

Use the space below to provide any comments about how the **Bakersfield College** services and departments described above have provided you with **effective service**. Please comment on the overall service of the department/unit. Comments that identify individuals will be redacted or excluded.

Please indicate the extent to which you agree that the **office staff** of the following offices provided you with **effective service**. Note that this is not an evaluation of the office's administrator for the given office but rather an assessment of the overall level of effective service achieved by all office staff as a unit. If you don't have a basis for evaluating a unit select "N/A" (not applicable) as your response.

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A
President's Office Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Bolton	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Cordova	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Farley	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Gard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Jett	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Larkin	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Marquez	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean McCrow	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Waller	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Wilmot	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office Staff of Dean Wojtysiak	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use the space below to provide any comments about how the preceding **Bakersfield College** offices have provided you with **effective service**. Please comment on the

overall service of the office. Comments that identify individuals will be redacted or excluded.

Indicate the extent to which you agree that the following **KCCD** offices and services (located in the downtown office building) are **effectively supporting** Bakersfield College in achieving its mission.

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
KCCD Chancellor's Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KCCD Educational Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KCCD Business Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KCCD Human Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KCCD Information Technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KCCD Facilities Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
KCCD Research Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Use the space below to provide any comments about how the preceding **KCCD** offices have provided you with **effective service**. Please comment on the overall service of the office/unit. Comments that identify individuals will be redacted or excluded.

In this section, indicate the extent to which you agree that Bakersfield College and KCCD are operating in keeping with accreditation standards.

The BC President provides effective leadership in planning, organizing, budgeting, selecting and developing personnel, and assessing institutional effectiveness (Standard IV.B.1).

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- No opinion or N/A

If you have any comments on the above question, please include them in the box below.

KCCD clearly delineates their own operational functions from those of Bakersfield College (Standard IV.D.2).

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- No opinion or N/A

If you have any comments on the above question, please include them in the box below.

KCCD effectively controls its expenditures (Standard IV.D.3).

- Strongly agree
- Somewhat agree

- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- No opinion or N/A

If you have any comments on the above question, please include them in the box below.

KCCD and Bakersfield College effectively communicate with each other (Standard IV.D.7).

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- No opinion or N/A

If you have any comments on the above question, please include them in the box below.

KCCD and Bakersfield College exchange information in a timely manner (Standard IV.D.7).

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- No opinion or N/A

If you have any comments on the above question, please include them in the box below.

Block 1

Indicate your primary work location.

- BC Main Campus
- BC Delano College Center
- BC Southwest Campus
- BC Online
- BC Weill Institute
- Other BC Location

Indicate your primary role at BC.

- Classified
- Faculty
- Administrator/Manager

Are you employed part-time or full-time?

- Part-time
- Full-time

How long have you worked for Bakersfield College?

- Less than two years
- Two to ten years
- Eleven to twenty years
- More than twenty years

Have you served on any of the following committees, currently or in the past?

Academic Senate

Accreditation & Institutional Quality Committee (AIQ)

Administrative Council

Assessment Committee

Budget Committee

College Council

Curriculum Committee

Educational Administrators Council (EAC)

Equal Opportunity & Diversity Advisory Council (EODAC)

Facilities & Sustainability Committee

Faculty Chairs/Directors Council (FCDC)

Information Services & Instructional Technology (ISIT)

Professional Development Committee

Program Review Committee

Safety Advisory Committee

Student Affairs Leadership Team (SALT)

Yes

No

Why are we asking questions about gender identity and sexual orientation?

In 2011, California passed a law (AB 620) requiring forms that collect demographic information to be designed in such a way that they allow respondents to "identify their sexual orientation, gender identity, and gender expression." These questions are optional and all of your responses to this survey are *anonymous*.

What is your gender?

Female

- Male
- Non-binary
- Prefer not to say

Do you consider yourself to be transgender?

- Yes
- No
- Prefer not to say

Do you consider yourself to be:

- Gay
- Straight/Heterosexual
- Bisexual
- Other
- Prefer not to say

Indicate your age group:

- 30 or under
- 31 to 40
- 41 to 50
- 51 to 60
- 61 or over
- Prefer not to say

Indicate your ethnic identification:

- Asian
- Black/African American
- Hispanic/Latino

- Native American
- Pacific Islander/Native Hawaiian
- White
- Two or more
- Other
- Prefer not to say

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