The Accreditation & Institutional Quality Committee (AIQ) invites you to take our first annual Bakersfield College Employee Services Survey.  Bakersfield College’s Strategic Direction “Oversight and Accountability” Initiative 4.15 tasks AIQ with “measur[ing] end user satisfaction with college and district services annually,” so **the purpose of the survey is to get feedback on the satisfaction rating of a number of Bakersfield College services for employees. [my bold]**

In the survey you will evaluate several Bakersfield College services with which you may have some experience, rating your level of satisfaction with that service.  If you have no experience with that service, please select “Not Able to Evaluate.”  **When applicable, please provide specific examples of why you answered a certain way about that service. [my bold]**

Participation in this survey is voluntary and anonymous. The online survey should take about 10 minutes, depending on how much you elaborate in the comment sections.  Your survey answers will only be recorded if you get to the end and hit the “submit” button.

Bakersfield College’s AIQ Committee will then distribute the employee feedback to the different service entities so they can evaluate and adjust their practices as necessary**.**

**Please make any comments in the survey constructive for the purpose of improving or commending the service you have received.  Your comments should also avoid any identifying information, such as the names of any employees associated with the service you are rating.  The survey results will also be posted online for all community members to read.**

Please follow this link to participate in the Bakersfield College Employee Services Survey:

[**https://www.surveymonkey.com/r/LPWKZBZ**](https://www.surveymonkey.com/r/LPWKZBZ)

**The survey closes in one week:  Thursday, May 4**.  Thank you for volunteering your valued time to complete the survey.

*Accreditation & Institutional Quality Committee (AIQ)*

<https://committees.kccd.edu/bc/committee/accreditation>