

SLO Performance Report (2019-20)

Program: Communication

Date: 08-17-2020

Terms: Spring 2020, Fall 2019, Summer 2019

COMMB7: Organizational Communication

1. Upon successful completion of the course, the student will be able to relate theories of organizational communication to their real-life encounters.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	3	4.23%	46	64.79%	12	16.90%	10	14.08%	71	100.00%
Fall 2019	5	6.49%	47	61.04%	9	11.69%	16	20.78%	77	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	8	5.41%	93	62.84%	21	14.19%	26	17.57%	148	100.00%

2. Upon successful completion of the course, the student will be able to differentiate the interpersonal and group communication processes and distinguish their effects in the workplace.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	68	95.77%	3	4.23%	0	0.00%	71	100.00%
Fall 2019	3	3.90%	68	88.31%	2	2.60%	4	5.19%	77	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	3	2.03%	136	91.89%	5	3.38%	4	2.70%	148	100.00%

3. Upon successful completion of the course, the student will be able to distinguish and execute leadership attributes in organizations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	7	9.86%	44	61.97%	5	7.04%	15	21.13%	71	100.00%
Fall 2019	9	11.69%	30	38.96%	10	12.99%	28	36.36%	77	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	16	10.81%	74	50.00%	15	10.14%	43	29.05%	148	100.00%

4. Upon successful completion of the course, the student will be able to construct a template of standards for ethical organizational communication.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	0	0.00%	70	98.59%	1	1.41%	0	0.00%	71	100.00%
Fall 2019	4	5.19%	72	93.51%	1	1.30%	0	0.00%	77	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	4	2.70%	142	95.95%	2	1.35%	0	0.00%	148	100.00%

5. Upon successful completion of the course, the student will be able to investigate and differentiate differences in internal and external communication in public and private organizations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	0	0.00%	69	97.18%	2	2.82%	0	0.00%	71	100.00%
Fall 2019	0	0.00%	77	100.00%	0	0.00%	0	0.00%	77	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	146	98.65%	2	1.35%	0	0.00%	148	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	10	2.82%	297	83.66%	23	6.48%	25	7.04%	355	100.00%
Fall 2019	21	5.45%	294	76.36%	22	5.71%	48	12.47%	385	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	31	4.19%	591	79.86%	45	6.08%	73	9.86%	740	100.00%

COMMB9: Health Communication

1. Upon successful completion of the course, the student will: apply theories of human communication to their real-life health experiences.

CSLO not included in any Assessment Rubric

2. Upon successful completion of the course, the student will: distinguish and relate the perspectives of women, minorities, and non-western cultures related to health care issues.

CSLO not included in any Assessment Rubric

3. Upon successful completion of the course, the student will: apply theories of effective communication to promote health.

CSLO not included in any Assessment Rubric

4. Upon successful completion of the course, the student will: identify and analyze critical problems in the field of health communication.

CSLO not included in any Assessment Rubric

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMB1: Public Speaking

1. Upon successful completion of this course, the student will be able to apply critical thinking skills when listening to, analyzing and evaluating oral messages.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	15	5.34%	145	51.60%	109	38.79%	12	4.27%	281	100.00%
Fall 2019	33	16.75%	45	22.84%	99	50.25%	20	10.15%	197	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	48	10.04%	190	39.75%	208	43.51%	32	6.69%	478	100.00%

2. Upon successful completion of this course, the student will be able to develop, organize and support ideas with personal experience and cited research for informative and persuasive presentations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	24	8.48%	160	56.54%	76	26.86%	23	8.13%	283	100.00%
Fall 2019	39	15.92%	121	49.39%	47	19.18%	38	15.51%	245	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	63	11.93%	281	53.22%	123	23.30%	61	11.55%	528	100.00%

3. Upon successful completion of this course, the student will be able to evaluate contexts, attitudes, values and responses of different audiences.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	131	74.43%	43	24.43%	2	1.14%	176	100.00%
Fall 2019	29	18.71%	79	50.97%	41	26.45%	6	3.87%	155	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	29	8.76%	210	63.44%	84	25.38%	8	2.42%	331	100.00%

4. Upon successful completion of this course, the student will be able to Identify and apply different styles of presentation utilizing effective delivery techniques and presentation aids.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	20	7.84%	158	61.96%	64	25.10%	13	5.10%	255	100.00%
Fall 2019	23	10.18%	122	53.98%	49	21.68%	32	14.16%	226	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	43	8.94%	280	58.21%	113	23.49%	45	9.36%	481	100.00%

5. Upon successful completion of this course, the student will be able to manage communication apprehension.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	5	1.95%	164	64.06%	72	28.12%	15	5.86%	256	100.00%
Fall 2019	30	15.23%	120	60.91%	22	11.17%	25	12.69%	197	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	35	7.73%	284	62.69%	94	20.75%	40	8.83%	453	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	64	5.12%	758	60.59%	364	29.10%	65	5.20%	1251	100.00%
Fall 2019	154	15.10%	487	47.75%	258	25.29%	121	11.86%	1020	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	218	9.60%	1245	54.82%	622	27.39%	186	8.19%	2271	100.00%

COMMB10: Leadership and Communication

1. Upon successful completion of the course, the student will be able to articulate the theories and fundamental roles of communication and persuasion in the leadership process.

CSLO not included in any Assessment Rubric

2. Upon successful completion of the course, the student will be able to research analyze, and deliver oral presentations on leadership communication topics.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	3	50.00%	3	50.00%	0	0.00%	6	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	3	50.00%	3	50.00%	0	0.00%	6	100.00%

3. Upon successful completion of the course, the student will be able to apply and relate their knowledge and personal communication experience to theories of persuasive, group, interpersonal and intrapersonal communication skills appropriate for leadership scenarios.

CSLO not included in any Assessment Rubric

4. Upon successful completion of the course, the student will be able to analyze their own communication, social and leadership skills

CSLO not included in any Assessment Rubric

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	3	50.00%	3	50.00%	0	0.00%	6	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	3	50.00%	3	50.00%	0	0.00%	6	100.00%

COMMB21: Oral Interpretation of Literature										
<p>1. Upon successful completion of the course, the student will distinguish between the various forms of literature. CSLO not included in any Assessment Rubric</p>										
<p>2. Upon completion the student will be able to: Research, select, assemble and arrange individual and/or group oral presentations. CSLO not included in any Assessment Rubric</p>										
<p>3. Upon successful completion of the course, the student will edit literature using techniques that focus on unity of time, place, CSLO not included in any Assessment Rubric</p>										
<p>4. Upon successful completion of the course, the student will analyze and critique literature for the purpose of interpretation. action, mood and character CSLO not included in any Assessment Rubric</p>										
<p>5. Upon successful completion of the course the student will use a variety of verbal and nonverbal skills to bring the literature to life and heighten the effectiveness of the performer's message. CSLO not included in any Assessment Rubric</p>										
<p>6. Upon successful completion of the course the student will evaluate and critique peer performances. CSLO not included in any Assessment Rubric</p>										
Totals for CSLOs										
	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMB15: Argumentation and Rhetoric

1. Upon successful completion of the course, the student will be able to analyze texts to determine authors' persuasive strategies and implied persuasive intentions.

CSLO not included in any Assessment Rubric

2. Upon successful completion of the course, the student will be able to analyze arguments skillfully, discerning between fallacious, valid, and sound arguments.

CSLO not included in any Assessment Rubric

3. Upon successful completion of the course, the student will be able to proficiently build, write, and deliver effective arguments.

CSLO not included in any Assessment Rubric

4. Upon successful completion of the course, the student will be able to advocate and critique argumentative positions effectively in both written and oral forms.

CSLO not included in any Assessment Rubric

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMB2: Interpersonal Communication

1. Upon successful completion of the course, the student will be able to analyze ways that communication creates, develops and changes personal identities; explain the effect of communication on personal identities.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	2	11.11%	14	77.78%	2	11.11%	0	0.00%	18	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	2	11.11%	14	77.78%	2	11.11%	0	0.00%	18	100.00%

2. Upon successful completion of the course, the student will be able to differentiate the effects of communication on interpersonal relationships and social and cultural realities.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	6	16.67%	15	41.67%	12	33.33%	3	8.33%	36	100.00%
Fall 2019	6	13.33%	10	22.22%	17	37.78%	12	26.67%	45	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	12	14.81%	25	30.86%	29	35.80%	15	18.52%	81	100.00%

3. Upon successful completion of the course, the student will be able to distinguish and apply behaviors of ethical interpersonal communication founded on communication theory and research.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	6	16.67%	15	41.67%	12	33.33%	3	8.33%	36	100.00%
Fall 2019	12	16.44%	14	19.18%	33	45.21%	14	19.18%	73	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	18	16.51%	29	26.61%	45	41.28%	17	15.60%	109	100.00%

4. Upon successful completion of the course, the student will be able to diagnose conflict in interpersonal relationships and demonstrate appropriate conflict resolution methods.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	11	22.45%	23	46.94%	12	24.49%	3	6.12%	49	100.00%
Fall 2019	13	13.27%	37	37.76%	34	34.69%	14	14.29%	98	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	24	16.33%	60	40.82%	46	31.29%	17	11.56%	147	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	25	17.99%	67	48.20%	38	27.34%	9	6.47%	139	100.00%
Fall 2019	31	14.35%	61	28.24%	84	38.89%	40	18.52%	216	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	56	15.77%	128	36.06%	122	34.37%	49	13.80%	355	100.00%

COMMB4: Persuasive Communication

1. Upon completion of the course, the student will be able to apply critical thinking skills when listening to, analyzing and evaluating oral messages.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

2. Upon completion of the course, the student will be able to develop, organize and support ideas with personal experience and cited research for informative and persuasive presentations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

3. Upon completion of the course, the student will be able to evaluate contexts, attitudes, values and responses of different audiences.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

4. Upon completion of the course, the student will be able to identify and apply different styles of presentation utilizing effective delivery techniques and presentation aids.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

5. Upon completion of the course, the student will be able to manage communication apprehension.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

6. Upon completion of the course, the student will be able to apply strategies and theories of persuasion in day-to-day interactions.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMB5: Argumentation and Debate

1. Upon successful completion of the course, the student will be able to research and evaluate evidence from a variety of contexts.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	4	12.50%	23	71.88%	5	15.62%	0	0.00%	32	100.00%
Fall 2019	0	0.00%	19	22.89%	53	63.86%	11	13.25%	83	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	4	3.48%	42	36.52%	58	50.43%	11	9.57%	115	100.00%

2. Upon successful completion of the course, the student will be able to evaluate formal and informal reasoning for validity, soundness, and effectiveness.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	4	12.50%	20	62.50%	5	15.62%	3	9.38%	32	100.00%
Fall 2019	5	4.17%	22	18.33%	75	62.50%	18	15.00%	120	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	9	5.92%	42	27.63%	80	52.63%	21	13.82%	152	100.00%

3. Upon successful completion of the course, the student will be able to debate successfully in a variety of formats.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	4	19.05%	17	80.95%	0	0.00%	0	0.00%	21	100.00%
Fall 2019	0	0.00%	49	59.04%	27	32.53%	7	8.43%	83	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	4	3.85%	66	63.46%	27	25.96%	7	6.73%	104	100.00%

4. Upon successful completion of the course, the student will be able to advocate fact, value, and policy positions effectively in both written and oral forms.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	4	19.05%	12	57.14%	5	23.81%	0	0.00%	21	100.00%
Fall 2019	0	0.00%	35	42.17%	37	44.58%	11	13.25%	83	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	4	3.85%	47	45.19%	42	40.38%	11	10.58%	104	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	16	15.09%	72	67.92%	15	14.15%	3	2.83%	106	100.00%
Fall 2019	5	1.36%	125	33.88%	192	52.03%	47	12.74%	369	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	21	4.42%	197	41.47%	207	43.58%	50	10.53%	475	100.00%

COMMB4: Persuasive Communication

1. Upon completion of the course, the student will be able to apply critical thinking skills when listening to, analyzing and evaluating oral messages.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

2. Upon completion of the course, the student will be able to develop, organize and support ideas with personal experience and cited research for informative and persuasive presentations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	2	1.85%	40	37.04%	61	56.48%	5	4.63%	108	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	2	1.85%	40	37.04%	61	56.48%	5	4.63%	108	100.00%

3. Upon completion of the course, the student will be able to evaluate contexts, attitudes, values and responses of different audiences.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	2	3.70%	11	20.37%	37	68.52%	4	7.41%	54	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	2	3.70%	11	20.37%	37	68.52%	4	7.41%	54	100.00%

4. Upon completion of the course, the student will be able to identify and apply different styles of presentation utilizing effective delivery techniques and presentation aids.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	2	3.70%	11	20.37%	39	72.22%	2	3.70%	54	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	2	3.70%	11	20.37%	39	72.22%	2	3.70%	54	100.00%

5. Upon completion of the course, the student will be able to manage communication apprehension.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	2	3.70%	14	25.93%	37	68.52%	1	1.85%	54	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	2	3.70%	14	25.93%	37	68.52%	1	1.85%	54	100.00%

6. Upon completion of the course, the student will be able to apply strategies and theories of persuasion in day-to-day interactions.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	8	2.96%	76	28.15%	174	64.44%	12	4.44%	270	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	8	2.96%	76	28.15%	174	64.44%	12	4.44%	270	100.00%

COMMB4: Persuasive Communication

1. Upon completion of the course, the student will be able to apply critical thinking skills when listening to, analyzing and evaluating oral messages.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%

2. Upon completion of the course, the student will be able to develop, organize and support ideas with personal experience and cited research for informative and persuasive presentations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%

3. Upon completion of the course, the student will be able to evaluate contexts, attitudes, values and responses of different audiences.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%

4. Upon completion of the course, the student will be able to identify and apply different styles of presentation utilizing effective delivery techniques and presentation aids.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%

5. Upon completion of the course, the student will be able to manage communication apprehension.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	5	50.00%	5	50.00%	0	0.00%	10	100.00%

6. Upon completion of the course, the student will be able to apply strategies and theories of persuasion in day-to-day interactions.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	0	0.00%	6	60.00%	4	40.00%	0	0.00%	10	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	6	60.00%	4	40.00%	0	0.00%	10	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Spring 2020	0	0.00%	31	51.67%	29	48.33%	0	0.00%	60	100.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	31	51.67%	29	48.33%	0	0.00%	60	100.00%

COMMB11: Skills for Online Presentation										
<p>1. Upon successful completion of the course, the student will be able to apply critical thinking skills when listening to, analyzing, and evaluating oral messages. CSLO not included in any Assessment Rubric</p>										
<p>2. Upon successful completion of the course, the student will be able to develop, organize, and support ideas with personal experience and cited research for informative and persuasive presentations. CSLO not included in any Assessment Rubric</p>										
<p>3. Upon successful completion of the course, the student will be able to evaluate contexts, attitudes, values, and responses of different audiences. CSLO not included in any Assessment Rubric</p>										
<p>4. Upon successful completion of the course, the student will be able to identify and apply different styles of presentation utilizing effective delivery techniques and presentation aids. CSLO not included in any Assessment Rubric</p>										
<p>5. Upon successful completion of the course, the student will be able to manage communication apprehension. CSLO not included in any Assessment Rubric</p>										
<p>6. Upon successful completion of the course, the student will be able to apply and adapt public speaking skills across various digital media. CSLO not included in any Assessment Rubric</p>										
Totals for CSLOs										
	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

COMMB8: Small Group Communication

1. Upon completion of the course: The student will be able to apply critical thinking skills when listening to, analyzing and evaluating oral messages.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	18	8.57%	78	37.14%	91	43.33%	23	10.95%	210	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	18	8.57%	78	37.14%	91	43.33%	23	10.95%	210	100.00%

2. Upon completion of the course: Develop, organize and support ideas with personal experience and cited research for informative and persuasive presentations.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	15	60.00%	8	32.00%	2	8.00%	25	100.00%
Fall 2019	0	0.00%	66	41.25%	67	41.88%	27	16.88%	160	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	81	43.78%	75	40.54%	29	15.68%	185	100.00%

3. Upon completion of the course: Evaluate contexts, attitudes, values and responses of different audiences.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	47	35.07%	67	50.00%	20	14.93%	134	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	47	35.07%	67	50.00%	20	14.93%	134	100.00%

4. Upon completion of the course: Identify and apply different styles of presentation utilizing effective delivery techniques and presentation aids.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	13	52.00%	9	36.00%	3	12.00%	25	100.00%
Fall 2019	0	0.00%	62	46.97%	46	34.85%	24	18.18%	132	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	75	47.77%	55	35.03%	27	17.20%	157	100.00%

5. Upon completion of the course: Manage communication apprehension.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	12	48.00%	10	40.00%	3	12.00%	25	100.00%
Fall 2019	0	0.00%	62	46.97%	53	40.15%	17	12.88%	132	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	74	47.13%	63	40.13%	20	12.74%	157	100.00%

6. Upon completion of the course: Make decisions and solve problems while working effectively in a small group.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	0	0.00%	64	47.76%	56	41.79%	14	10.45%	134	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	0	0.00%	64	47.76%	56	41.79%	14	10.45%	134	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	40	53.33%	27	36.00%	8	10.67%	75	100.00%
Fall 2019	18	2.00%	379	42.02%	380	42.13%	125	13.86%	902	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	18	1.84%	419	42.89%	407	41.66%	133	13.61%	977	100.00%

COMMB6: Intercultural Communication

1. Upon successful completion of the course, the student will demonstrate self awareness of personal beliefs, strengths, weaknesses, interpersonal style, and behavioral tendencies and how they impact personal development and healthy relationships with various kinds of people and cultural groups.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	7	14.58%	8	16.67%	19	39.58%	14	29.17%	48	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	7	14.58%	8	16.67%	19	39.58%	14	29.17%	48	100.00%

2. Upon successful completion of the course, the student will exhibit openness to ideas, values, norms, situations and behaviors that are different from your own showing a desire to learn new things and explore new experiences.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	8	7.92%	29	28.71%	49	48.51%	15	14.85%	101	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	8	7.92%	29	28.71%	49	48.51%	15	14.85%	101	100.00%

3. Upon successful completion of the course, the student will be able to value interpersonal engagement with other cultures and the people who live in them.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	18	72.00%	6	24.00%	1	4.00%	25	100.00%
Fall 2019	7	14.58%	11	22.92%	21	43.75%	9	18.75%	48	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	7	9.59%	29	39.73%	27	36.99%	10	13.70%	73	100.00%

4. Upon successful completion of the course, the student will be able to employ positive regard for people from other cultures.

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	2	13.33%	2	13.33%	11	73.33%	0	0.00%	15	100.00%
Fall 2019	7	14.58%	6	12.50%	17	35.42%	18	37.50%	48	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	9	14.29%	8	12.70%	28	44.44%	18	28.57%	63	100.00%

5. Upon successful completion of the course, the student will be able to exhibit emotional resilience, the capacity to recover quickly from psychologically and emotionally stressful situations and to remain open to new experiences

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	7	14.58%	5	10.42%	15	31.25%	21	43.75%	48	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	7	14.58%	5	10.42%	15	31.25%	21	43.75%	48	100.00%

6. Upon successful completion of the course, the student will be able to identify and analyze cultural issues affecting a minimum of three ethnic groups

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2019	1	0.93%	39	36.11%	57	52.78%	11	10.19%	108	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	1	0.93%	39	36.11%	57	52.78%	11	10.19%	108	100.00%

Totals for CSLOs

	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	2	5.00%	20	50.00%	17	42.50%	1	2.50%	40	100.00%
Fall 2019	37	9.23%	98	24.44%	178	44.39%	88	21.95%	401	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	39	8.84%	118	26.76%	195	44.22%	89	20.18%	441	100.00%

--

Report Totals:										
	N/A		Exceeds expectations		Meets expectations		Does not meet expectations		Total	
Spring 2020	117	5.76%	1288	63.39%	516	25.39%	111	5.46%	2032	100.00%
Fall 2019	274	7.69%	1520	42.66%	1288	36.15%	481	13.50%	3563	100.00%
Summer 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Totals	391	6.99%	2808	50.19%	1804	32.24%	592	10.58%	5595	100.00%