

2013-14 Program Review

Best Practices Form

Instructions: *Submit this form as a separate attachment with your completed Program Review.* Programs often do something particularly well; usually they have learned through assessment—sometimes trial and error—what solves a problem or makes their programs work so well. These are often called **Best Practices** and can help others. Please share the practices your program has found to be effective. The contact information lets others know whom to contact for more information. This part of Program Review is linked to the Student Success Strategic Goal: “Become an exemplary model of student success by developing and implementing best practices.” For examples of Best Practices visit the [Program Review Committee’s website](#).

Program/Department: BMIT – BSAD

Name of Chair/Director/Manager: Phil Whitney

Email Address: Phil Whitney: pwhitney@bakersfieldcollege.edu

Phone: 395-4042

Best Practice(s):

I have had great difficulty getting students to read the text in my online BSAD B20 – Introduction to Business class. To address this issue I added an “open quiz” that must be completed in one session, but has no time limit. This quiz randomly selects question from the entire test bank for the chapter and is comprised of twice the number of questions as the normal quiz, but counts for only half the points as the normal quiz. Students are encouraged to use their books when taking the exam. Since implementing this open quiz, student scores on the normal quiz have risen a full letter grade.