

COMP B84 COMPTIA A+

Student Learning Outcomes or AUO	Measure	PLO	ILO	GE
1. The student will identify and use various methods and tools used to troubleshoot all components (hardware and software) found in most personal computers.	Discussion Assignment Quiz Exam	N/A	I II III	N/A
2. The student will compare and contrast various operating systems and discuss the advantages/disadvantages of each.	Discussion Assignment Quiz Exam	N/A	I II III	N/A
3. The student will identify various computer hardware devices and itemize the purpose of each device as well as how each device works.	Discussion Assignment Quiz Exam	N/A	I III	N/A
4. The student will explain, and defend, their views on societal and ethical issues involving computers (eg., hacking, right to privacy, intellectual property, copyright, etc.).	Discussion Assignment Quiz Exam	N/A	I II	N/A
5. The student will demonstrate their skill with Internet based research methods and find relevant information to be used for locating and using diagnostic tools.	Discussion Assignment Quiz Exam	N/A	I III	N/A

PLOs:

Course is not included in any APPROVED programs at this time

ILOs:

- I. Think critically and evaluate sources and information for validity and usefulness.**
- II. Communicate effectively in both written and oral forms.**
- III. Demonstrate competency in a field of knowledge or with job-related skills.**
- IV. Engage productively in all levels of society – interpersonal, community, the state and nation, and the world.**

GELOs:

Use the GE categories from the catalog if this is a GE course. A-E

