

Office of Student Life





HISTORICAL VIEW



The Student Government noticed a growing need among students.

They began with once-a-month distribution



2015

Pantry services included:

- Daily Bread,
- Emergency Food Distributions, and the
- Renegade Closet



2018

Rebranded to the Student Assistance Program, adding:

- Pantry Shelf Program
- Pantry Alerts
- CalFresh/CoverCal



2023

Opening of the Nexus

New location in the Campus

Center smaller than the previous
location.

Multiple Areas for Services

2 distributions each month Serving about 200 students

2014

Pantry expanded services to include:

- Hygiene Kits,
- Fresh fruits and vegetables, and
- Housing Resources with referrals

2016

Continued all operations via drive thru pantry services or zoom meetings

Moved to a new space within the Campus Center

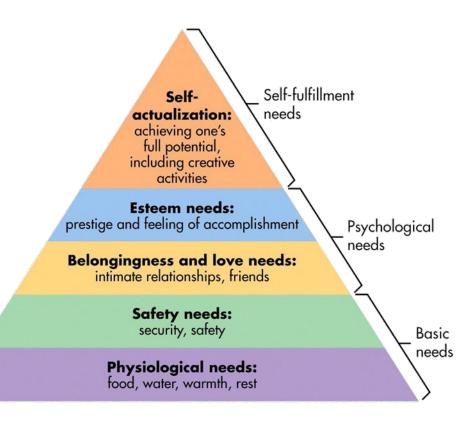
2020



MASLOW'S HIERARCHY OF NEEDS

- Classifies basic human needs and associates the needs with general behavior
- People have various needs
 - Biological
 - Psychological
 - Social aspects
- It can be meaningless to meet the need at the top level without meeting the need at the lower level.
 - Certain basic needs must be met before other needs are considered.

(BOZYİĞİT, 2021)







BC's 5 Focus AREAS:

- Sufficient and nutritious food
- Safe and stable housing
 - Ability to pay essential bills
- Transportation to and from school and employment
- Adequate access to technology tools
- Appropriate physical, mental, and/or behavioral health care
 - Access to showers and other hygiene necessities





Addressing
Basic Needs FY22



- 4,554 students were served with food items in-person
- Pantry Services included:
 - Daily Bread in partnership with Panera Bread
 - Pantry Shelf Program for a Shopping experience
 - Emergency Food Distributions
 - Fresh Fruits and Vegetables
 - Hygiene Kits
 - Renegade Closet
- 144 Turkeys distributed in November 2021
- 200 donated new shoes were given out to students
- Monetary donations totaled about 6,500
- 31 trips and over 30,000 pounds of food distributed



Basic Needs Survey Data





BASIC NEEDS DATA

Data from Community College Survey of Student Engagement (CCSSE) 2022.

19%

of respondents
indicated that were
unable to pay utility bill
in full in the last 12
months

2%

of respondents indicated they had been homeless in the last 12 months

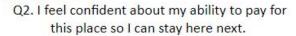
7%

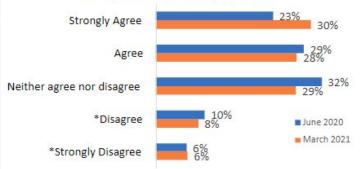
of respondents indicated they temporarily stayed with family or friends in the last 12 months



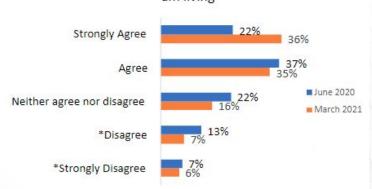
BASIC NEEDS DATA

Housing Security

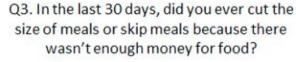


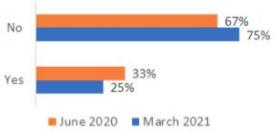


Q4. I can study and engage in classes where I am living

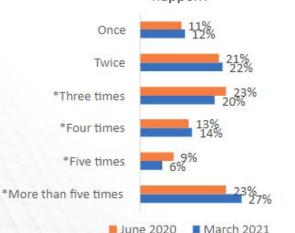


Food Security



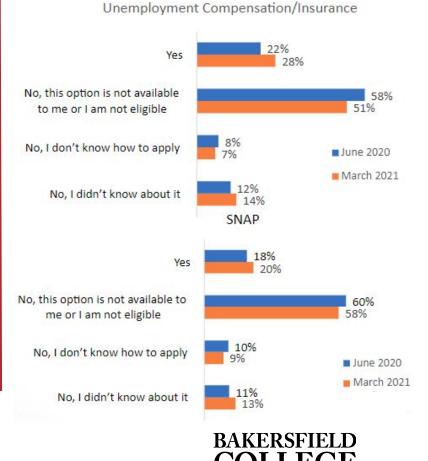


Q4. In the last 30 days, how often did this happen?



Public Benefits





"In the last week, how often have you been bothered by the following problems?"

% experiencing issue nearly every day

Not being able to meet basic needs can challenge students' mental health and emotional well-being Feeling afraid as if something awful might happen

Becoming easily annoyed

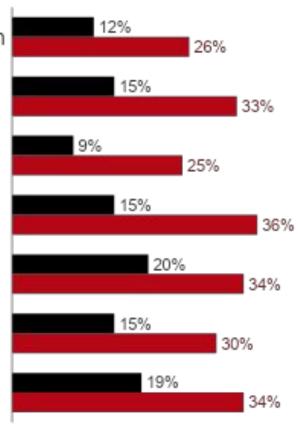
Being so restless

Trouble relaxing

Worrying too much about different things

Notbeing able to stop worrying

Feel nervous, anxious, or on edge









HISTORICAL VIEW

Prior to 2014

Student Conduct was catch all on campus for punitive measures towards students.

5 individuals started working on the model for a campus care team

2016

First internship experience with MSW interns Cross-Campus interventions were developed SOC Team was trained with NaBITA Education on campus especially for Faculty on behaviors and signals to notice 2022

Hiring of a Program Manager to ensure case management occurs smoothly

Started receiving referrals from SARS Early Alert as the implementation of Maxient, Conduct Management System, was able to highlight threads Direct collaborations between Student Life, Student Health, Public Safety and

2015

Human Resources

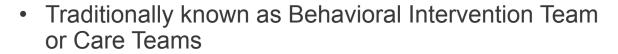
Alerts from all campus sources filtered thru SOC

Refocused the lens to a Restorative Justice Connection between SOC and Pantry established long term interventions for students who needed assistance

2017







- Team of MSW interns & BC Staff
- Weekly meetings to discuss cases
- Quickly identifies and assess at-risk students
- Facilitate and ensure the safety of the student(s) involved and the mitigation of threats
- Address the issue of student retention, and to facilitate student success
- Recommend and organize appropriate interventions and help students through any emotional or other crisis

www.bakersfieldcollege.edu/studentconduct/soc



BC's SOC TEAM

CASE MANAGERS

- Dean of Students
- MSW Interns
- Campus Advocate
- Program Managers

SUPPORTERS

- Disabled Student Programs & Services
- Student Health & Wellness Center
- Mental Health Providers
- College Safety

RESOURCES

- Department Assistant
- HR Manager
- Academic Counselor
- Financial Aid Technician
- Educational Advisor
- EOPS, et al



SOC PROCESS

Outreach begins (Phone call, Email, text, faculty inquiries, classroom visits)

Case management and referrals





Outreach



Meeting

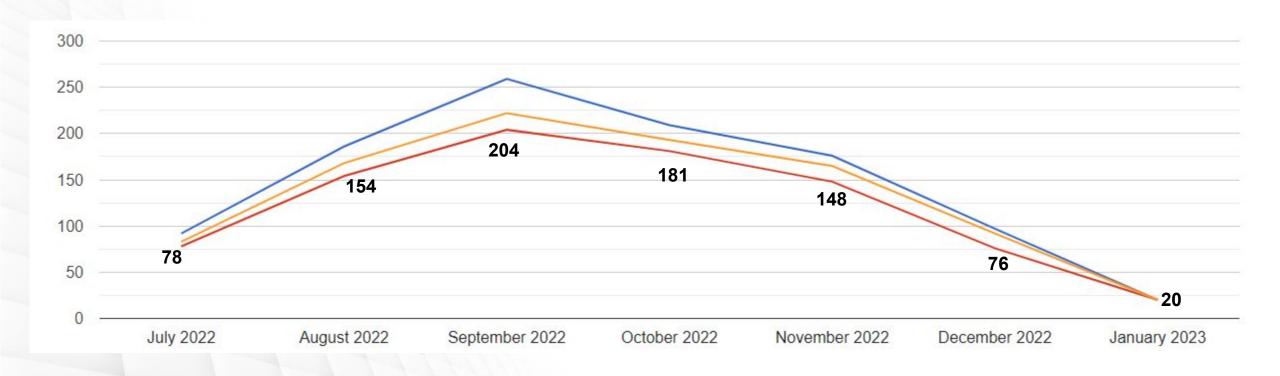


Referrals are received by Student Life and distribute to the appropriate team member.

Meeting/Conversation with student

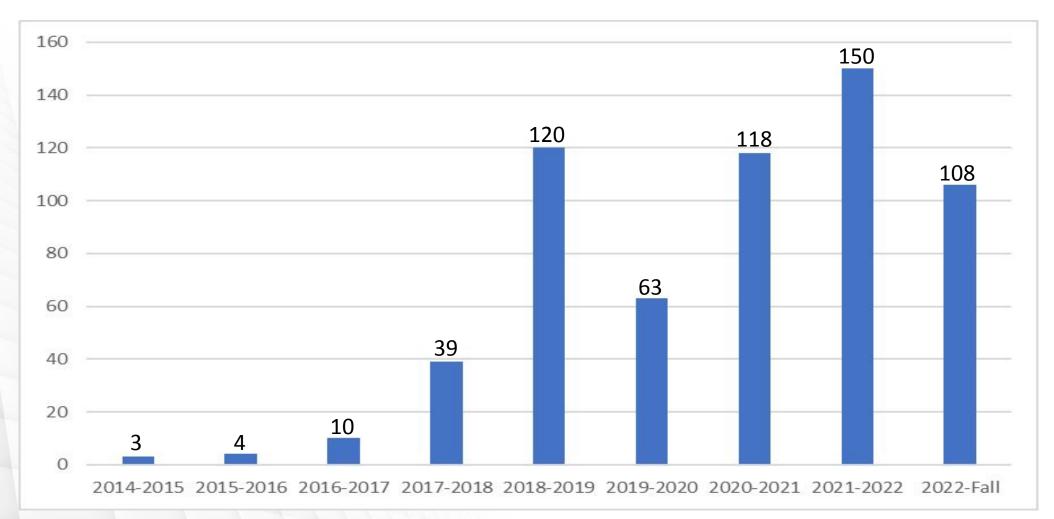


INCIDENTS OCCURRING IN F22





MENTAL HEALTH REFERRALS FY15-23





Pantry Alert
Starfish/Early Alert
Emails to Office of Student Life
Student Health and Wellness Center Walk-ins
Department of College Safety Reports
Human Resources Department
Facebook/Social Media
Word of mouth
Self-Referral

INTAKE – REPORTING



A STUDENT CONNECTION TO LIFE

DEVELOPING THE INTEGRATED APPROACH

Bridging between Basic Needs and the Mental Health Wellness

WHY THE NEXUS?

- In 2021-2022, AB 132 (Postsecondary Education Trailer Bill) legislated a requirement that each California community college establish a one-stop basic needs center and a coordinator to link students to on- and off-campus resources.
- Student-centered support ecosystem to support basic needs



Image 1: Price & Umaña, 2021

Making It Possible

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HOLISTIC LEARNING SUPPORT

Program Review

- Mapping SLO to PLO then ILO
- Assessment additional review of ILOs, one per year

Equity Gaps

- Umoja Study Space
- VRC addition of new advisor
- Rising Scholars and Early College growth
- Focus on Financial Aid
- StudentInformation Desk

Non-Credit

- Increasing non-credit
 - Online Learners
 - Education
 Series
 - Accessibility
 Series

