My college provided email.	11/10/2016 8:28 AM
217	Usually computer related issues.	11/10/2016 8:25 AM
218	Computer	11/10/2016 8:22 AM
219	I needed help with the printing because I don't use it very often.	11/10/2016 8:17 AM
220	Pay to print	11/10/2016 8:17 AM
221	General questions, printing	11/10/2016 8:15 AM
222	Moodle and canvas	11/10/2016 8:14 AM
223	Math lab	11/10/2016 8:13 AM
224	Where to locate things on BC website or Inside BC	11/10/2016 8:13 AM
225	Finding sources	11/10/2016 8:10 AM

## Q6 Tell us what assistive technology you've used in your classroom or lab.

Answered: 620 Skipped: 142

Answer Choices	Responses
I don't use assistive technology	93.71% 581
Kurzweil/Firefly	2.10% 13
Jaws	0.32% 2
Zoomtext	0.81% 5
Read and Write Gold	0.65% 4
Windows Magnifier	2.10% 13
Balabolka	0.16% 1
Calibre	0.48% 3
NVDA	0.32% 2
Dragon	2.42% 15
<b>Total Respondents: 620</b>	

#	Other (please specify)	Date
1	Aplia by Cengage	11/28/2016 9:47 AM
2	Moodle	11/18/2016 7:53 AM
3	Not sure	11/17/2016 9:34 AM
4	Moodle/PAST to CANVAS/current-only-for me/so far!!!	11/16/2016 1:41 PM
5	I am not sure what those all are, but my classes have used projectors and TVs which can help a lot and my math class used a piece of equipment that was able to project a picture of a piece of paper, which was very handy when we needed to see a problem from out of the book or someone's work, as a class.	11/15/2016 8:05 PM
6	Too bad, that's soo sad. There goes my degree.	11/12/2016 1:05 PM
7	haven't had the time to stop and do so....	11/12/2016 10:36 AM
8	Pearson math lab	11/11/2016 9:46 PM
9	Spss	11/11/2016 12:31 PM
10	Just the remote thing that lets you take a test from your desk and reflects the result from the whole class on the board. (Can't remember what it's called)	11/11/2016 9:17 AM
11	Virtual machine	11/11/2016 4:42 AM
12	Eclipse, Notepad ++	11/10/2016 10:27 PM
13	I don't use any	11/10/2016 7:49 PM
14	Sonocent	11/10/2016 7:08 PM
15	Google, Mozilla Firefox	11/10/2016 7:04 PM
16	I've watched the movie "Jaws" before. It was rather entertaining and made me want to stay out of the water for a bit.	11/10/2016 6:18 PM
17	Canvas	11/10/2016 5:14 PM
18	AutoCAD,which often freezes or takes forever to load	11/10/2016 3:13 PM
19	I don't know what they are. I would like to learn.	11/10/2016 1:00 PM

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20	I use my cell phone to record lectures since my memory is bad.	11/10/2016 12:07 PM
21	Microsoft	11/10/2016 12:07 PM
22	canvas	11/10/2016 12:02 PM
23	CART	11/10/2016 11:57 AM
24	I would love to use Dragon, but I do not see it downloaded on the PC! WE NEED MORE HELPFUL SOFTWARE!	11/10/2016 10:47 AM
25	but it is great that it's available	11/10/2016 10:11 AM
26	Revel and Moodle	11/10/2016 9:48 AM
27	Globalyceum	11/10/2016 9:30 AM
28	n/a	11/10/2016 9:11 AM
29	clicker for health class	11/10/2016 8:58 AM
30	n/a	11/10/2016 8:35 AM
31	I am not familiar with this names	11/10/2016 8:16 AM